



March 7, 2019

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 19-003 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Price List

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC Pricelist. These revisions are being submitted with a proposed effective date of March 8, 2019. A list of pages is included in Attachment A.

This filing increases monthly rates for business flat rate Basic Exchange Access Service, Custom Calling Service and Packages, and various business and residence packaged services. Customers were notified of this change.

Attachment B includes the Price Plan Control List.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224 or me at the contact information provided below.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 19-04

ROBYN CRICHTON
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ATTACHMENT A
List of Pages

United Telephone Company of the Northwest d/b/a CenturyLink
OR PUC Price List

<u>Section</u>	<u>Page</u>	<u>Revision</u>
5	3	1st
5	25	2nd
5	26	2nd
5	28	1st
5	34	2nd
5	39	2nd
5	40	2nd
5	41	2nd
5	42	2nd
5	43	3rd
5	44	4th
5	45	4th
5	46	3rd
5	47	5th
5	49	1st
5	52	2nd
5	53	2nd
5	54	2nd
5	55	2nd
5	56	2nd
5	59	2nd
5	60	2nd
5	64	1st

**Attachment B: United Telephone Company of the Northwest
Price Plan Control List**

Price List No. 102

Transmittal #	Effective Date	Location	Sheet	Res/ Bus	Service	Pre-plan Price	Current Price	Proposed Price	Price Change	12-Month Percent Change	Cumulative Percent Change	Price Plan Category	Pricing Flexibility Allowed
19-003	3/8/2019	5	25	Res	Call Forwarding - Fixed or Variable	\$3.75	\$3.75	\$5.00	\$1.25	33.33%	33.33%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Call Forward No Answer - Fixed or Program	\$1.75	\$1.75	\$2.25	\$0.50	28.57%	28.57%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Call Forward Busy - Fixed or Program	\$1.75	\$1.75	\$2.25	\$0.50	28.57%	28.57%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Call Waiting	\$3.75	\$3.75	\$5.00	\$1.25	33.33%	33.33%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Call Waiting with Options	\$3.75	\$3.75	\$5.50	\$1.75	46.67%	46.67%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Personal Alert Line	\$3.75	\$3.75	\$5.00	\$1.25	33.33%	33.33%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Signal Ring	\$3.75	\$3.75	\$5.00	\$1.25	33.33%	33.33%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Speed Dial 8	\$3.75	\$3.75	\$5.00	\$1.25	33.33%	33.33%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Three-Way Calling	\$3.75	\$3.75	\$5.00	\$1.25	33.33%	33.33%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Three-Way Calling - Usage	\$1.00	\$1.00	\$1.50	\$0.50	50.00%	50.00%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Disc Call Forwarding - Fixed or Variable	\$3.25	\$3.25	\$4.50	\$1.25	38.46%	38.46%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Disc Call Fwd No Answer - Fixed or Program	\$1.50	\$1.50	\$2.25	\$0.75	50.00%	50.00%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Disc Call Forward Busy - Fixed or Program	\$1.50	\$1.50	\$2.25	\$0.75	50.00%	50.00%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Disc Call Waiting	\$3.25	\$3.25	\$4.75	\$1.50	46.15%	46.15%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Disc Call Waiting with Options	\$3.25	\$3.25	\$4.75	\$1.50	46.15%	46.15%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Disc Personal Alert Line	\$3.25	\$3.25	\$4.75	\$1.50	46.15%	46.15%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Disc Signal Ring	\$3.25	\$3.25	\$4.75	\$1.50	46.15%	46.15%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Disc Speed Dial 8	\$3.25	\$3.25	\$4.75	\$1.50	46.15%	46.15%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	25	Res	Disc Three-Way Calling	\$3.25	\$3.25	\$4.75	\$1.50	46.15%	46.15%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	28	Res	Remote Call Forwarding	\$10.50	\$10.50	\$13.50	\$3.00	28.57%	28.57%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	34	Res	Caller ID with Name	\$9.00	\$9.00	\$10.00	\$1.00	11.11%	11.11%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	34	Res	Caller ID - Number Only	\$9.00	\$9.00	\$10.00	\$1.00	11.11%	11.11%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	34	Res	Repeat Dial - Usage	\$1.00	\$1.00	\$1.50	\$0.50	50.00%	50.00%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	34	Res	Return Call - Usage	\$1.00	\$1.00	\$1.50	\$0.50	50.00%	50.00%	Res Other Services	Greater of \$0.50 or 50%; 200% cap over Plan term
19-003	3/8/2019	5	39	Res	Ideal Solution	\$33.95	\$33.95	\$37.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	39	Res	Sure Solution I	\$33.95	\$33.95	\$37.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	39	Res	Sure Solution II	\$30.95	\$30.95	\$34.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	40	Res	Custom Solution 1	\$30.95	\$30.95	\$34.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	40	Res	Choice Solution	\$28.95	\$28.95	\$32.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	40	Res	Standard Solution II	\$23.95	\$23.95	\$27.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	41	Res	Basic Solution	\$33.95	\$33.95	\$37.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	41	Res	Classic Solution	\$30.95	\$30.95	\$34.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	42	Res	Core Solution	\$40.75	\$40.75	\$44.00	\$3.25	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	42	Res	Clear Solution	\$40.75	\$40.75	\$44.00	\$3.25	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	43	Res	Personal II Solution	\$35.95	\$35.95	\$39.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	43	Res	Home II Solution	\$29.45	\$29.45	\$32.50	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	44	Res	Safe and Sound Solution II	\$23.95	\$23.95	\$27.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	44	Res	Progressive Plan	\$29.45	\$29.45	\$32.50	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	45	Res	Standard Home Phone II	\$35.95	\$35.95	\$39.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	45	Res	Simple Solution	\$23.99	\$23.99	\$27.00	\$3.01	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	46	Res	Progressive II Plan	\$29.45	\$29.45	\$32.50	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	46	Res	Follow Me Plan	\$29.95	\$29.95	\$33.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	47	Res	Pure Bundle - Residential	\$28.00	\$28.00	\$30.00	\$2.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	47	Res	Simple Choice Bundle	\$29.95	\$29.95	\$31.95	\$2.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	47	Res	Essential Home Phone	\$28.95	\$28.95	\$32.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	49	Res	Economy Pack	\$29.95	\$29.95	\$31.95	\$2.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	49	Res	Economy Pack Plus	\$25.00	\$25.00	\$27.00	\$2.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	1	Bus	One-Party Flat Rate	\$27.00	\$27.00	\$30.00	\$3.00	N/A	N/A	Bus Basic Service	Not subject to price caps
19-003	3/8/2019	5	1	Bus	One-Party Measured	\$16.00	\$16.00	\$19.00	\$3.00	N/A	N/A	Bus Basic Service	Not subject to price caps
19-003	3/8/2019	5	1	Bus	Key Line Flat Rate	\$31.00	\$31.00	\$34.00	\$3.00	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	1	Bus	Key Line Measured	\$16.00	\$16.00	\$19.00	\$3.00	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	1	Bus	PBX Trunk Flat Rate	\$32.00	\$32.00	\$35.00	\$3.00	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	1	Bus	PBX Trunk Measured	\$17.00	\$17.00	\$20.00	\$3.00	N/A	N/A	Bus Other Services	Not subject to price caps

**Attachment B: United Telephone Company of the Northwest
Price Plan Control List**

Price List No. 102

Transmittal #	Effective Date	Location	Sheet	Res/ Bus	Service	Pre-plan Price	Current Price	Proposed Price	Price Change	12-Month Percent Change	Cumulative Percent Change	Price Plan Category	Pricing Flexibility Allowed
19-003	3/8/2019	5	26	Bus	Call Forwarding - Fixed or Variable	\$3.00	\$3.00	\$4.50	\$1.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Call Forward No Answer - Fixed or Program	\$1.00	\$1.00	\$1.50	\$0.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Call Forward Busy - Fixed or Program	\$1.00	\$1.00	\$1.50	\$0.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Call Waiting	\$3.00	\$3.00	\$4.50	\$1.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Call Waiting with Options	\$3.00	\$3.00	\$4.50	\$1.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Personal Alert Line	\$3.00	\$3.00	\$4.50	\$1.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Signal Ring	\$3.00	\$3.00	\$4.50	\$1.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Speed Dial 8	\$3.00	\$3.00	\$4.50	\$1.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Three-Way Calling	\$3.00	\$3.00	\$4.50	\$1.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Three-Way Calling - Usage	\$1.00	\$1.00	\$1.50	\$0.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Disc Call Forwarding - Fixed or Variable	\$2.50	\$2.50	\$3.75	\$1.25	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Disc Call Fwd No Answer - Fixed or Program	\$0.75	\$0.75	\$1.00	\$0.25	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Call Forward Busy - Fixed or Program	\$0.75	\$0.75	\$1.00	\$0.25	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Disc Call Waiting	\$2.50	\$2.50	\$3.75	\$1.25	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Disc Call Waiting with Options	\$2.50	\$2.50	\$3.75	\$1.25	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Disc Personal Alert Line	\$2.50	\$2.50	\$3.75	\$1.25	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Disc Signal Ring	\$2.50	\$2.50	\$3.75	\$1.25	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Disc Speed Dial 8	\$2.50	\$2.50	\$3.75	\$1.25	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	26	Bus	Disc Three-Way Calling	\$2.50	\$2.50	\$3.75	\$1.25	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	28	Bus	Remote Call Forward	\$15.00	\$15.00	\$18.00	\$3.00	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	34	Bus	Caller ID with Name	\$9.00	\$9.00	\$10.00	\$1.00	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	34	Bus	Caller ID - Number Only	\$8.00	\$8.00	\$10.00	\$2.00	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	34	Bus	Repeat Dial	\$4.50	\$4.50	\$5.00	\$0.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	34	Bus	Repeat Dial - Usage	\$1.00	\$1.00	\$1.50	\$0.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	34	Bus	Return Call - Usage	\$1.00	\$1.00	\$1.50	\$0.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	34	Bus	Selective Call Forwarding	\$4.50	\$4.50	\$5.00	\$0.50	N/A	N/A	Bus Other Services	Not subject to price caps
19-003	3/8/2019	5	52	Bus	Sure Solution II	\$44.85	\$44.85	\$48.00	\$3.15	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	53	Bus	Choice Solution	\$39.00	\$39.00	\$42.00	\$3.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	54	Bus	Standard Solution II	\$33.50	\$33.50	\$36.00	\$2.50	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	54	Bus	Classic Solution	\$42.50	\$42.50	\$45.00	\$2.50	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	55	Bus	Priority Solution	\$39.00	\$39.00	\$42.00	\$3.00	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	55	Bus	Economy Bundle IIA	\$37.15	\$37.15	\$40.00	\$2.85	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	55	Bus	Rotary Classic Solution	\$39.90	\$39.90	\$43.00	\$3.10	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	56	Bus	Pure Bundle - Business	\$35.92	\$35.92	\$40.00	\$4.08	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	56	Bus	Economy Solution	\$33.85	\$33.85	\$37.00	\$3.15	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	59	Bus	Connected II	\$44.85	\$44.85	\$48.00	\$3.15	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	60	Bus	Economy Bundle IIB	\$37.15	\$37.15	\$40.00	\$2.85	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	64	Bus	Business Assist Advantage	\$51.65	\$51.65	\$54.00	\$2.35	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	64	Bus	Business Assist Adv Add Line	\$45.95	\$45.95	\$49.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	64	Bus	Business Assist Unlimited Initial	\$53.15	\$53.15	\$55.00	\$1.85	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts
19-003	3/8/2019	5	64	Bus	Business Assist Unlimited Add	\$45.95	\$45.95	\$49.00	\$3.05	N/A	N/A	Bundles	Sum of the stand-alone retail prices of bundle parts

EXCHANGE SERVICES

BUSINESS RATES, PER ACCESS LINE, PER MONTH

CONDITIONS

The rates listed are for facilities from the central office up to and including the network interface point.

All lines that connect to Key or PBX systems are trunks and are charged at the appropriate Key Line or PBX Trunk Rate.

Service connection charges apply to the establishment, moves, or changes of exchange service. See Section 3 (Service Connection Charges).

The following rates do not include Extended Area Service (EAS) charges or hunting. For EAS charges see Section 5 of the United Telephone Company of the Northwest d/b/a CenturyLink PUC OR No. 4. For hunting charges please see Section 5, Page 7.

The following rates do not include the Service Assistance Program Surcharge.

RATES

	<u>Code</u>	<u>Monthly Rate</u>	
One-Party Flat Rate (1-PTY)	1FLC	\$30.00	(l)
One-Party Measured #	1MLC	19.00	
Key Line Flat Rate	TKR2LC	34.00	
Key Line Measured #	TKN2LC	19.00	(l)
Pay Telephone Access Line	1MPT	24.00 **	
PBX Trunk Flat	TSR2LC	35.00	(l)
PBX Trunk Measured #	TSN2LC	20.00	(l)

** See Section 7.

Local Measured Service charges are also applicable. See Section 5, Sheet 3.

SPECIAL EXCHANGE SERVICES

CUSTOM CALLING FEATURES (Cont'd)

Service Connection Charges do not apply when Custom Calling Features are installed.

RESIDENCE	Code	Monthly Rates ⁽¹⁾		Rate per Feature Activation
		Single	Multiple ⁽²⁾	
Call Forwarding		\$5.00 (I)	\$4.50(I)	
Call Forwarding – Fixed ⁽³⁾		5.00 (I)	4.50(I)	
Call Forward Additional Paths (Per Path)				
Business Only	FCF1FLC (PTH)	3.00		
Call Forward No Answer - Fixed		2.25 (I)	2.25 (I)	
Call Forward No Answer - Customer Programmable		2.25 (I)	2.25 (I)	
Call Forward Busy - Fixed		2.25 (I)	2.25 (I)	
Call Forward Busy - Customer Programmable		2.25 (I)	2.25 (I)	
Call Forward of Call Waiting ⁽⁴⁾	N/A	N/C	N/C	
Call Waiting	FCW1FLC	5.00 (I)	4.75 (I)	
Call Waiting with Options ⁽³⁾	FCW1FLC(OPT)	5.50 (I)	4.75 (I)	
Personal Alert Line ⁽⁶⁾	FHL1FLC	5.00 (I)	4.75 (I)	
SignalRing	FNA1FLC	5.00 (I)	4.75 (I)	
Speed Dial				
(8-number capacity)	FMD1FLC	5.00 (I)	4.75 (I)	
(30-number capacity)	FS31FLC	6.00	N/A	
Three-Way Calling ⁽⁵⁾				
Flat Rate	F3W1FLC	5.00 (I)	4.75 (I)	
Usage Sensitive	N/A			1.50 (I)
Outbound Call Block Feature	FTH1CCB	5.00	N/A	

Monthly Rate Per Line
Residential Business

Three-Way Calling with Transfer N/A \$5.00

- (1) "Single" rate applies to one or two features; "multiple" rate applies to three or more features. Multiple rates also apply if Call Forward-Busy and Call Forward-Don't Answer are purchased in combination.
- (2) Effective August 7, 2002, Multiple rates are grandfathered and limited to current customers at existing locations.
- (3) Grandfathered service limited to existing customers at existing locations as of June 20, 2008.
- (4) Call Forward of Call Waiting is provided automatically to customers of Call Forward and Call Waiting.
- (5) Three-Way Calling feature has the subscriber option of a monthly subscription or usage sensitive where central office technology/facilities permit.
- (6) Grandfathered service limited to existing customers at existing locations as of September 23, 2009.

SPECIAL EXCHANGE SERVICES

CUSTOM CALLING FEATURES (Cont'd)

Service Connection Charges do not apply when Custom Calling Features are installed.

BUSINESS	<u>Code</u>	<u>Monthly Rates</u> ⁽¹⁾		<u>Rate per Feature Activation</u>
		<u>Single</u>	<u>Multiple</u> ⁽²⁾	
Call Forwarding		\$4.50 (I)	\$3.75 (I)	
Call Forwarding – Fixed ⁽³⁾		4.50 (I)	3.75 (I)	
Call Forward Additional Paths (Per Path)				
Business Only	FCF1FLC (PTH)	3.00		
Call Forward No Answer - Fixed		1.50 (I)	1.00 (I)	
Call Forward No Answer - Customer Programmable		1.50 (I)	1.00 (I)	
Call Forward Busy - Fixed		1.50 (I)	1.00 (I)	
Call Forward Busy - Customer Programmable		1.50 (I)	1.00 (I)	
Call Forward of Call Waiting ⁽⁴⁾	N/A	N/C	N/C	
Call Waiting	FCW1FLC	4.50 (I)	3.75 (I)	
Call Waiting with Options ⁽³⁾	FCW1FLC(OPT)	4.50 (I)	3.75 (I)	
Personal Alert Line ⁽⁶⁾	FHL1FLC	4.50 (I)	3.75 (I)	
SignalRing	FNA1FLC	4.50 (I)	3.75 (I)	
Speed Dial				
(8-number capacity)	FMD1FLC	4.50 (I)	3.75 (I)	
(30-number capacity)	FS31FLC	6.00	N/A	
Three-Way Calling ⁽⁵⁾				
Flat Rate	F3W1FLC	4.50 (I)	3.75 (I)	
Usage Sensitive	N/A			1.50 (I)
Outbound Call Block Feature	FTH1CCB	5.00	N/A	

Monthly Rate Per Line
Residential Business

Three-Way Calling with Transfer	N/A	\$5.00
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(1) "Single" rate applies to one or two features; "multiple" rate applies to three or more features. Multiple rates also apply if Call Forward-Busy and Call Forward-Don't Answer are purchased in combination.

(2) Effective August 7, 2002, Multiple rates are grandfathered and limited to current customers at existing locations.

(3) Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

(4) Call Forward of Call Waiting is provided automatically to customers of Call Forward and Call Waiting.

(5) Three-Way Calling feature has the subscriber option of a monthly subscription or usage sensitive where central office technology/facilities permit.

(6) Grandfathered service limited to existing customers at existing locations as of September 23, 2009.

SPECIAL EXCHANGE SERVICES

FIXED REMOTE CALL FORWARDING (Cont'd)

- I. FRCF service is subject to immediate disconnection if it is used in any manner which may defraud the public or avoid toll charges.
- J. One listing in the alphabetical section of the directory covering the exchange in which the call forwarding central office is located is provided with Residential and Business FRCF service. In addition, Business FRCF is entitled without charge, to one listing in the classified section ("yellow pages") of the directory.

RATES

	<u>Code</u>	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Fixed Remote Call Forwarding			
Residence	FCF1CLC	\$13.50 (I)	\$25.00
Business	FCF1CLC	\$18.00 (I)	\$25.00
Change of number to which calls are forwarded			\$15.00

SPECIAL EXCHANGE SERVICES

EXPRESS TOUCH SERVICE (Cont'd)

Service Connection Charges do not apply when Express Touch Services are installed.

RATES

		<u>Code</u>	<u>Monthly Rate Per Line</u>		<u>Rate per Feature Activation</u>
			<u>Residential</u>	<u>Business</u>	
A.	Anonymous Call Rejection ⁽¹⁾		N/C	N/C	N/C
B.	Caller ID with Name	FTK1FCC	10.00 (I)	10.00 (I)	
C.	Caller ID–Number Only ⁽²⁾	FTE1FCC	10.00 (I)	10.00 (I)	
D.	Repeat Dial Flat Rate Usage Sensitive	FTA1FCC N/A	5.00	5.00 (I)	1.50 (I)
E.	Return Call Flat Rate Usage Sensitive	FTB1FCC N/A	5.00	5.00	1.50 (I)
F.	Selective Call Acceptance	FTJ1FCC	5.00	6.00	
G.	Selective Call Forwarding	FTG1FCC	5.00	5.00 (I)	
H.	Selective Call Rejection	FTH1FCC	5.00	5.00	
I.	Selective Call Ring	FTF1FCC	5.00	5.00	
			<u>Nonrecurring Charge</u>		
		<u>Code</u>	<u>Residential</u>	<u>Business</u>	
J.	Calling Number Identification Blocking	FTD1FCC	N/C	N/C	
K.	Subsequent Blocking on same line	FTD1FCC	5.00	5.00	

⁽¹⁾ Anonymous Call Rejection is provided at no charge only to customers of Caller ID–Number Only and Caller ID with Name.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges

1. Solutions Packages	<u>Monthly Rate</u> ⁽¹⁾
a. <u>Ideal Solution</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Forwarding Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed 60 minutes of Local Toll	\$37.00 (I)
b. <u>Sure Solution I</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed 60 minutes of Local Toll	37.00 (I)
c. <u>Sure Solution II</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Forwarding Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Repeat Dial Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed	34.00 (I)

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Grandfathered service limited to existing customers at existing locations as of February 27, 2007.

(3) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u> ⁽¹⁾
d. <u>Custom Solution I</u> ^{(2) (4)} Local Exchange Service Call Waiting Caller ID with Name (includes Anonymous Call Rejection) Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed	\$34.00 (I)
e. <u>Choice Solution</u> ^{(2) (4)} Local Exchange Service Call Forwarding Call Waiting Three-Way Calling Call Forward Busy - Fixed Call Forward No Answer - Fixed 60 minutes of Local Toll	32.00 (I)
f. <u>Reserved</u>	
g. <u>Standard Solution II</u> ^{(3) (4)} Local Exchange Service Call Forwarding Call Waiting Three-Way Calling Call Forward Busy - Fixed Call Forward No Answer - Fixed	27.00 (I)

(D)
|
(D)

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Grandfathered service limited to existing customers at existing locations as of February 27, 2007.

(3) Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

(4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u> ⁽¹⁾
h. <u>Basic Solution</u> ^{(2) (3)}	\$37.00 (I)
Local Exchange Service	
Call Forwarding	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Three-Way Calling	
Return Call	
Call Forward Busy – Fixed	
Call Forward No Answer – Fixed	
60 minutes of Local Toll	
i. <u>Classic Solution</u> ^{(2) (3)}	34.00 (I)
Local Exchange Service	
Call Forwarding	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Three-Way Calling	
Return Call	
Call Forward Busy – Fixed	
Call Forward No Answer – Fixed	

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Grandfathered service limited to existing customers at existing locations as of February 27, 2007.

(3) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u> ⁽¹⁾
j. <u>Core Solution</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Waiting - Optional Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer - Fixed Call Forward Busy - Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection	\$44.00 (I)
k. <u>Clear Solution</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Forwarding Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Repeat Dial Return Call Call Forward No Answer - Fixed Call Forward Busy - Fixed Speed Dial 8 Selective Call Acceptance Selective Call Forwarding Selective Call Ring Selective Call Rejection	44.00 (I)

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Grandfathered service limited to existing customers at existing locations as of February 27, 2007.

(3) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

Monthly Rate ⁽¹⁾

I. Personal II Solution ⁽²⁾⁽³⁾

\$39.00 (I)

Local Exchange Service
Call Waiting – Optional

Call Forwarding
Three-Way Calling
Caller ID with Name
(includes Anonymous Call Rejection)
Repeat Dial
Return Call
Call Forward No Answer – Fixed
Call Forward Busy – Fixed
Selective Call Forwarding

m. Home II Solution ⁽²⁾⁽³⁾

32.50 (I)

Local Exchange Service
Call Waiting – Optional
Three-Way Calling
Caller ID with Name
(includes Anonymous Call Rejection)
Call Forward No Answer – Fixed
Call Forward Busy - Fixed

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4 will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

⁽³⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)	Monthly Rate ⁽¹⁾
n. <u>Safe and Sound II Solution</u> ⁽²⁾⁽⁵⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) CPE Warranty Plus ⁽³⁾ LineGuard ⁽³⁾ or Data LineGuard ⁽³⁾	\$27.00 (l)
p. <u>Progressive Plan</u> ⁽⁴⁾⁽⁵⁾ Local Exchange Service Call Waiting - Optional Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forwarding Call Forward No Answer-Fixed Call Forward Busy-Fixed	32.50 (l)

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

(3) Rates for these services can be found in the Oregon Catalog at www.centurylink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for LineGuard or Data LineGuard.

(4) Grandfathered service limited to existing customers at existing locations as of April 11, 2007.

(5) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)	Monthly Rate ⁽¹⁾
q. Simple Solution ⁽⁵⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	\$27.00 (l)
r. Standard Home Phone Service II ^{(2) (4) (5)} Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Call Waiting Call Waiting ID Three-Way Calling Call Forwarding Repeat Dial Return Call Selective Call Forward Speed Dial 8	39.00 (l)

And

Embarq Communications, Inc. long distance plan⁽²⁾ and
Voicemail⁽³⁾
Plus one of the following:

LineGuard⁽³⁾
Home Phone Warranty⁽³⁾

- (1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.
- (2) Rates for Embarq Communications, Inc. long distance can be found in the Embarq Communications, Inc. Tariff at www.CenturyLink.com/tariffs.
- (3) Rates for these services can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail. No additional surcharge applies when the customer also subscribes to LineGuard.
- (4) Grandfathered service limited to existing customers at existing locations as of May 15, 2009.
- (5) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)	Monthly <u>Rate</u> ⁽¹⁾
s. <u>Progressive Plan II</u> ^{(2) (4)}	\$32.50 (I)
Local Exchange Service	
Call Waiting - Optional	
Call Waiting ID	
Three-Way Calling	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Call Forwarding	
Call Forward No Answer-Fixed	
Call Forward Busy-Fixed	
Voicemail ⁽²⁾	
t. <u>Follow Me Plan</u> ⁽⁴⁾	33.00 (I)
Local Exchange Service	
Call Waiting - Optional	
Call Waiting ID	
Three-Way Calling	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Call Forward No Answer-Fixed	
Call Forward Busy-Fixed	
Return Call	
Repeat Dial	
Voicemail ⁽²⁾	
Voicemail Integrated Calling Features ⁽³⁾	

(1) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for VoiceMail.

(3) Rates for Integrated Calling Features can be found in the Oregon Catalog at www.CenturyLink.com/tariffs.

(4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE

C. Rates and Charges

1. Solutions Packages (Cont'd)

	<u>Monthly Rate</u>
u. <u>Essential Home Phone Plan</u> ^{(1) (2)} Local Exchange Service Call Waiting Call Waiting ID - Optional Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	\$32.00 (I)
v. <u>Pure Bundle</u> ^{(3) (4)} Local Exchange Service Outbound Call Block Feature Non-Published Number Billed Number Screening (optional)	30.00 (I) ⁽⁵⁾
w. <u>Simple Choice Bundle</u> ^{(6) (7)} Local Exchange Service Choice of available Custom Calling or ExpressTouch Service Features	31.95 (I) ⁽⁸⁾

(1) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

(3) Extended Area Service (EAS) charges do not apply.

(4) Effective June 11, 2017, Pure Bundle is grandfathered for residential customers. Availability to current customers is limited to lines in service at existing locations.

(5) The monthly rate includes the interstate Subscriber Line Charge.

(6) Simple Choice Bundle is available for \$28.95 when customers subscribe to the Company's Voicemail in addition to Embarq Communications, Inc. Easy Talk Simple Choice Long Distance. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

(7) As of December 26, 2014, this service is limited to lines in service for existing customers.

(8) Flat rate EAS charges are included in this rate. The customer must also subscribe to the Embarq Communications, Inc. Easy Talk Simple Choice Long Distance plan.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – RESIDENCE (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)	Monthly Rate ⁽¹⁾
y. <u>Economy Pack Bundle</u> Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) – Optional Call Waiting ID – Optional Enhanced Call Waiting – Optional	\$31.95 (I) ⁽²⁾
z. <u>Economy Pack Plus Bundle</u> ⁽³⁾ Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) – Optional Call Waiting ID – Optional Enhanced Call Waiting – Optional	27.00 (I)

(1) Flat rate EAS charges are included in this rate.

(2) The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

(3) Customers must also subscribe to the Company's 768 Kbps High Speed Internet.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges

1. Solutions Packages

	Monthly <u>Rate</u> ⁽¹⁾
a. <u>Ideal Solution</u> ⁽²⁾⁽³⁾	\$49.55
Local Exchange Service	
Call Forwarding	
Call Waiting	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Three-Way Calling	
Repeat Dial	
Return Call	
Call Forward Busy - Fixed	
Call Forward No Answer - Fixed	
60 minutes of Local Toll	
b. <u>Sure Solution II</u> ⁽³⁾	48.00 (I)
Local Exchange Service	
Call Forwarding	
Call Waiting	
Caller ID with Name	
(includes Anonymous Call Rejection)	
Three-Way Calling	
Repeat Dial	
Return Call	
Call Forward Busy - Fixed	
Call Forward No Answer - Fixed	

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Effective June 29, 2005, this service will no longer be available for new installations.

(3) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	Monthly <u>Rate</u> ⁽¹⁾
c. <u>Choice Solution</u> ^{(2) (3)}	\$42.00 (I)
Local Exchange Service	
Call Forwarding	
Call Waiting	
Three-Way Calling	
Call Forward Busy - Fixed	
Call Forward No Answer - Fixed	
60 minutes of Local Toll	

⁽¹⁾ Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

⁽²⁾ Effective June 29, 2005, this service will no longer be available for new installations.

⁽³⁾ Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	Monthly Rate ⁽¹⁾
e. <u>Standard Solution II</u> ⁽²⁾⁽³⁾ Local Exchange Service Call Forwarding Call Waiting Three-Way Calling Call Forward Busy - Fixed Call Forward No Answer - Fixed	\$36.00 (I)
f. <u>Basic Solution</u> ^{(2) (3)} Local Exchange Service Call Forwarding Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed 60 minutes of Local Toll	45.05
g. <u>Classic Solution</u> ^{(2) (3)} Local Exchange Service Call Forwarding Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed	45.00 (I)

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Effective June 29, 2005, this service will no longer be available for new installations.

(3) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	Monthly Rate ⁽¹⁾
h. <u>Priority Solution</u> ⁽²⁾⁽⁴⁾ Local Exchange Service Call Forwarding Call Forward No Answer - Fixed Call Forward Busy - Fixed Call Waiting Caller ID with Name (includes Anonymous Call Rejection)	\$42.00 (l)
i. <u>Economy Bundle II A</u> ⁽⁴⁾ Local Exchange Service, Choice of three of the following: Call Forward-Fixed (includes Call Forward-Busy and Call Forward No Answer) Call Waiting ⁽³⁾ Caller ID with Name (includes Anonymous Call Rejection) Return Call Three-Way Calling	40.00 (l)
j. <u>Rotary Classic Solution</u> ⁽⁴⁾ Local Hunting Exchange Service Call Forwarding Caller ID with Name (includes Anonymous Call Rejection) Three-Way Calling Return Call Call Forward Busy - Fixed Call Forward No Answer - Fixed	43.00 (l)

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) Grandfathered service limited to existing customers at existing locations as of June 20, 2008.

(3) When Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

(4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS – BUSINESS (Cont'd)

C. Rates and Charges (Cont'd)

1. Solutions Packages (Cont'd)

	Monthly Rate ⁽¹⁾
k. <u>Economy Solution</u> ^{(1) (4)} Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Choice of one of the following: Call Forward No Answer–Fixed plus Call Forward Busy–Fixed Call Waiting ⁽²⁾ SignalRing	\$37.00 (l)
l. <u>Pure Bundle</u> ⁽³⁾ Local Exchange Service Outbound Call Block Feature Non-Published Number Billed Number Screening (optional)	40.00 (l) ⁽⁵⁾

(1) Applicable flat rate Extended Area Service (EAS) charges, found in Section 5 of PUC OR No. 4, will apply as separate line items on the customer's bill for each Solutions Package.

(2) When Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.

(3) Extended Area Service (EAS) charges do not apply.

(4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

(5) The monthly rate includes the interstate Subscriber Line Charge.

SPECIAL EXCHANGE SERVICES

SOLUTIONS II – BUSINESS (Cont'd)

D. Rates and Charges

1. Connected II ⁽¹⁾ ⁽²⁾ ⁽³⁾

Business Key Line Flat Rate or Business One-Party Flat Rate Service
 Hunting (optional)
 Call Waiting
 Three-Way Calling or Three-Way Calling with Transfer
 Call Forwarding
 Return Call
 Repeat Dial
 Speed Dial (8 Number Capacity)
 Caller ID with Name (includes Anonymous Call Rejection)
 Call Forward No Answer-Fixed
 Call Forward Busy-Fixed
 Call Waiting ID

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	\$48.00	\$48.00	\$48.00	\$48.00

(1)

- (1) Customers must also subscribe to Embarq Communications, Inc. Small Business Unlimited Solutions II long distance plan (Option 2 – Extended Calling USA).
- (2) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.
- (3) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

SOLUTIONS II – BUSINESS (Cont'd)

D. Rates and Charges (Cont'd)

2. Economy Bundle II B ^{(1) (2) (3) (4)}

Business One-Party Flat Rate Local Exchange Service
 Choice of three of the following:
 Call Forward No Answer – Fixed
 plus Call Forward Busy - Fixed
 Call Waiting ⁽³⁾
 Caller ID with Name (includes Anonymous Call Rejection)
 Three-Way Calling
 Return Call

Monthly Rates				
	Month-to-Month, per bundle	Term Commitments		
		1 Year, per bundle	2 Years, per bundle	3 Years, per bundle
All Exchanges	\$40.00	\$40.00	\$40.00	\$40.00

(l)

- (1) Customers must also subscribe to an Embarq Communications, Inc. long distance plan.
- (2) Applicable flat rate Extended Area Service (EAS) charges, found in PUC OR No. 4, Section 5, will apply as separate line items on the customer's bill for each Solutions II Package.
- (3) When Call Waiting and Caller ID with Name are the selected features, Call Waiting ID is also provided.
- (4) Grandfathered service limited to lines in service for existing customers at existing locations as of July 18, 2011.

SPECIAL EXCHANGE SERVICES

BUSINESS ASSIST ADVANTAGE PLANS (Cont'd)

D. Rates and Charges

1. Business Assist Advantage Plan

Business Key Line Flat Rate or Business One-Party Flat Rate Service
 Hunting (optional)
 Choice of available Custom Calling and/or ExpressTouch Service Features

	Monthly Rates ⁽¹⁾
Initial bundle, per location	\$54.00 ⁽²⁾
2 nd through 10 th bundle (per bundle), per location	49.00

(l)
 (l)

2. Unlimited Business Assist Advantage Plan ⁽³⁾

Business Key Line Flat Rate or Business One-Party Flat Rate Service
 Hunting (optional)
 Choice of available Custom Calling and/or ExpressTouch Service Features

	Monthly Rates ⁽¹⁾
Initial bundle, per location	\$55.00 ⁽²⁾
2 nd through 10 th bundle (per bundle), per location	49.00

(l)
 (l)

(1) Flat rate EAS charges are included in this rate.

(2) When customers also subscribe to the Company's non-regulated Voicemail, a \$1.00 discount is applied to the monthly rate. Rates for Voicemail can be found in the Oregon Catalog at www.CenturyLink.com/tariffs. A \$2.99 Non-Telecom Services Surcharge applies in addition to the monthly rate for Voicemail.

(3) Customers must also subscribe to Embarq Communications, Inc. long distance Business Unlimited, a Business Assist Advantage Plan.