



20575 NW Von Neumann Dr. Suite 150
Beaverton, OR 97006

November 12, 2015

Advice Letter No. 040SPL

Ms. Joan Grindeland
Administrator, Regulatory Operations
Oregon Public Utility Commission
201 High St SE
Salem, OR 97301

RE: Frontier Communications Northwest Inc. – Custom Calling & CLASS

Dear Ms. Grindeland:

Frontier Communications Northwest Inc. (Frontier) hereby submits for electronic filing the original and a redlined copy of the revised sheets for the Statewide Price List.

The purpose of this filing is to standardize the naming of Custom Calling Services and Customized Local Area Signaling Service (CLASS); introduce Multiple Simultaneous Call Forward, grandfather Speed Call 8 and increase the rate for various Custom Calling and Customized Local Area Signaling Service (CLASS) features.

It is respectfully requested that this filing become effective on November 15, 2015.

Please return stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Any questions or notifications of action taken on this filing should be directed to me at (503) 645-7909 or Renee.Willer@ftr.com.

Sincerely,

A handwritten signature in black ink that reads "Renee M. Willer".

Renee M. Willer
Manager, State Government & Regulatory Affairs

RMW:lms
Enclosures

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

GENERAL

The Unlimited IntraLATA Toll Usage for Business plan is an optional, month-to-month calling plan available to business customers with Basic Business One-Party Calling Service including extended area service (EAS), Customized Multi-line Telephone Service or Custom Line Telephone Service. The plan provides unlimited intraLATA Toll voice usage for a flat monthly rate within the customer's intraLATA area, where facilities permit.

CONDITIONS

Monthly rates for Unlimited IntraLATA Toll Usage for Business apply per line in addition to Business One-Party including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service monthly line rates.

All regulations applicable to Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service apply to that service when offered with the Unlimited IntraLATA Toll Usage for Business plan.

Unlimited IntraLATA Toll Usage for Business is only available to business customers who subscribe to Frontier Northwest as their carrier for all local and intraLATA toll calls.

Unlimited IntraLATA Toll Usage for Business is available to business customers who subscribe to 25 or fewer Frontier Northwest lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. Eligible business customers may subscribe to Unlimited IntraLATA Toll Usage for Business for a maximum of ten (10) lines per customer location.

Unlimited IntraLATA Toll Usage for Business plan is not available with the following services:

- Flexible Digital Channel Service
- ISDN Basic Service
- ISDN Primary Service
- Remote Call Forward Service
- Enhanced Call Forward Service – Personal Number
- Auto Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

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Section 2

3rd Revised Sheet 8
Canceling
2nd Revised Sheet 8

PACKAGED/BUNDLED SERVICES

RESIDENTIAL CUSTOMERS

1.	MULTI PACKAGE RESIDENTIAL OFFER	Monthly <u>Rate</u>	
	Option A	\$16.00 ¹	
	Anonymous Call Block/Rejection		(T)
	*66 Busy Number Redial		
	*69 Call Return		
	Selective Call Rejection		
	Caller ID with Name		
	Basic Call Forward		(T)
	Call Waiting/Cancel Call Waiting		
	Call Waiting ID ²		(D)
	Distinctive Ring		
	Priority Call		(T)
	Selective Call Acceptance		
	Selective Call Forward		(C)
	Speed Call 8 ³		(T)
	3 Way Calling		
	Option B	\$9.00 ¹	
	*69 Call Return		(T)
	Selective Call Rejection		
	Basic Call Forward		(T)
	Call Waiting/Cancel Call Waiting		(D)
	Speed Call 8 ³		(T)(C)
	3 Way Calling		(T)

¹ The Nonrecurring Charge per order does not apply to this service.

² Offered where facilities are available.

³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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Section 2

3rd Revised Sheet 9
Canceling
2nd Revised Sheet 9

PACKAGED/BUNDLED SERVICES

RESIDENTIAL/BUSINESS CUSTOMERS

		RATES		
1.	TWO FEATURE PACKAGES	<u>Residence</u>	<u>Business</u>	
	Two feature packages ¹ same line	\$ 3.25	\$ 3.25	
	Call Waiting/Cancel Call Waiting, Basic Call Forward			(T)
	Basic Call Forward, 3 Way Calling			 (T)

¹ Offered where facilities are available.

Section 2

2nd Revised Sheet 10
 Canceling
 1st Revised Sheet 10

PACKAGED/BUNDLED SERVICES

RESIDENTIAL/BUSINESS CUSTOMERS - Continued

		RATES		
2.	THREE FEATURE PACKAGES	<u>Residence</u>	<u>Business</u>	
	Three feature packages ¹ same line	\$ 3.50	\$ 3.50	
	Speed Call 8 ² , Call Waiting/Cancel Call Waiting, Basic Call Forward			(T)(C) (T)
	Call Waiting/Cancel Call Waiting, 3 Way Calling, Speed Call 8 ²			(T) (T)(C)
	Call Waiting/Cancel Call Waiting, Basic Call Forward, 3 Way Calling			(T) (T)

¹ Offered where facilities are available.

² This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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Section 2

2nd Revised Sheet 11
Canceling
1st Revised Sheet 11

PACKAGED/BUNDLED SERVICES

BUSINESS CUSTOMERS

1. CONDITIONS

a. 150 SATELLITE CHANNEL PROGRAMMING PAC

This service offers a discount of 30% off the rates to business customers who subscribe to individual Calling Services as specified under Rates - Individual Services and Custom Local Area Signaling Service. This discount applies only when the customer subscribes to three or more of the following services:

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|----------------------------------|-----|
| *66 Busy Number Redial | (T) |
| *69 Call Return | |
| Selective Call Rejection | |
| Basic Call Forward | (T) |
| Call Waiting/Cancel Call Waiting | |
| Caller ID with Name | (T) |
| Caller ID – Number Only | |
| Distinctive Ring | |
| Priority Call | |
| Selective Call Acceptance | (T) |
| Selective Call Forward | |
| Speed Call 8 ¹ and 30 | (C) |
| 3 Way Calling | (T) |

If three or more eligible individual services are ordered per customer account, the discount will apply on rates of all eligible services. The threshold of three eligible services is figured on a per account basis instead of per line.

If the customer removes a service(s) such that the total subscription becomes less than three, the discount will be discontinued.

A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date and the discount will continue to apply.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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Section 2

2nd Revised Sheet 12
Canceling
1st Revised Sheet 12

PACKAGED/BUNDLED SERVICES

BUSINESS CUSTOMERS - Continued

1. CONDITIONS - Continued

b. FEATURES PLAN - BUSINESS

Features Plan - Business Basic, Complete, and Deluxe Packages offer business customers discount rates off the individual Calling Services based on selection of one of the following term agreement periods¹:

- One year commitment
- Two year commitment
- Three year commitment

PACKAGE FEATURES ²

Features Plan – Business A:

- Call Waiting/Cancel Call Waiting
- 3 Way Calling
- Caller ID with Name
- Selective Call Forward

Features Plan – Business B:

- Call Waiting/Cancel Call Waiting
- 3 Way Calling
- Caller ID with Name
- Enhanced Call Forward

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Features Plan – Business Complete:

- Call Waiting/Cancel Call Waiting
- 3 Way Calling
- Caller ID with Name
- Basic Call Forward

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Features Plan – Business Deluxe:

- Call Waiting/Cancel Call Waiting
- 3 Way Calling
- Caller ID with Name
- Basic Call Forward
- *69 Call Return
- Distinctive Ring

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¹ If service is terminated within the first 60 days, the customer will be liable for the applicable monthly and service order charges, but Termination Liability will be waived. If service is terminated after 60 days, but prior to completion of the initial term commitment, Termination Liability as outlined in General Regulations, P.U.C. OR No. 18, will apply. If the customer terminates Features Plan – Business to subscribe to Unlimited IntraLATA Toll Usage for Business with Feature Package One, Two or Three on the same line, no termination liability charges will apply.

² Features within a package may not be substituted for another feature and may not be available in all serving areas.

PACKAGED/BUNDLED SERVICES

BUSINESS CUSTOMERS - Continued

3. UNLIMITED INTRALATA TOLL USAGE FOR BUSINESS FEATURE PACKAGES

a. General Regulations

These features are only available to customers who subscribe to Unlimited IntraLATA Toll Usage for Business described in Statewide Price List – Oregon, IntraLATA Toll Services.

Feature Package One

Feature Package One is available to business customers' Basic Business One-Party Service including EAS that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package One includes Call Forwarding, Call Waiting/Cancel Call Waiting, and/or 3 Way Calling. The customer may choose any single feature, a combination of any two of the features, or all three features offered for the same rate. (T)

Feature Package Two

Feature Package Two is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Two includes Caller ID with Name and Voice Messaging¹. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

Feature Package Three

Feature Package Three is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Three includes Caller ID with Name and One Point Voice Messaging². The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

¹ Voice Messaging is a non-regulated service.

² One Point Voice Messaging is a non-regulated service.

Section 2

4th Revised Sheet 16
Canceling
3rd Revised Sheet 16

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or
REGIONAL CALLING EXTRA

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Frontier Local Calling Plan and Frontier Local Calling Plan Plus include the following services:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited Local Directory Assistance
- d. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Each Network Access Line connected – Residence (P.U.C. OR No. 18).

Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR No. 18).

Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18).

- e. Frontier Local Calling Plan Plus - choice of any of the following Calling Services;
Local Calling - choice of any three of the following Calling Services:

Anonymous Call Block/Rejection
*66 Busy Number Redial
*69 Call Return
Selective Call Rejection
Caller ID with Name
Call Waiting/Cancel Call Waiting

Basic Call Forward
Distinctive Ring
Selective Call Acceptance
Selective Call Forward
Speed Call 8¹
Speed Call 30
3 Way Calling
Priority Call

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¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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Section 2

4th Revised Sheet 17
Canceling
3rd Revised Sheet 17

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or
REGIONAL CALLING EXTRA - Continued

2. Services - Continued

Frontier Regional Calling Plan includes the following services:

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Each Network Access Line connected – Residence (P.U.C. OR No. 18).

Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR No. 18).

Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18).

- d. Caller ID Name and Number, Speed Call 8¹ and 30, Call Waiting Cancel Call Waiting, and 3 Way Calling
- e. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

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Regional Calling Extra includes the following services:

- a. The services listed above under Local Calling
- b. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)
- c. Anonymous Call Block/Rejection

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¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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Section 2

3rd Revised Sheet 19
Canceling
2nd Revised Sheet 19

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS

1. General

Unlimited DTL and Custom Line Telephone Service are optional business flat-rated usage packages with a network access line, calling features and Voice Messaging¹ offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.

2. Services

The following two (2) options are available:

Unlimited DTL Basic Package includes the following:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited IntraLATA toll calling
- d. Choice of one to five (1 - 5) of the following calling features:

Call Waiting/Cancel Call Waiting, 3 Way Calling, Basic Call Forward and Caller ID with Name. (T)

Unlimited DTL Expansion Lines

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

(1) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting/Cancel Call Waiting, 3 Way Calling, Basic Call Forward, Caller ID with Name and Voice Messaging¹. (T)

Section 2

3rd Revised Sheet 20
Canceling
2nd Revised Sheet 20

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

2. Services - Continued

The following two (2) options are available: - Continued

Unlimited DTL Basic Package includes the following: - Continued

Unlimited DTL Expansion Lines - Continued

(2) Expansion Lines without unlimited calling¹

DTL Expansion Lines are available for a monthly rate, per line, with EAS and choice of one to five(1 to 5) of the following calling features:

Call Waiting/Cancel Call Waiting, 3 Way Calling, Basic Call Forward and Caller ID with Name. (T)

Custom Line Telephone Service includes the following:

- a. One (1) Custom Line Telephone Service
- b. Extended Area Service (EAS)
- c. Unlimited IntraLATA toll calling
- d. Choice of one or both of the following calling features:

Caller ID with Name and Voice Messaging². (T)

¹ IntraLATA toll usage rates apply in addition to the monthly rate.

² Voice Messaging is a non-regulated service and listed for informational purposes only.

Section 2

3rd Revised Sheet 21
Canceling
2nd Revised Sheet 21

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

2. Services - Continued

The following two (2) options are available: - Continued

Custom Line Telephone Service Expansion Lines

At least one (1) Custom Line Telephone Service Expansion Line is required with each Unlimited Custom Line Telephone Service Package. The following two (2) options are available:

(1) Expansion Lines with unlimited calling

Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one or both of the following calling features:

Caller ID with Name and Voice Messaging¹.

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(2) Expansion Lines without unlimited calling²

Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and choice of one or both of the following calling features:

Caller ID with Name and Voice Messaging¹.

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¹ – Voice Messaging is a non-regulated service and listed for informational purposes only.

² – IntraLATA toll usage rates apply in addition to the monthly rate.

3rd Revised Sheet 22
Canceling
2nd Revised Sheet 22

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND BASIC CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

3. Conditions

Unlimited DTL and Internal Communications, System and Call Management Features Basic Custom Line Telephone Service are available only where facilities and conditions permit.

Unlimited DTL and Custom Line Telephone Service are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only.

Unlimited DTL and Custom Line Telephone Service are only available with subscription to a business unlimited nationwide long distance calling plan through the Company and Frontier high speed internet service. Each Expansion Line must also subscribe to a business long distance calling plan through the Company's Long Distance.

Unlimited DTL and Custom Line Telephone Service are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per customer location at the time service is initiated.

Customers are allowed up to 24 Expansion Lines per customer location. A maximum of nine (9) such lines per customer location can have Unlimited Calling either with this plan or any other toll product offered by the Company.

Unlimited DTL and Custom Line Telephone Service are not available with the following services:

- Flexible Digital Channel Service
- ISDN Service
- Remote Call Forward Service
- Enhanced Call Forward Service – Personal Number
- Auto Universal Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

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PACKAGED/BUNDLED SERVICES

Business Single Line Pack

1. General

Single Line Business Pack is an optional business flat-rated usage package with a network access line, calling features and specified non-regulated services offered for a one-year or three-year term commitment:

Single Line Business Pack includes the following:

- One (1) Dial Tone Line with touch-tone
- Unlimited local voice usage
- Unlimited intraLATA direct distance dialed unassisted toll calling
- Choice of zero to five (0 - 5) of the following calling features:
Call Waiting/Cancel Call Waiting, 3 Way Calling, Basic Call Forward and Caller ID with Name. (T)

(Additional credit will apply if provisioned with Frontier Broadband Service, Frontier High Speed Internet or Frontier FIOS Service.)

2. Regulations

1. Single Line Business Pack is available only where facilities and conditions permit.
2. Single Line Business Pack is available only to customers who subscribe to Frontier for their local usage and intraLATA toll calls.
3. Single Line Business Pack is available only on a one-year or three-year term agreement.
4. Single Line Business Pack is only available to business customers who agree to subscribe to a business unlimited nationwide long distance calling plan through Frontier Communications Online and Long Distance and Frontier High-Speed Internet service or Frontier FIOS Internet service.
5. Single Line Business Pack is available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.
6. Customers may only have one Single Line Business Pack per account. A maximum of ten lines may have Unlimited Calling either with this plan or any other Unlimited Local or Unlimited Local and Toll Usage product offered by Frontier. Customers may not combine this package with the Unlimited Dial tone Line and Unlimited Flexible Telephone System.

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Section 2

1st Revised Sheet 29
Canceling
Original Sheet 29

PACKAGED/BUNDLED SERVICES

Business Single Line Pack - Continued

2. Regulations - Continued

7. Single Line Business Pack is not available with the following services:

- Centrex or Flexible Telephone System
- Flexible Digital Channel Service or Flexible Digital Channel Service
- ISDN Service
- Remote Call Forward Service
- Enhanced Call Forward Service – Personal Number
- Auto Universal Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

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8. Single Line Business Pack is not available in combination with other optional calling plans or virtual private network services.

9. Single Line Business Pack does not apply to the following calls or services:

- Collect Calls
- Time, Lottery and Weather
- 555,700, 900, 976 Service
- Third Number Billed
- Intercept Call Completion

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Section 2

1st Revised Sheet 30
Canceling
Original Sheet 30

PACKAGED/BUNDLED SERVICES

Business Single Line Pack - Continued

2. Regulations - Continued

9. Single Line Business Pack does not apply to the following calls or services: - Continued

- Mass Announcement Services
- Directory Assistance
- Group Bridging Service
- Directory Assistance Calls/Directory Assistance Call Completion
- Call Routing Deluxe
- Emergency Interrupt
- Repeat Calls, Return Calls (per activation)
- Person-to-Person
- Busy Line Verification
- All other operator Handled Calls
- 3 Way Calling (per activation)
- *66 Busy Number Redial, *69 Call Return, Call Trace (per activation)

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10. Single Line Business Pack may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.
11. Details on calls made will not be available for this service.
12. Service Connection Charges will be waived in the event a class of service change is required in order to have the Single Line Business Pack.
13. Applicable Service Charges will be waived for customers subscribing to a three-year agreement.

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PACKAGED/BUNDLED SERVICES

FRONTIER SIMPLY UNLIMITED SERVICE-LEADER

1. Applicability

Applicable to Single-party Business Flat rate service.

2. Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Simply Unlimited Service-Leader as said exchanges are defined on the maps contained in the Exchange Maps tariff.

3. General

Frontier Simply Unlimited Service-Leader is a bundle offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the End User Common Line Charge and the Access Recovery Charge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

a. Basic Bundle

Flat Rate Business Line

Call Forward Busy/No Answer

Unlimited Extended Area Service

Caller ID with Name

Eight features from the feature package listed below

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b. Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting

Speed –8¹ or 30

Distinctive Ring

Multiline Hunt Service

Anonymous Call Block/Rejection

Call Forward No Answer

Priority Call

Selective Call Acceptance

*69 Call Return 3 Way Calling

Call Transfer

*66 Busy Number Redial

Basic Call Forward

Call Forward Busy

Call Waiting ID

Selective Call Forward

Selective Call Rejection

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¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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PACKAGED/BUNDLED SERVICES

FRONTIER SIMPLY UNLIMITED SERVICE-CHALLENGER

1. Applicability

Applicable to Single-party Business Flat rate service.

2. Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Simply Unlimited Service-Challenger as said exchanges are defined on the maps contained in the Exchange Maps tariff.

3. General

Frontier Simply Unlimited Service-Challenger is a bundle offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the End User Common Line Charge and the Access Recovery Charge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

a. Basic Bundle

- Flat Rate Business Line
- Call Forward Busy/No Answer (T)
- Unlimited Extended Area Service
- Caller ID with Name (T)
- Four features from the feature package listed below

b. Frontier Business All In Feature Package

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|----------------------------------|--------------------------|--------|-----|
| Call Waiting/Cancel Call Waiting | *69 Call Return | (T) | |
| 3 Way Calling | Call Transfer | (C)(D) | |
| Speed Call 8 ¹ or 30 | | | |
| Distinctive Ring | *66 Busy Number Redial | | |
| Multiline Hunt Service | Basic Call Forward | | |
| Anonymous Call Block/Rejection | Call Forward Busy | | |
| Call Forward No Answer | Call Waiting ID | | |
| Priority Call | Selective Call Forward | | |
| Selective Call Acceptance | Selective Call Rejection | | (T) |

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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PACKAGED/BUNDLED SERVICES

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II

1. General

Frontier Business Nationwide Unlimited Service II is a package offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The package includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Package

Flat Rate Business Line
Call Forward Busy/No Answer (T)
Unlimited Extended Area Service
Caller ID with Name (T)
Six features from the feature package listed below

Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return	(T)
3 Way Calling	Call Transfer	(C)(D)
Speed Call 8 ¹ or 30		
Distinctive Ring	*66 Busy Number Redial	(T)
Multiline Hunt Service	Basic Call Forward	
Anonymous Call Block/Rejection	Call Forward Busy	
Call Forward No Answer	Call Waiting ID	
Priority Call	Selective Call Forward	
Selective Call Acceptance	Selective Call Rejection	

2. Regulations

- a. The package is available only where facilities and operating systems are available and technically feasible.
- b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.
- c. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- d. Frontier Business Nationwide Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the package may result in disconnection of your basic local service.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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PACKAGED/BUNDLED SERVICES

FRONTIER BUSINESS LOCAL UNLIMITED II

1. General

Frontier Business Local Unlimited II is a package offering available to Business customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, Unlimited Extended Area Service, certain designated non-regulated services and price-listed services.

Basic Package:

Flat Rate Business Line
Unlimited Extended Area Service
Two features from the Frontier Business All in Feature package listed below

Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return
3 Way Calling	Call Transfer
Speed Call 8 ¹ or 30	
Distinctive Rin	*66 Busy Number Redial
Multiline Hunt Service	Basic Call Forward
Anonymous Call Block/Rejection	Call Forward Busy
Call Forward/No Answer	Call Waiting ID
Priority Call	Selective Call Forward
Selective Call Acceptance	Selective Call Rejection

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2. Regulations

- a. The package is available only to customers who are served from a central office in which all services in the package are offered and can be provided by the Company to the customer.
- b. The package is offered on a month-to-month basis.
- c. The package rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.
- d. All applicable surcharges and taxes will be billed separately from and in addition to the package rate.
- e. The package cannot be used in association with a Residential Line, PBX Service, or ISDN service.
- f. Customers may select any two of the features in the Frontier Business All In Feature Package for no extra charge
- g. Customers purchasing the Frontier Business All In Feature Package may select any or all of the features listed in that package.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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Section 2

1st Revised Sheet 42
Canceling
Original Sheet 42

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE ESSENTIALS

1. General

The Frontier Digital Phone Essentials is a package offering available to residential customers that subscribe to flat rate service. The package includes one Residential Local Exchange Network Access Line, a combination of local features and Unlimited Extended Area Service. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Package

One-Party Network Access Line	Call Waiting ID	
Unlimited Extended Area Service	Caller ID Number Only	(T)
Call Waiting/Cancel Call Waiting		

Feature Package

3 Way Calling	Basic Call Forward	(T)
*66 Busy Number Redial	Speed Call 8 ¹ or 30	(C)
*69 Call Return	Distinctive Ring	
Anonymous Call Block/Rejection	Call Forward Busy	
Call Forward No Answer	Selective Call Rejection	
Selective Call Forward	Priority Call	
Selective Call Acceptance		(T)

2. Regulations

- A. The package is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.
- C. When the customer disconnects any component of the package, the remaining components of the package will be billed at their individually tariffed and/or Price Listed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- E. Customers may add or delete any features offered in the package without a service order charge.
- F. No discounts will be given to subscribers that do not use all the features or have some features turned off.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(D)
(N)

Section 2

1st Revised Sheet 45
 Canceling
 Original Sheet 45

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED

1. General

The Frontier Digital Phone Unlimited Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Package

One-Party Network Access Line	Call Waiting ID	
Unlimited Extended Area Service	Speed Call 8 ¹	(T)(C)
*66 Busy Number Redial	*69 Call Return	
Caller ID Number Only	Call Waiting/Cancel Call Waiting	(T)

Feature Package

Basic Call Forward	3 Way Calling	(T)
Distinctive Ring	Speed 30	
Priority Call	Anonymous Call Block/Rejection	
Call Forward Busy/No Answer	Call Forward No Answer	
Selective Call Rejection	Selective Call Forward	
Select Call Acceptance		(T)

2. Regulations

- A. The package is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.
- D. Customers may add or delete any features offered in the package without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(D)
 (N)

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED (Challenger)

1. General

The Frontier Digital Phone Unlimited (Challenger) Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Package

Local Exchange Network Access Line	Caller ID Number Only	(T)
Unlimited Extended Area Service Call Waiting ID	Call Waiting/Cancel Call Waiting	

Feature Package

*66 Busy Number Redial	Basic Call Forward	(T)
*69 Call Return	Speed Call 8 ¹	(C)
Anonymous Call Block/Rejection	Distinctive Ring	
Call Forward No Answer	3 Way Calling	
Selective Call Forward	Call Forward Busy/No Answer	
Selective Call Acceptance	Selective Call Rejection	(T)
Priority Call		

2. Regulations

- A. The package is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.
- C. When the customer disconnects any component of the package, the remaining components of the package will be billed at their individually tariffed and/or Price Listed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.
- E. Customers may add or delete any features offered in the package without a service order charge.

No discounts will be given to subscribers that do not use all the features or have some features turned off.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

Section 2

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Canceling
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PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Challenger)

1. General

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two flat-rate residential one-party service access lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines
Unlimited Extended Area Service
Call Waiting ID
Caller ID Name Only
Call Waiting/Cancel Call Waiting

(T)
(T)

Feature Package

Call Waiting/Cancel Call Waiting
*66 Busy Number Redial
*69 Call Return
Anonymous Call Block/Rejection
Call Forward No Answer
Selective Call Forward
Selective Call Acceptance

Basic Call Forward
Speed Call 8¹ or 30
Distinctive Ring
3 Way Calling
Call Forward Busy
Anonymous Call Block/Rejection
Priority Call

(T)
| (C)
|
| (D)
(T)

2. Regulations

- A. The Frontier Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.
- B. The features and services are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- D. Customers may add or delete any features offered in the bundle without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- F. The bundle is offered on a month-to-month basis.
- G. The bundle will appear as a single line item on the bill.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(D)
(N)

SECTION 5

1st Revised Sheet 47
Canceling
Original Sheet 47

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE

GENERAL

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition.

DESCRIPTION OF SERVICE

Traffic studies are performed, at the customer's request, on Company access lines or hunt groups with local exchange numbers.

For customers with access lines or hunt groups at more than one location, a separate Service Establishment Charge would apply for traffic studies at each location.

Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:

Individual Access Line	DCS trunk group
Multiline Hunt Group	Features plan - Business group
PBX trunk group	Flexible Telephone System group
DID trunk group	Remote Call Forward
DOD trunk group	Customized Multi-line Telephone Service single line station
ISDN BRI	Customized Multi-line Telephone Service multiline hunt group
ISDN PRI trunk group	Customized Multi-line Telephone Service Attendant
Central Office Located Trunk/ business group or other trunk group	Customized Multi-line Telephone Service – RCF/ACD

(T)

Traffic study reports can be requested on a weekly, bi-weekly or monthly basis. The monthly rate is determined by the number of traffic study reports provided within a 4-week billing cycle.

Along with the reports, the Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed.

(D)

SECTION 6

1st Revised Sheet A
Canceling
Original Sheet A

CALLING SERVICES

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SECTION 6

1st Revised Sheet 2
Canceling
Original Sheet 2

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF) (T)

Outgoing calls can be made from a line arranged with Call Forward while forwarding incoming calls to another number. (T)

Fixed Call Forwarding Busy, Fixed Call Forward No Answer, and Fixed Call Forward Busy/No Answer services will be available on trunk-line service. (T)

Message or measured charges may be incurred in addition to the Remote, Fixed, or Call Forward Charge as follows: (T)

- The calling party will be responsible for message toll or measured charges between the rate center of the originating telephone number and the rate center of the called number.
- The called party will be responsible for message toll or measured charges between the rate center of the called number and the rate center for the call forwarding location.
- The message or measured charges billed to the customer will be those specified in the applicable tariffs for the type of call involved.

Fixed Call Forward is provided from electronic and digital central offices where facilities permit. Fixed Call Forward from non-electronic and non-digital central offices is found under Transfer Service, Section 5. (T)

Remote Call Forward (RCF) may be provided on a flat rate or measured usage service basis. When RCF is provided on a flat rate basis, the customer will pay the RCF rate, plus any appropriate message toll charges. When RCF is provided on a measured basis, the customer will pay the RCF rate, local usage rates listed in the Network Access Services Tariff P.U.C. OR No. 18, Section IV, plus any appropriate message toll charges. (T)

Message toll or measured charges may occur in addition to the RCF charge. The same charges as identified in the conditions for Call Forwarding will apply.

Listings in the directory serving the exchange in which the RCF is located will be furnished by the same regulations governing the providing of business and residence listings found in Directory Services, Section 4 of this Price List.

(D)

SECTION 6

1st Revised Sheet 3
Canceling
Original Sheet 3

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF) - Continued (T)

The RCF number may not terminate on:

- a line equipped with any other form of call forwarding or RCF feature.
- DID station numbers terminating on a private branch exchange system, Centrex, or Customized Multi-line Telephone Service
- Public Access Line (PAL) or Coin Line Service
- A number to be used in conjunction with data transmission

The use of RCF for toll by-pass is not allowed.

Each RCF service allows for forwarding one call at a given time. Additional RCF service is necessary for each individual call to be forwarded simultaneously.

The use of RCF to forward calls to international locations is not allowed.

RCF service may not be furnished for use in the resale of telephone service.

The telephone number to which the RCF calls are forwarded will determine whether the business or residence local service rates will be charged.

The Company cannot provide customers who subscribe to RCF with the telephone number of the originating call.

The Company cannot guarantee transmission of the forwarded calls because of the distance and routing necessary to complete the connection.

(D)

SECTION 6

1st Revised Sheet 4
Canceling
Original Sheet 4

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF) - Continued (T)

A change of the telephone number to which RCF or Fixed Call Forward calls are forwarded must be made in the central office. Nonrecurring Charges will apply to number changes for individual-line and trunk-line services arranged for Fixed Call Forward and for all Remote Call Forward services. (T)

The customer must order sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional Remote Call Forward features are required at the call forwarding location or if facilities are needed at the terminating station, the subscriber will be required to subscribe to additional features and facilities. Should the customer refuse to subscribe to additional features and/or facilities, the customer's RCF service will be subject to termination. (T)

(D)

SECTION 6

1st Revised Sheet 5
Canceling
Original Sheet 5

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

3. ENHANCED CALL FORWARD (ECF) (T)

General

Enhanced Call Forward (ECF) is an Advanced Intelligent Network (AIN) based call forwarding service designed to provide/enhance personal mobility. (T)

Enhanced Call Forward Service is furnished only from Central Offices, which have been arranged to provide this service. ECF is provided subject to the availability of facilities. (T)

Enhanced Call Forward is available to Business Individual Line and Customized Multi-line Telephone Service customers. (T)

Description of Service

ECF customers will be able to forward their number from any touch call phone via a toll-free number. They will be able to forward to any dialable pager, mobile phone, work phone, or home phone.

ECF can be provided on the customer's existing telephone number as long as the customer's existing line resides behind an AIN capable switch, or via a personal number. This number is referred to as a default number.

A personal number is a telephone number that does not have any actual line equipment tied to the number. This is a new number that is provided to the customer at subscription. At subscription, the customer must designate what number his calls will route to, then the customer may program ECF to route his number to any location at any given time.

(D)

SECTION 6

1st Revised Sheet 6
Canceling
Original Sheet 6

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

3. ENHANCED CALL FORWARD (ECF) - Continued (T)

ECF will be offered as follows:

- The customer's existing number or a personal number can be used
- 3 Speed Forward Numbers
- Timed Forwarding

Enhanced Call Forward with Call Manager (T)

- Includes services for ECF plus
- Automatic Forwarding
- Two schedules (normal and alternate)
- Two call acceptance lists with 20 number capacity each
- Two four-digit Caller Codes

Enhanced Call Forward is provided subject to the availability of technology and facilities. (T)

ECF will not be available on nondedicated trunks equipped with DID, DOD or DIOD service; or available to Public Access Line Service (PAL), or Coin Line Service.

The ECF customer is responsible for any applicable long distance, Extended Area Calling Service, and/or Local Calling Plan charges, including applicable local measured usage charges when calls to the ECF number are redirected. Local measured usage rates can be found in Section IV of Tariff No. 18.

(D)

SECTION 6

1st Revised Sheet 7
Canceling
Original Sheet 7

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

3. ENHANCED CALL FORWARD (ECF) - Continued

(T)

When a Caller Code is entered and if the call acceptance list(s) is activated, a call to the ECF subscriber is considered complete if the ECF subscriber utilizes answer supervision, even if the forwarded call is not answered. Applicable long distance and/or outside the local calling area charges will apply to the caller.

ECF will not be offered on lines equipped with Special Call Forward or Remote Call Forward. Special Call Forward and Remote Call Forward must be removed from the customer's line before adding ECF. ECF is not available as a substitute for Remote Call Forward.

(T)

(T)

Except where facilities permit, ECF cannot be used to forward to locations requiring an international dialing format.

ECF cannot be used to forward to "charged for access numbers", such as 900/976/700. These numbers will always be blocked to the ECF subscriber.

Where ECF is provided on a service also subscribing to Call Restriction Service (CRS), which prevents 1+ dialing, the ECF feature can be programmed to forward to a 1+ location at the customer's request. ECF will take precedence over the CRS service in such circumstance, and the subscriber will be responsible for the appropriate long distance and/or outside the local calling area charges for such calls.

Customers who select a personal number will be provided one directory listing without charge in the exchange of the ECF central office. Additional directory listings may be obtained as specified under Directory Services, Section 5 of this Price List.

(D)

SECTION 6

1st Revised Sheet 10
Canceling
Original Sheet 10

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Custom Local Area Signaling Service is a group of Calling Services offered to individual line residential and business customers.

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability, and content of that information. **Note:** The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Frontier Calling Services.

Operator assisted calls will override these services for emergency purposes.

Nonrecurring charges are not applicable when Custom Local Area Signaling Service is provided at the same time as the business or residence individual line service is established.

When services are added or rearranged on an existing line, the nonrecurring charge will apply.

All customer lines in Caller ID – Number Only serving areas will automatically be provisioned with Caller ID – Number Only - per call service unless the customer orders Caller ID – Number Only - per line service.

The nonrecurring charge will not apply to Complete Blocking - per line.

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

(D)

(D)

(M) *69 also on Sheet 17.

(T)

SECTION 6

1st Revised Sheet 11
Canceling
Original Sheet 11

CALLING SERVICES

INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS

1. INDIVIDUAL SERVICES

Call Waiting - Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties.

Cancel Call Waiting - Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.

Distinctive Ring - Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.

Speed Call 8¹ - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity.

Speed Call 30 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity.

Three-Way Calling - Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.

The pay per use charge is activated irrespective of whether the call is completed or not.

(T)

(T)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

SECTION 6

1st Revised Sheet 12
Canceling
Original Sheet 12

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

2. CALL FORWARD AND REMOTE CALL FORWARD (RCF)

Basic Call Forward – This feature provides an arrangement for transferring incoming calls to another telephone number within the local area by dialing a code and the number of the service to which calls are being transferred. Enables the customer to forward incoming calls to another telephone number by dialing *72 and the number to which calls are being forwarded to.

Call Forward Busy - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.

Call Forward No Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.

Call Forward Busy/No Answer - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition.

Fixed Call Forward - With this option, a forwarded to number (selected by the customer) is permanently programmed by the Utility at the serving Central Office. The customer's forward to number is programmed at the time service is established and can only be changed via a service order.

Remote Call Forward (RCF) - Allows customer to activate and deactivate Call Forward from any access line, remotely, rather than only from the base station. Call forward remote activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the Company. If call forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination. This service is especially useful to persons who frequently change locations and desire to have their communications follow them.

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(T)

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CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

3. ENHANCED CALL FORWARD (ECF)

(T)

Automatic Forwarding - This service allows calls to be automatically routed to the number the customer is calling from. The Company switching network identifies the Calling Party's Number (CPN) from the calling telephone line. By using a two-digit feature code, the customer may route calls to the number currently being used.

Note: If no CPN is provided, the caller will need to manually enter the number. Calls placed from PBXs and key systems will not activate Automatic Forwarding correctly if DID, or DIOD trunks are utilized.

Call Acceptance List - This service allows calls from customer designated telephone numbers only. Two call acceptance lists, each with 20 number capacity, are included with ECF. (Example: A customer has a meeting from 1:00 p.m. to 3:00 p.m. and has routed his number to the conference room. He is expecting some figures from an associate that need to be discussed at the meeting. By activating the call acceptance list and adding the associate's number to the list, the associate's number will be forwarded. The customer receives calls from the people with whom he wishes to speak, and all other calls will be routed to the default number.)

Caller Codes - This service is provided as a way to bypass the call acceptance list. If the customer does not want to add every number to the list, he can give out one of two four-digit codes to his callers. The caller enters the code for the call to be routed to the customer. This also allows for an alternative access in case a caller is not calling from his usual number or the CPN is not carried through the call.

Three Speed Forward Numbers - Customers can preprogram up to three numbers to allow for easier redirecting later. (Example: A customer preprograms (1) as home, (2) as office and (3) as cellular. When the customer calls the administration number and selects 1#, 2# or 3# , calls are routed to either home, office or cellular phone.)

Time of Day/Day of Week Scheduling - Customers can route all incoming calls based on their daily activities. Example: A customer can have all calls to the personal number routed to work from 8:00 a.m. to 5:00 p.m., then to a cellular from 5:00 p.m. to 6:00 p.m. The customer can call the administrative number at any time to route calls elsewhere if needed. Two Time of Day/Day of Week schedules are included with ECF for more flexibility.)

Time Forwarding - This service allows the customer to route calls to another location for a specified time period. (Example: A customer may route calls to his cellular phone until 3:00 p.m. At 3:00 p.m., the ECF service will return to the previous routing option.)

SECTION 6

1st Revised Sheet 17
Canceling
Original Sheet 17

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Anonymous Call Block/Rejection (ACR) - Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.

*66 Busy Number Redial - When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

*69 Caller ID - This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

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(D)

SECTION 6

1st Revised Sheet 18
Canceling
Original Sheet 18

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) – Continued

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(M)

Call Waiting ID - Is a service that will allow a Caller ID/Call Waiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as for the existing call waiting features except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting.

(T)

Caller ID with Name - Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

Caller ID Number Only - Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

(T)

(M) Material relocated to Sheet 19 and renamed to Selective Call Rejection.

(T)

SECTION 6

1st Revised Sheet 19
Canceling
Original Sheet 19

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) - Continued

Complete Blocking - Per Line - Provides free per-line blocking in exchanges where Caller ID-Number Only is offered by the Company. This service is offered free of monthly and NRC charges. This service prevents the delivery of customer's telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating this feature and forwarding their telephone number on a per call basis by dialing the code *82 prior to placing a call.

Priority Call - Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials **61" or "1161" on a rotary telephone.

Selective Call Acceptance - Screens incoming calls and only allows access to those telephone numbers on a customer determined list (up to a maximum of 12 telephone numbers). All others will be directed to a pre-recorded message.

Selective Call Forward - Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing **64" or "1164" on a rotary telephone.

Selective Call Rejection - Allows a customer to reject call attempts from up to 15 telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing **60" for "1160" form a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement.

Multiple Simultaneous Call Forward - This feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI.

(M) Selective Call Rejection relocated from Sheet 18.
(M) Item C. Application of Rates relocated to Sheet 20.

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SECTION 6

1st Revised Sheet 20
Canceling
Original Sheet 20

CALLING SERVICES

III. INDIVIDUAL SERVICES

C. APPLICATION OF RATES

1. INDIVIDUAL SERVICES

See applicable conditions and feature descriptions for these services beginning on Sheet 4 in this section.

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF)

See applicable conditions and feature descriptions for these services in this section.

3. ENHANCED CALL FORWARD (ECF)

See applicable conditions and feature descriptions for these services in this section.

4. RE DIRECT SERVICE

Monthly Charge Per Feature

There will be a monthly charge per feature activated for each exchange access line, Customized multi-line Telephone Service line, ISDN-BRI line, and/or when the line terminates in a hunting arrangement.

Rearrangement Charges

A nonrecurring charge will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges in Section IV of Tariff No. 18. Each change to a directory number will result in a nonrecurring charge. For example, (215) 555-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 555-6767. A number that is moved by the Company from one group to another group will also incur a nonrecurring charge. Each number added by the Company will incur a nonrecurring charge.

Personal Identification Number Charge

This charge applies each time, after service establishment, the customer requests the Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.

Group Charges

There will be no additional charges for the first group ordered. A nonrecurring charge will apply to each additional group.

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

See applicable conditions and feature descriptions for these services in this section.

(M) Item C. Application of Rates relocated to Sheet 20.

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SECTION 6

1st Revised Sheet 21
Canceling
Original Sheet 21

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES

	<u>Monthly Rate</u>		<u>Pay Per Use</u>		(N) (N)
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>	
1. INDIVIDUAL SERVICES					
Call Waiting/Cancel Call Waiting, each line	\$2.62	\$2.62			(I)
Distinctive Ring, each line	3.50	3.50			
Speed Call 8 ³ , each line	2.50	2.50			(T)(C)
Speed Call 30, each line	3.50	3.50			(T)
3 Way Calling, per line basis	4.00	4.00	1.25 ^{1,2}	1.25 ^{1,2}	(I)(T)
					(M)

¹ Offered where facilities are available.

² The maximum monthly pay per use charge is \$15.00 for residential and business customers, regardless of the number of times the service is activated within a month.

³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SECTION 6

1st Revised Sheet 22
Canceling
Original Sheet 22

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES - Continued

	Monthly Rate		(N)
	Residence	Business	
2. CALL FORWARD AND REMOTE CALL FORWARD ¹			(T)
Basic Call Forward	2.50	2.50	(I)
Call Forward Busy/No Answer	3.50	4.00	
Fixed Call Forward			
Call Forward	2.50	2.50	
Call Forward Busy	1.75	1.75	
Call Forward No Answer	1.75	1.75	(T)(I)
Remote Call Forward (RCF)			(D)
Flat Rated			(D)
Initial Path	\$12.50	\$12.50	(T)
Additional Path, each	12.50	12.50	(I)
Measured Rated			
Initial Path	12.50 ²	12.50 ²	
Additional Path, each	12.50 ²	12.50 ²	(I)
3. ENHANCED CALL FORWARD			(T)
Enhanced Call Forward			(T)
Existing Number		\$7.50	(I)
Personal Number		12.50	
Enhanced Call Forward plus Call Manager			(T)
Existing Number		\$9.50	
Personal Number		15.00	

¹ Call forwarding rates are per line or telephone number.

² Plus applicable Network Access usage charges for Basic Calling Service when RCF is provided on a measured usage service basis.

SECTION 6

1st Revised Sheet 24
Canceling
Original Sheet 24

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES - Continued

	<u>Monthly Rate</u>		<u>Pay Per Use</u>		(N) (N)
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>	
5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)					
Anonymous Call Block/Rejection, each line	\$.75	\$.75			(T)(I)
*66 Busy Number Redial, per line basis	2.50	2.50	\$1.25 ¹	\$1.25 ¹	(D) (M)
*69 Call Return ³ , per line basis ²	3.45	3.45	\$1.25 ¹	\$1.25 ¹	(T)(I) (D) (M)
					(M)

¹ The maximum monthly pay per use charge is \$9.00 for residential and business customers, regardless of the number of times the service is activated within a month. (T)
(T)

² Offered where facilities are available

³ Pay-per-use customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the announced telephone number identifies the calling party or the call is or can be returned automatically or by manual dial back.

(M) Material relocated to Sheet 25. (T)

SECTION 6

1st Revised Sheet 25
Canceling
Original Sheet 25

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES - Continued

	<u>Monthly Rate</u>		(N)
	<u>Residence</u>	<u>Business</u>	
5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) - Continued			
Call Waiting ID	\$.40	\$.40	
Caller ID with Name, each line	7.00	8.50	(T)(I)
Caller ID Number Only, each line	6.45	8.50	(T)(I)
Complete Blocking, per line	-	-	
Priority Call, each line	2.50	2.50	(T)(I)
Selective Call Acceptance, each line	3.50	4.00	
Selective Call Forward, each line	2.50	3.50	
Selective Call Block/Rejection, each line	3.50	3.50	
Multiple Simultaneous Call Forward		11.00	(N)
6. NONRECURRING CHARGES			
	<u>Nonrecurring Charge</u>		(N)
Nonrecurring Charge - per order	\$10.00	\$12.00	

(M) Material relocated from Sheet 24.

(T)

Reference No. 040SPL

SECTION 7

1st Revised Sheet 2
Canceling
Original Sheet 2

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES

Customized Multi-line Telephone Service offers Feature Series 1000, 2000, 3000 or Customized Multi-line Telephone Service CLASS at rates and charges set forth in the Company's Price List. Feature capabilities may vary depending on the host central office equipment.

Features provided via Customized Multi-line Telephone Service from host central office interface equipment and software include:

Basic Operating Features

Automatic Identification of Outward Dial

Direct Inward Dialing/Direct Outward Dialing (DID/DOD)

Distinctive Ring

Station-to-Station Calling.

Touch Call

(T)

Series 1000

Call Alternation

Call Forward - All, Busy, No Answer - Fixed/Variable

Call Hold

Call Pick-Up (Extended, Direct, and Group)

Call Waiting Originating

Call Waiting Terminating/Cancel Call Waiting

Call Transfer

Consultation Hold

Dial Call Waiting

Hunting (Pilot Number, Directory Number and Secretarial)

*66 Busy Number Redial

Speed Call 6 or 8¹ (Individual)

Station Restriction

3 Way Calling

Toll Restriction

(T)

(T)(C)

(T)

Series 2000 - Series 1000 plus the following features:

Automatic Callback (Camp-On)

Call Park (Multiple)

Circular Hunting

Data Line Security

Multiple Classes of Service

Saved Number Redial

Speed Dialing 30 (System)

Uniform Call Distribution.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SECTION 7

1st Revised Sheet 3
Canceling
Original Sheet 3

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

Series 3000 - Series 1000 and 2000 plus the following features:

Executive Busy Override

Incoming Call Forward

Off-Hook Queuing

Ringback Queuing

Speed Call 30 (Individual)

Within-Group Call Forward, and

(T)

Customized Multi-line Telephone Service CLASS

*66 Busy Number Redial

*69 Call Return

Anonymous Call Block/Rejection

Selective Call Acceptance

Selective Call Forward

Call Waiting/Cancel Call Waiting

(T)

(T)

BASIC OPERATING FEATURES

Automatic Identification of Outward Dial - Identifies all calls leaving the customer group by the station number from which calls are placed.

Direct Inward Dialing - Allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing - Allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ring - Permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

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Station-to-Station Calling - Allows station users to call each other using intercom dialing.

Touch Call - Equips all station lines for touch call dialing.

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SECTION 7

1st Revised Sheet 4
Canceling
Original Sheet 4

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

SERIES 1000

Call Alternation - Allows a station user to place one call on hold, make a second call, and talk alternately between the two parties.

Call Forward - Provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Fixed forwarding is established and changed by the Company. Variable forwarding is established and changed by the station user. This feature will forward all calls, or only those calls reaching a busy or no answer condition, to a predetermined number. Forwarding for hunt groups is available. (T)

Call Hold - Allows a station user to place a call in progress on hold.

Call Pick Up - Direct - Permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.

Call Pick Up - Extended - Permits a station user to dial a code to extend call pick-up to groups other than its own.

Call Pick Up - Group - Permits a station user to dial a code to answer a call that is ringing at another station within the call pick up group.

Call Waiting/Cancel Call Waiting - Allows a station user to cancel the Call Waiting feature for the duration of a single call. (T)

Call Waiting Originating - Allows a station to send a Call Waiting tone when calling a busy station. Call Waiting Originating is restricted to calls both placed and received within the same central office.

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SECTION 7

1st Revised Sheet 5
Canceling
Original Sheet 5

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

SERIES 1000 - Continued

Call Waiting Terminating - Alerts the called party, with a beep, that an incoming call is waiting.

Call Transfer - Allows a station user to transfer a call to another party.

Consultation Hold - Allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.

Dial Call Waiting - Allows a station user to send a Call Waiting tone when calling a busy station, even if the called station does not have the Call Waiting feature. Dial Call Waiting is restricted to calls both placed and received within the same central office.

Hunting (Directory Number) - Activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If the called line is busy, hunting will start with the called line and continue to the end of the list.

Hunting (Pilot Number) - Searches for an idle line beginning with the first member of the hunt group and ending with the last member.

Hunting (Secretarial) - Searches for an idle line beginning with the group member dialed and ending with the last member in the group.

Speed Call 6 (Individual) - Allows a station user to dial an individual list of up to 6 telephone numbers by dialing an access code and one digit. (Available on 5-ESS central office switching equipment only). (T)

Speed Call 8¹ (Individual) - Allows a station user to dial an individually selected list of up to 8 telephone numbers by dialing one or two digits. (Available on GTD-5 central office switching equipment only). (T)(C)

Station Restriction - Prevents a station user from making or receiving calls outside the business group. Calls cannot be routed beyond this restriction by an attendant or through any indirect means such as Call Transfer, Call Forwarding or Call Pick-Up.

*66 Busy Number Redial - Allows a station user to redial the last number dialed by dialing a code instead of redialing the entire telephone number. (T)

3 Way Calling - Permits a station user to put one party on hold, reach a third party, and bring all three parties together in a three-way connection. (T)

Toll Restriction - Prevents customer designated stations from placing chargeable toll calls.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SECTION 7

1st Revised Sheet 6
Canceling
Original Sheet 6

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

SERIES 2000

The features listed below are provided in addition to Series 1000 features.

Automatic Callback - Enables a station user encountering a busy station to request the system to call back when both stations are idle.

Call Park-Multiple - Enables a station user to place multiple calls on hold and later retrieve the held calls from any station in the business group.

Circular Hunting - Searches for an idle line beginning with the number dialed, proceeding to the last member in the hunt group, wrapping around to the first member, and ending with the member preceding the one that was dialed.

Data Line Security - Protects data being transmitted on a telephone line from being disturbed by tones generated by system features such as Call Waiting, Executive Busy Override, etc.

Multiple Classes of Service - Enables the customer to assign each station a class of service which defines the station's calling privileges and restrictions.

Saved Number Redial - Permits a station user to store a number in memory and later redial the number using a code. (Not available on 5-ESS central office switching equipment.)

Speed Call 30 (System) - Allows members of a business group to share a list of up to 30 telephone numbers, each of which may be dialed using an access code and one or two digits. (T)

Uniform Call Distribution (UCD) Hunting - Provides for call distribution in a hunt group by connecting to the line, which has been idle the longest. (Applies to circular hunt only).

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SECTION 7

1st Revised Original Sheet 7
Canceling
Original Sheet 7

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

SERIES 3000

The features listed below are provided in addition to Series 1000 and 2000 features.

Call Forward/Incoming - Forwards incoming calls from outside the business group to a predetermined alternate number within the business group when the called station is busy. (T)

Call Forward/Within Group - Forwards calls originating from within the business group to a predetermined destination. Calls originating from outside the business group are completed as if Call Forwarding were not in effect. (T)

Executive Busy Override - Allows a station user, upon reaching a busy station within the same business group, to "break-in" to the existing conversation. The system sends an alert tone to the conversing parties and creates a three-way call controlled by the party breaking in.

Off-Hook Queuing - Allows a station user to remain off-hook and wait for an idle trunk in order to complete a dialed call.

Ringback Queuing - Permits a station user with activated queuing to hang up and wait for a trunk to become idle. When a trunk is available, the station user is notified by a distinctive ringing tone.

Speed Call 30 (Individual) - Allows a station user to dial an individually selected list of up to 30 telephone numbers by dialing two to four digits. (T)

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SECTION 7

1st Revised Sheet 8
Canceling
Original Sheet 8

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE CLASS

*66 Busy Number Redial - When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

*69 Call Return - Enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature

General Disclaimer/Conditions

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information. **Note:** The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Frontier Calling Services.

Rates & Charges

Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

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SECTION 7

1st Revised Sheet 9
Canceling
Original Sheet 9

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE CLASS - Continued

Anonymous Call Block/Rejection - Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.

Selective Call Acceptance - Screens incoming calls and only allows access to those telephone numbers on a customer determined list (up to a maximum of 12 telephone numbers). All others will be directed to a pre-recorded message

Selective Call Forward - Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.

Special Call Waiting - Allows a customer to choose up to 12 numbers that can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - OPTIONAL SYSTEM FEATURES

Optional System Features:

Additional Console	Pseudo Numbers
Attendant Data Link Console Interface	Recorded Announcement (Custom)
Attendant Flexible Night Answer	Speed Dialing – 30 (Additional System)
Attendant Identification-Multiple Directory Numbers	Stop Hunt
Attendant Mixed Night Answer	Terminal Make Busy
Attendant Non-Data Link Console Interface	Tie Facility Access
Attendant Pre-determined Night Answer (PNA)	T-1 Access
Attendant Universal Night Answer (UNA)	WATS Access
Authorization Codes (per group of 10)	800/866/877/888 Service Access
Automatic Route Selection (ARS)	
Expensive Route Warning (part of ARS)	
Facilities Restriction Level (part of ARS)	
Time of Day Routing (part of ARS)	
Call Trace	
Caller ID with Name	
Caller ID Number Only	(T)
Cancel Caller ID Number Only – Per Call	
Cancel Caller ID Number Only – Per Line	(T)
Code Calling Access	
Conference Calling (8-16-24 Port)	
Customer Moves and Changes (CMAC)	
Dictation Access	
Instant Call Accounting (ICA)	
ISDN PRI Customized Multi-line Telephone Service Access	
ISDN PRI Voice over IP (VOIP) Customized Multi-line Telephone Service Access	
Limited Automatic Call Distribution	
Music-On-Hold	
Paging/Public Address Access	
Pilot Number of Hunt Groups	
Preferential Hunting	
Priority Call	
Priority Queuing	
Proprietary Set Interface	
Unlimited IntraLATA Toll Usage for Business ¹	
Unlimited IntraLATA Toll Usage for Business Feature Package Two ²	
Unlimited IntraLATA Toll Usage for Business Feature Package Three ²	

¹ For rates see Statewide Price List – Oregon, IntraLATA Toll Services, Unlimited IntraLATA Toll Usage for Business.

² For rates see Section 2 of this Price List.

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SECTION 7

1st Revised Sheet 12
Canceling
Original Sheet 12

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - OPTIONAL SYSTEM FEATURES - Continued

Automatic Route Selection (ARS) - Provides an automatic means of low cost route selection. ARS provides up to 10 routes and allows customers to prioritize these routes based on cost.

Expensive Route Warning - Provides a warning tone indicating an expensive route has been selected.

Facilities Restriction Level - Allows each station and each facility access in the business group to be assigned a restriction level for use with ARS.

Time of Day Routing - Provides for route selection based on the most economical path for a particular time-of-day or day-of-week.

Call Trace - Allows a customer to automatically activate (*57 or 1157 from a rotary phone) a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.

Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature

Caller ID with Name - Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

Caller ID Number Only - Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

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SECTION 7

1st Revised Sheet 13
Canceling
Original Sheet 13

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - OPTIONAL SYSTEM FEATURES - Continued

Cancel Caller ID Number Only – Per Call - Provides free per call blocking in exchanges where Caller ID – Number Only is offered by the Company. Customers may prevent the delivery of their telephone number to the called party. This is accomplished on a per call basis when the customer dials the Cancel Caller ID – Number Only – Per Call activation code prior to placing the call. (T)

Cancel Caller ID Number Only – Per Line - Provides free per line blocking in exchanges where Caller ID – Number Only is offered by the Company. This service prevents the delivery of customer's telephone number to the called party. A Cancel Caller ID – Number Only – Per Line customer has the option of deactivating Cancel Caller ID – Number Only and forwarding their telephone number on a per call basis by dialing the code *82 prior to placing a call. (T)

Code Call Access - Provides access to customer provided code calling signaling devices.

Conference Calling - Permits a station user or attendant to form a conference with a maximum of eight parties, including other stations and/or parties reached over trunks.

Dictation Access and Control - Provides for station access to customer provided dictation equipment.

ISDN PRI Customized Multi-line Telephone Service Access¹- Provides the interface between the ISDN PRI Tie Channel Services and the Customized Multi-line Telephone Service. ISDN PRI Access and Tie Channel Service are required for this application.

ISDN PRI Voice over IP (VOIP) Customized Multi-line Telephone Service Access¹ - Provides additional Customized Multi-line Telephone Service to integrate Customized Multi-line Telephone Service service with VOIP applications. The VOIP NRC rate applies. PRI's that only require Tie Channel Intercom functionality do not require this NRC. ISDN PRI Access and Tie Channel Service are required for this application.

Limited Automatic Call Distribution - Allows incoming trunk calls to be directed to and distributed among a select group of stations using distributive hunting.

Music-on-Hold - Provides access to a common music source for use with call hold, transfer, park and queuing features.

Paging/Public Address Access - Provides a central office interface to a loudspeaker at the customer premises for paging and/or public address.

Pilot Number of Hunt Groups - A directory number used to access a hunt group. (No associated cable pair required.)

Preferential Hunting - Assigns hunting for an individual group of hunt group members to a pilot number of another circular hunt group.

Priority Call - Os an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials ""61" or "1161" on a rotary telephone. (T)
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SECTION 7

1st Revised Sheet 18
Canceling
Original Sheet 18

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CONDITIONS - Continued

Customized Multi-line Telephone Service CLASS

Custom Local Area Signaling Service (CLASS) is a group of Customized Multi-line Telephone Service features offered to customers subscribing to Customized Multi-line Telephone Service local exchange service.

The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices offering the service.

Operator assisted calls will override these features for emergency purposes.

Nonrecurring charges are not applicable when Custom Local Area Signaling Service features are provided at the same time as the Customized Multi-line Telephone Service is initially established.

When features are added or rearranged on an existing line, the nonrecurring charge will apply.

All customer lines in Caller ID Number Only serving areas will automatically be provisioned with Cancel Caller ID Number Only – Per Call service unless the customer orders Cancel Caller ID Number Only – Per Line service.

Cancel Caller ID Number Only – Per Line, will be provided without nonrecurring charge to law enforcement, domestic violence agencies, and crisis intervention agencies and volunteers certified by those agencies.

In order to subscribe to Customized Multi-line Telephone Service CLASS, the customer must also subscribe to at least Feature Package Series 1000.

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SECTION 7

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

SERVICE OPTIONS

Basic Standard Services¹ – Services included with a Custom Line Telephone Service line:

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Direct Inward/Outward Dialing
Distinctive Ring (Inside/Outside)² (T)
Intercom Dialing
3 Way Calling (T)
Touch Tone

Selectable Services¹ – Services listed below are available for each Custom Line Telephone Service line at no additional charge. A customer may customize his initial service by selecting as many of the following services as desired for each individual Custom Line Telephone Service line:

Automatic Callback (within system only)
Call Forward Busy (T)
Call Forward No Answer |
Basic Call Forward (T)
Call Restrictions:³
 Call Restriction One
 Call Restriction Two
 Call Restriction Three
 Call Restriction Four
 Call Restriction Five
 Call Restriction Six
 Call Restriction Seven
 Call Restriction Eight
Call Waiting/Cancel Call Waiting
Call Pick-up Directed
Call Pick-up Group
Dial Call Waiting-Originating
Hunting-Series
Hunting-Multi-line
Speed Dialing (6 or 8) (T)(C)

¹ Offered where facilities are available.

² This feature is specific to Custom Line Telephone Service. See Feature Descriptions.

³ No call restrictions are required with Custom Line Telephone Service. Call Restrictions One through Eight are specific to Custom Line Telephone Service.

⁴ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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Reference No. 040SPL

SECTION 7

1st Revised Sheet 29
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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

SERVICE OPTIONS - Continued

Optional Services ¹ are also available for each Custom Line Telephone Service line at an additional monthly recurring charge per feature:

*66 Busy Number Redial ³	(T)
*69 Call Return	
Anonymous Call Block/Rejection	(T)
Call Park	
Call Park Directed	
Caller ID with Name	(T)
Caller ID Number Only	(T)
Call Trace ²	
Executive Busy Override	
Priority Call	(D)
Selective Call Forward	(T)
Enhanced Call Forward-Existing Number ²	
Enhanced Call Forward-Existing Number with Call Manager ²	(T)
Unlimited IntraLATA Toll Usage for Business ⁴	
Unlimited IntraLATA Toll Usage for Business Feature Package Two ⁵	
Unlimited IntraLATA Toll Usage for Business Feature Package Three ⁵	
Unlimited Custom Line Telephone Service Package for Business ⁶	

¹ Offered where facilities are available.

² See Calling Services, Section 6.

³ This feature is specific to Custom Line Telephone Service.

⁴ See Statewide Price List – Oregon, IntraLATA Toll Service, Unlimited IntraLATA Toll Usage for Business for rates.

⁵ See Section 5 of this Price List for Unlimited IntraLATA Toll Usage for Business Feature Packages rates.

⁶ See Section 5 of this Price List for Unlimited Custom Line Telephone Service Package for Business rates.

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SECTION 7

1st Revised Sheet 33
Canceling
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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS

CUSTOM LINE TELEPHONE SERVICE BASIC STANDARD SERVICES

The services listed here are automatically included on every Custom Line Telephone Service line, and are the backbone of the Custom Line Telephone Service offering:

Assume Dial "9" - Allows the customer to place calls outside the group without having to dial the access code "9".

Call Hold - The ability to place an established call on hold for an extended period of time by dialing a feature code (*01). This frees the line to place or receive another call. Only one call can be put on hold at a time per line.

Call Transfer – (All Calls) - The ability for a Custom Line Telephone Service line to transfer an established incoming call to another line. The "transfer to line" location may be inside or outside the group. Calls forwarded outside the area subject to local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.

Consultation Hold - A temporary or soft hold activated by a hook-switch flash or link button that places an existing call in progress on hold and activates dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

Direct Inward Dial (DID) - The ability of each member of the Custom Line Telephone Service group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) - The ability of each member of the Custom Line Telephone Service group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Distinctive Ringing (Inside/Outside) - Allows the user to distinguish external calls from calls originating within the Custom Line Telephone Service group. A double ring will signify external calls and a single ring will identify calls from within the group.

Intercom Dialing - Allows the user to communicate between lines within the Custom Line Telephone Service group by dialing a two-digit code. The intercom codes are assigned by the Company at the time of the initial service order.

3 Way Calling - Allows the user to add a third party. Calls from within the group or outside the group may be added to establish a 3 way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.

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SECTION 7

1st Revised Sheet 34
Canceling
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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE BASIC STANDARD SERVICES - Continued

The following services may be selected with no monthly recurring charge and placed on any Custom Line Telephone Service line. These services may also be available for application to Hunt Groups with no monthly recurring charge.

Automatic Call Back (within system only) - Allows the user who reaches a busy line within the Custom Line Telephone Service group to dial a code (*52), and be connected when both lines are idle. This feature is for use inside the Custom Line Telephone Service group only, and only one request at a time from a line is permitted. The request will remain active for a period of time up to 30 minutes unless it is deactivated, by dialing a code (#52).

Call Forward Busy - A fixed feature, provisioned by the Company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is busy. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges. (T)

Call Forward No Answer - A fixed feature, provisioned by the Company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges. (T)

Basic Call Forward - Allows the customer to route all incoming calls to a number of their choosing. The user also has the ability to modify the forward-to telephone number and turn the feature off and on as needed. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges. (T)

Call Waiting/Cancel Call Waiting - When a busy Custom Line Telephone Service line receives an incoming call, a tone announces the waiting call. The user has the option of answering or disregarding the incoming call. The user may terminate the Call Waiting feature by dialing the Cancel Call Waiting Code (*70). If the user does not wish to be interrupted by the call waiting tone, the Cancel Call Waiting code (*70) must be redialed prior to each call. (T)

Dial Call Waiting-Originating - Allows members of the Custom Line Telephone Service group to signal each other with a call waiting tone by dialing the code *54 upon reaching a busy signal. The called member, upon hearing the tone, may terminate or place on hold the call in progress, or disregard the call waiting tone.

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Original Sheet 35

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE SELECTABLE SERVICES

Call Pick-Up Directed - Allows a user to answer (pick-up) calls ringing on any other line within the Custom Line Telephone Service group by dialing a code (*18) plus the number of the ringing line. If more than one user attempts to pick-up the call, the first user will receive the call; others will receive a busy tone.

Call Pick-Up Group - Allows the user to answer (pick-up) a ringing line within the users Pick-Up Group by dialing a Call Pick-Up Code (*17).

Hunting (Series and/or Multi-line) - Allows the customer to increase accessibility by reducing busy signals for incoming callers. Hunting arrangements are predetermined upon initial order. Hunting for Custom Line Telephone Service Customers will be provided in a Series or Multi-line arrangement only ¹, and must be programmed by the Company from data provided by the customer.

Series Hunting - when a call attempts to terminate to a Custom Line Telephone Service line with Series Hunting and the line is busy, the incoming call is directed to the line designated as next in the hunting series. When the last number in the series is busy, the caller receives a busy tone. Call Forwarding-Variable and Special Call Forwarding will override series hunting.

Multi-line Hunting - enables hunting by utilizing a pilot directory number (DN). Hunting starts at the first line assigned to the hunting group and ends at the last line.

Speed Dialing (6 or 8 ²) - Allows the user to make calls to frequently dialed numbers by using an abbreviated code for each number. The short list consists of 8 numbers in all switch types except the 5ESS, which will only provide 6. This is a customer programmable feature.

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¹ No other type hunting sequence (Rotary, Directory Number, Pilot Number or Secretarial) is available to Custom Line Telephone Service customers.

² This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SECTION 7

1st Revised Sheet 37
Canceling
Original Sheet 37

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE OPTIONAL SERVICES

The optional services listed below may be added to any line or hunt group for additional charges.

*66 Busy Number Redial - When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature

*69 Call Return - This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

General Disclaimer/Conditions

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information. **Note:** The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Frontier Calling Services.

Rates & Charges

Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

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SECTION 7

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE OPTIONAL SERVICES - Continued

The optional services listed below may be added to any line or hunt group for additional charges.

Anonymous Call Block/Rejection - Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.

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Call Park - Allows the user to "park" a call on his number, and then retrieve the call from any other station in the group. Only one call can be parked at a time per line.

Call Park Directed - An enhanced call park feature that enables the user to "park" a call on any other number within the Custom Line Telephone Service group. The call can then be retrieved from the parked location. Only one call can be parked at a time per line.

Caller ID with Name - Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

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Caller ID Number Only - Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

Call Trace - Allows the user to trace the number of the last call received from within his defined calling area, and have the number automatically reported to the Company.

Executive Busy Override - Allows the user to dial a code (*40) to gain access to a busy line within the group, and establish a Three- Way call. The called number will receive a warning tone prior to the establishment of the three-way conference call.

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SECTION 7

1st Revised Sheet 39
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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE OPTIONAL SERVICES - Continued

Last number redial¹ - Enables the user to redial the last called number by dialing a code (#77).

Selective Call Forward² - Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.

Priority Call - Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "**61" or "1161" on a rotary telephone.

Enhanced Call Forward (ECF)² - Existing Number - Using a toll-free number, subscribers can forward calls to a number of their choice. The subscriber is required to provide the Company a default destination number at the time of subscription. Override flexibility is allowed through a dial-up administrative system. Please refer to SECTION 6 in this tariff for other details and rates for ECF.

Enhanced Call Forward (ECF)² - Existing Number w/Call Manager - Call Manager adds four additional services. Please refer to SECTION 6 in this tariff for other details and rates.

Unlimited IntraLATA Toll Usage for Business - Allows a customer to subscribe to unlimited intraLATA toll voice usage for a flat monthly rate within the customer's intraLATA area. See Statewide Price List - Oregon under Discount Calling Plans.

Unlimited IntraLATA Toll Usage for Business Feature Package Two - Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

Unlimited IntraLATA Usage for Business Feature Package Three - Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and One Point Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

Unlimited Custom Line Telephone Service Basic Packages - Optional business flat-rated usage package with a Custom Line Telephone Service line, calling features and Voice Messaging³ offered for a one-year or three-year term commitment.

¹ This feature is not available in the 5ESS.

² Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges.

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SECTION 7

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

RATES - Continued

CUSTOM LINE TELEPHONE SERVICE SELECTABLE SERVICES ¹
(See Feature Descriptions in this section)

	<u>Monthly Rate</u>	
Automatic Callback (within system only)	--	
Call Forward Busy	--	(T)
Call Forward No Answer	--	
Call Forwarding (All Calls)	--	(T)
Call Restrictions: ²	--	
Call Restriction One	--	
Call Restriction Two	--	
Call Restriction Three	--	
Call Restriction Four	--	
Call Restriction Five	--	
Call Restriction Six	--	
Call Restriction Seven	--	
Call Restriction Eight	--	
Call Waiting/Cancel Call Waiting	--	
Call Pick-up Directed	--	
Call Pick-up Group	--	
Dial Call Waiting-Originating	--	
Hunting-Series	--	
Hunting-Multi-line	--	
Speed Call (6 or 8 ³)	--	(T)(C)

¹ Offered where facilities are available.

² No call restrictions are required with Custom Line Telephone Service. Call Restrictions One through Eight are specific to Customized Multi-line Telephone Service & Flexible Telephone System.

³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SECTION 7

1st Revised Sheet 42
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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

RATES - Continued

CUSTOM LINE TELEPHONE SERVICE OPTIONAL SERVICES ¹
(See Feature Descriptions in this section)

	Additional MRC <u>Per Month</u>	
*66 Busy Number Redial	see Section 6	(T)
*69 Call Return	see Section 6	
Anonymous Call Block/Rejection	see Section 6	(T)
Call Park	3.00	
Call Park Directed	4.00	
Caller ID with Name	see Section 6	(T)
Caller ID Number Only	see Section 6	(T)
Call Trace ²	--	
Executive Busy Override	4.00	
Last Number Redial ³	4.00	
Priority Call	see Section 6	(T)
Selective Call Forward	see Section 6	
Enhanced Call Forward-Existing	see Section 6	
Enhanced-Existing with Call Manager	see Section 6	(T)
Unlimited IntraLATA Toll Usage for Business ⁴		
Unlimited IntraLATA Toll Usage for Business Feature Package Two ⁵		
Unlimited IntraLATA Toll Usage for Business Feature Package Three ⁵		
Unlimited Custom Line Telephone Service Package for Business ⁶		

¹ Offered where facilities are available.

² Located in the Network Access Service Tariff P.U.C. OR. No. 18, Section VI General Services. (T)

³ This feature is specific to Custom Line Telephone Service.

⁴ For rates see Statewide Price List – Oregon, IntraLATA Toll Services, Unlimited IntraLATA Toll Usage for Business.

⁵ See Section 2 of this Price List for Unlimited IntraLATA Toll Usage for Business Feature Packages rates.

⁶ See Unlimited Custom Line Telephone Service Package for Business rates in this Section. (D)

SECTION 7

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

VERSALINE CENTREX SERVICE ARRANGEMENTS - Continued

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2. Service Features

A. System and Station Features

System Features

- Automatic Identification of Outward Dialing (AIOD)
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Equal Access
- Intercept Announcements - Common
- Intercom Dialing (Station to Station 4 digit)
- Local Exchange Calling *
- Off Premises Stations **
- Touch Calling
- 911 Emergency Service
- Blind Transfer Recall
- Busy/No Answer Split
- Call Forward Busy, fixed, variable, No Answer Variable, and No Answer (30 Seconds)
- Caller ID Name and Number
- Call Hold – Code Dialed
- Call Park Directed or Multiple
- Call Pick Up – Directed, Directed Any Station, Directed Barge In or Directed Exempt
- Call Transfer
- Call Waiting – All Calls, Cancel, Dial, Inhibit or Originating
- Consultation Hold
- Data-Call Protection
- Direct Line – Hot Line, Manual Line, Or Warm Line
- Directed Call Pickup
- Distinctive Call Waiting Tones
- Distinctive Ring
- Do Not Disturb
- Executive Busy Override
- Executive Busy Override – Exempt
- Group Intercom (dependent on customer Equipment)
- Hunting (Customer Specific) – Circular, Stop, Uniform Call Distribution (UDC) or Sequential

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* Refer to the Calling Plan as specified in the Local Exchange Calling scope.

** Applicable only to Off Premises Stations within the exchange and served from the same Central Office.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

VERSALINE CENTREX SERVICE ARRANGEMENTS - Continued

2. Service Features - Continued

A. System and Station Features - Continued

System Features - Continued

- *66 Busy Number Redial (T)
- Line Restriction – Fully, Semi, Toll, Code or Multi-level
- Make Busy
- Remote Activation – Variable or Of Call Waiting Call
- *66 Busy Number Redial (T)
- Speed Call 8 1 30 (T)(C)
- Station-to-station Dialing (4 digit)
- 3 Way Calling (T)
- Touch Tone

B. Optional Add-On Features

- Authorization Codes (AC)
- Automatic Call Distribution (ACD)
- Automatic Route Selection (ARS)
- Conference Calling - Six Port
- Custom Intercept Announcements
- Customer Data Changes (CDC)
- Delay Announcements for Queued Calls
- FX Facilities Access
- Meet-Me-Conference (Up to 30 ports)
- Multiple Appearance Directory Numbers (MADNs) – Single Call or Multiple Call Arrangement
- Music On Hold
- OutWATS Access
- Paging Access – Loadspeaker Access, Code Access or Radio Access
- Private Line Facilities Access
- Queuing for Multiline Hunt Groups
- Special Service Facilities Access
- Station Message Detail Recording (SMDR)
- Tie Facility Access
- 800 Service Access

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions - Continued

Call Waiting All Calls - allows an incoming call encountering a busy station to receive audible ringing, while the busy station receives a call waiting tone. The station user may put the existing caller on hold and acknowledge the incoming caller, then alternate between the calls, or abandon one of the calls.

Call Waiting (customer specific) - informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

Cancel Call Waiting - permits a station user to prevent interruption, either from inside or outside the customer group, by suspending the Call Waiting feature for the duration of any telephone call. (T)

Call Waiting Dial - allows a station user to selectively (by a dial code) impose Call Waiting on a called station when the called station is busy.

Call Waiting Inhibit - prevents a calling line with Call Waiting Originating or Call Waiting Dial from imposing Call Waiting on the line.

Call Waiting Originating - allows a station user to impose Call Waiting tones on a called station within the customer group.

Consultation Hold - permits the transferring party to talk privately with the destination before transferring the call.

Data - Call Protection - allows the assignment to individual lines within the customer group of No Double-Connect. This option does not allow the connection of test or busy-verification circuits to the line while the line is busy. This option protects data calls from interruption.

Direct Line - Hot Line - allows a station user to automatically place a call to a pre-selected DN by lifting the receiver.

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SECTION 7

1st Revised Sheet 54
Canceling
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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions - Continued

Direct Line - Manual Line - automatically places a call to an operator when the station user goes off hook.

Direct Line - Warm Line - is a time delayed automatic line. If a station user commences dialing within the time delayed period, the call will proceed normally. If dialing commences before the end of the time delay period, the call is treated as a Hot Line.

Distinctive Call Waiting Tones - permits station user to determine whether an incoming Call Waiting call is internal or external to the customer group by providing different tone cadences for the two situations.

Distinctive Ring - provides a different and distinct ringing cadence for intragroup and DID calls allowing the station user to identify the type of call. (T)

Do Not Disturb - allows station users to prevent incoming calls from ringing their station. Calls can be diverted to an attendant, another station, a busy tone or a recorded announcement.

Executive Busy Override - allows a single-line set user to gain access to a busy station by flashing the switchhook (during busy tone), and dialing a feature code.

Executive Busy Override Exempt - will not allow Executive Busy Override to be activated against the line by a station user within the customer group.

Hunting (customer specific) - is a call completion feature that increases the likelihood of an incoming call being completed within a customer-defined group of lines. Three types of hunting are available.

Directory Number Hunting (DNH) - may be either circular or sequential.

- Circular hunting hunts all lines in the group regardless of the starting point.
- Sequential hunting starts at the number dialed and ends with the last number in the group.

Multi-Line Hunting - Only the pilot number of the hunt group may be dialed to access the hunt group. Hunting proceeds from the pilot number to the last number in the group.

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SECTION 7

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions - Continued

Distributed Line Hunting (DLH) - Only the pilot number of the hunt group may be dialed to access the group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached. DLH provides an equal distribution of calls within the hunt group. DLH is used in conjunction with the uniform call distribution feature.

***66 Busy Number Redial** - allows a station user to redial the last number dialed by utilizing an access code rather than dialing the entire number. (T)

Line Restriction Fully - permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It also prevents the customer from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the customer group.

Line Restriction Semi - permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It may, however, make and/or receive calls via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

Line Restriction Toll - permits the customer to block certain stations from the completion of calls that are directed to an outside operator or to numbers outside the local calling area. The Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

Line Restriction Code - allows the customer to restrict the completion of calls that are directed to specified area codes (NPAs) and/or central office codes (NXXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.

Line Restriction Multi-Level - allows the subscriber to define those codes that stations may dial. This can be done on a three-digit office code basis (NXX) or a six-digit area code (NPA) and (NXX) basis.

Make Busy - allows a station user to temporarily make a particular station appear busy to incoming callers. Make Busy causes the hunt feature to skip over a station during the search for an idle station. Make Busy can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware. (D)

SECTION 7

1st Revised Sheet 56
Canceling
Original Sheet 56

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions - Continued

***66 Busy Number Redial** - allows a station user when encountering a busy station within the customer group to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode. (T)

Speed Call 8¹ - provides a Versaline line user with abbreviated dialing. It is limited to single digit codes and can be accessed by only one user. (T)(C)

Speed Call 30 - provides a station user with abbreviated dialing. The individual long list provides two digit codes and is dedicated to one station user. (T)

Speed Call Group List - allows two or more station users within a customer group to have access to the same Speed Calling list. The list can be from 10 up to 69 numbers and can only be updated from a specified line, called the controller. (T)

Stop Hunt - allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will stop the search for an idle line at that station. Stop Hunt can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.

Touch Tone - equips all station lines for touch call dialing.

3 Way Calling - permits a station user using the consultation hold feature to put one party on hold, reach a third party, and bring all three parties together in a 3 Way connection. (T)
(T)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(D)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SERVICE DESCRIPTIONS - Continued

NETWORK FUNCTIONS AND FEATURES - Continued

Data Closed User Group permits partitioning a Circuit Switched Data Channel into groups. Calls within a group are allowed, but calls between groups are denied.

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

Data Group Speed Dialing 30 permits sharing a list of speed call numbers among a group of lines. The list may be updated by a service order. The function permits up to thirty stored numbers.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed Call 30 allows speed calling over a Circuit Switched Data Channel. Speed Call 30 allows storing up to thirty numbers. (T)

Data Speed Call 8¹ allows speed calling over a Circuit Switched Data Channel. Speed Call 8 allows storing up to eight numbers. (T)(C)

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

Drop allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

Flex Calling allows a user to arrange a conference call. Conference calls can include parties within and outside the group. Up to nine parties can be connected simultaneously.

Hold allows a user to place a call on hold.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(D)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SERVICE DESCRIPTIONS - Continued

NETWORK FUNCTIONS AND FEATURES - Continued

Intercom Function allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. Connection to another station for priority conversations while permitting incoming calls or connection of active calls.

Key System Coverage for Analog Lines allows an analog station set to share calls with an ISDN station set.

Manual Exclusion allows a user to inhibit other stations from picking up calls on hold or from bridging onto calls. (See Privacy Release.)

Multiple Directory Number provides the end user with access to more than one telephone number.

Privacy Release allows a user to inhibit other stations from answering a call on hold or from bridging onto calls. (See Manual Exclusion.)

*66 Busy Number Redial allows a user to arrange for Automatic Callback on Busy when a busy number is encountered. When the busy station becomes idle, a distinctive ring alerts the caller. When the station set is taken off-hook, the call is placed. (T)

Shared Call Appearances of a Directory Number allows several stations to share one or more directory numbers. Calls originating or terminating at one station will affect all stations sharing a directory number.

Speed Call 8¹ permits the customer to dial selected telephone numbers using fewer digits than normally required. Access to a Speed Calling list is limited to an individual user, and a list can not be shared by other users. (T)

Transfer allows a user to transfer a call to another directory number in the customer group.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES

Circuit Switched Data (CSD) 1000 Package

Data Call Forwarding

Data Multi-Line Hunt Group

Data Speed Call 8¹

Data Toll Restriction

(T)(C)

Circuit Switched Data (CSD) 2000 Package

Data 1000 Package plus

Data Circular Hunting

Data Speed Call 30

(T)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Feature Matrices - Continued

Voice and Circuit Switched Data (CSD) Services Feature Matrices

<u>Network Function and Feature Name</u>	<u>MULTIBUTTON KEY SET (MBKS)</u>			
	<u>BASIC</u>	<u>Deluxe</u>	<u>Optional</u>	
Call Appearance Call Handling/Multiple Directory Number Appearances		X		
Hold/Retrieve		X		
Intercom Calling		X		
Manual Bridged Call Exclusion		X		
Membership in a Multiline Hunt Group		X		
Multiple Directory Numbers per Terminal		X		
Flexible Calling				
Add On	X	X		
Add Previously Held Call to Conference	X	X		
Conference Hold and Retrieve	X	X		
Consultation Hold	X	X		
Drop Last Call on Conference	X	X		
Implicit and/or Explicit Transfer	X	X		
Six party Conference Calling			X	
3 Way Calling	X	X		(T)
Multiline Hunt Groups				
Analog Members in Hunt Group		X		
Circular Hunting		X		
Linear Hunting		X		
Make Busy			X	
Stop Hunt			X	
Uniform Hunting		X		

(D)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Feature Matrices - Continued

Voice and Circuit Data Switched (CSD) Services Feature Matrices - Continued

<u>Network Function and Feature Name - Continued</u>	<u>MULTIBUTTON KEY SET (MBKS)</u>			
	<u>BASIC</u>	<u>Deluxe</u>	<u>Optional</u>	
Terminal Management - (5E Custom)				
Display for Ringing Call Appearance		X		
Feature Function Buttons	X			
Feature Inspect	X	X		
Inspect for ISDN terminals		X		
Multiple Directory Number Buttons	X	X		
Terminal Management	X	X		
Time and Date Display	X	X		
Additional Call Offering				
ACO Unrestricted	X	X		
Notification Busy Limit	X	X		
Additional Numbers			X	
Automatic Callback Intra-Switch	X	X		
Access to Analog Features				
Speed Call 8 ¹	X	X		(T)(C)
Call Forward				
Call Forward No Answer	X	X		
Call Forward Busy	X	X		
Call Forward	X	X		(T)
Courtesy Call	X	X		
Privacy of Redirecting Number	X	X		
Redirecting Number	X	X		
Redirecting Reason	X	X		
Reminder Notification	X	X		

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Feature Matrices - Continued

Data Packages Feature Matrices

<u>Feature Name</u>	<u>CSD1000</u>	<u>CSD2000</u>	
Data Speed Call 8 ¹	X	X	(T)(C)
Data Call Forward	X	X	(T)
Data Toll Restriction	X	X	
Data Multi-Line Hunt Group	X	X	
Data Circular Hunt		X	
Data Speed Call 30		X	(T)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Automatic Callback Intra-switch

Automatic Callback - Allows the user to press a function button or dial a code when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the calling party so that if the calling party goes off-hook, the call is placed. This feature is only available when the called number and the calling number are served by the same switch.

Access to Analog Features

Speed Call (6 or 8¹ member list) - Allows a user to dial selected numbers using less digits than normally required. Each list can have up to six or eight numbers, depending on the serving Telephone Company switch.

(T)(C)

Call Control

Directory Number (DN) Sharing over Multiple Call Types on an Integrated Terminal - Allows an integrated terminal (i.e., a terminal that supports more than one call type, such as speech and circuit-switched data) to have only one DN that can be used for all call types and can simultaneously access both B-Channels.

More Than Two B-Channel Terminals on a BRI - Allows the user to place more than two B-Channel terminals on an interface. Because there are only two B-Channels on a BRI, only two terminals can use the B-Channels simultaneously. The maximum number of terminals that can share each BRI is eight. If there are two users on an interface, each user is allowed access to one B-Channel at any particular time. Both users are allowed access to the D-Channel.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Call Forwarding

Subfeatures:

Call Forward - Allows the user to forward all calls to another Directory Number (DN), regardless of whether the user's terminal status is busy or idle. The user also is able to deactivate Call Forward so that calls terminate normally. The user that activated Call Forward may receive a reminder notification, which indicates to the user that the feature is active and that a call has just been forwarded. (T)
| (T)

The following options are available for activating Call Forwarding:

For Circuit-Mode Voice:

- Courtesy Call with Answer Required
- Courtesy Call with No Answer Required
- No Courtesy Call

For Circuit-Mode Data:

- No Courtesy Call

Call Forward Busy - Allows the user to forward to another DN all incoming calls when his terminal is busy. The user also is able to deactivate Call Forward Busy so that calls will not be forwarded when the terminal is busy. Courtesy Call is not available for either Circuit-Mode Voice nor Circuit Mode Data. (T)
(T)

Call Forward No Answer - Allows the user to forward calls to another DN when the user does not answer the call within a specified period of time, usually the equivalent of four rings. The user can also deactivate Call Forward No Answer so that calls will not be forwarded. Courtesy Call is not available for either Circuit-Mode Voice nor Circuit Mode Data. (T)
(T)

Courtesy Call - Allows the user to talk with the party at the remote (forwarded-to) DN when Call Forward is activated to inform them that calls will be forwarded. (T)

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INTEGRATED SERVICES DIGITAL NETWORK

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Call Forward - Continued

(T)

Subfeatures: - Continued

Redirecting Number - When a call is forwarded, both the calling number and one or more numbers from which the call was redirected will be forwarded for display. If a call is redirected multiple times, both the first and the last redirecting number will be delivered for display.

Redirecting Reason - On calls forwarded, the Redirecting Reason indicates to the user why a call was forwarded (e.g. because the CFV, CFB, or CFDA feature was active). When multiple forwardings occur, both the first and the last Redirecting Reasons will be delivered.

Privacy of Redirecting Number - On calls that are forwarded, the Redirecting Number is provided by the network. When the number that is doing the forwarding (redirecting) has requested privacy on a subscription basis, the privacy will be respected, and the redirecting number will not be delivered.

Reminder Notification - Indicates to the CFV user that the feature is active and that a call has just been forwarded. The reminder is typically one short ring as the call is being forwarded.

Call Hold

Subfeatures:

Hold and Retrieve - Allows a user to place a call on hold and make a B-Channel available for another call. After placing the call on hold, the user can: (1) retrieve the held call, or (2) drop the held call.

B-Channel Reservation (Excluding Release) - Used to insure that a user who places a call on hold will always have a B-Channel available to reconnect to the call on hold.

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INTEGRATED SERVICES DIGITAL NETWORK

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Flexible Calling

Add On - This feature defines the process for adding new calls to a conference. The controller can request conferencing while (1) connected to a call and/or after one or more calls have been placed on hold or (2) while not associated with any existing calls. Either way, once the conference is established, additional calls can be added to the conference, up to the maximum allowed for that customer.

Add Previously Held Call to Conference - Allows the user to put a call on hold and then add the held call to a conference call.

Conference Hold and Retrieve - Allows a user to put a previously formed conference on hold while the establisher of the conference call dials the DN of the user to be added. Once dialing is finished, the user can retrieve the original conference from hold and merge the new user into the conference.

Consultation Hold - Allows the user that is establishing a three- or six port conference to speak with the user on the current call being established prior to adding that user to the conference.

Drop Last Call on Conference - Allows the user to remove the last user who was added onto the conference.

Implicit and/or Explicit Call Transfer - Allows the user to drop from an existing conference call and maintain the connection between the users remaining on the conference call. When transferring a non-conference call, however, the transferring user must remain on the call until the distant party answers. This is known as Explicit Call Transfer.

Six Party Conference Calling - Allows a user to add up to five other users together on a single bridge.

3 Way Calling - Allows a user to add a third user to an already established call.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Terminal Management

Subfeatures:

Display for Ringing Call Appearance - Will activate displays on a multibutton keyset only for ringing call appearances. This eliminates displays that a call coverage person (usually a secretary) has no need and no desire to see. The feature is intended for applications where keysets have large numbers of secondary call appearances to provide shared back up coverage among a group of secretaries, and where abbreviated and delayed ringing is used.

Feature Function Buttons - This feature on the station set can be assigned to activate various features, eliminating the need to dial an activation code. Indicator lights show the activation/deactivation status of the features. The following features can be assigned to feature function buttons:

- Automatic Callback
- Call Forward
- Call Pickup
- Conference Calling
- Drop
- Hold
- Manual Exclusion
- Multiple Directory Number Buttons
- Transfer

(T)

Feature Inspect - Provides service providers and end users who have display terminals with a method of determining the features and call appearances that are assigned to the buttons on a terminal. Inspecting a button is a two-step procedure. (1) the Inspect Feature button is depressed, and (2) the feature or call appearance button to be inspected is pressed. The feature assigned or, for call appearances, call related information is displayed.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

MBKS BASIC SERVICE

MBKS Basic Service consists of the following:

Analog Shared Directory Number (DN) - This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Call Alternation - This feature allows a station user to hold one call, make another call and then talk alternately between the two parties.

Call Forward - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or any calls reaching a busy or no answer condition (Fixed Forward is established and changed by the Company, whereas variable forwarding is established and changed by the station user).

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Conference Calling - Allows a user to set up a conference call. Conference calls can include individual Digital ISDN-SL users and outside users. Three or more parties can be connected depending on the system.

Drop - Allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

Feature Inspect - Provides service providers and end users who have display terminals with a method of determining the features and call appearances that are assigned to the buttons on a terminal. Inspecting a button is a two-step procedure: (1) The Inspect Feature button is depressed, and (2) The feature or call appearance button to be inspected is pressed. The feature assigned or, for call appearances, call related information is displayed.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

MBKS BASIC SERVICE - Continued

MBKS Basic Service consists of the following: - Continued

Hold - Allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Key System Coverage for Analog Lines - Allows an analog station set to share calls with the ISDN station set.

Multiple DN Buttons - Provide access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)

Shared Call Appearances of DN - Allows several MBKS station sets to share one or more DNs. Originating and terminating events on one station set affect all stations sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one DN, and more than one station sharing the DN can have a call active on that shared DN.

Speed Call - permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed call lists are available. The Speed Call Feature is available to individual lines and members (some or all) of a multiline hunt group. Speed Call lists assigned to individual lines can be shared by other lines at the customer's request.

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Time and Date Display - Is a subscription feature for ISDN attendants and ISDN station set users. The 5ESS Switch provides the time and date to the ISDN station set.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN-BASIC RATE INTERFACE SERVICES (BRI)

SERVICE DESCRIPTIONS AND FEATURES - Continued

Packaged Services

Customized Multi-line Telephone Service 1000, 2000, 3000
See PRICE LIST - OREGON.

ISDN Basic Station Service

Automatic Callback on Busy

Bridging

Call Forward

Call Pickup

Conference Calling

Drop

Flex Calling

Hold

Intercom Function

Key System Coverage for Analog Lines

Manual Exclusion

Multiple Directory Number

Privacy Release

*66 Busy Number Redial

Shared Call Appearances of Directory Number

Speed Call 8¹

Transfer

(T)

(T)

(T)(C)

ISDN Deluxe Station Service

ISDN Basic Station Service

Delayed Ringing

Initiated Priority Calling

Inspect

Intercom Alerting

Originating Priority Calling

Called Lines Identification

Incoming Priority Calling

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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INTEGRATED SERVICES DIGITAL NETWORK

ISDN-BASIC RATE INTERFACE SERVICES (BRI)

SERVICE DESCRIPTIONS AND FEATURES - Continued

Packaged Services - Continued

Data 1000 Feature Package Functions (for CSD)

Data Call Forwarding

Data Multi-Line Hunt Group

Data Speed Call 8¹

Data Toll Restriction

(T)(C)

Data 2000 Feature Package Functions (for CSD)

Data Call Back

Data Circular Hunting

Data Group Speed Call 30

Data Speed Call 30

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Individual Services

Data Direct Connect

Data Closed User Group

Data Base Change

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

(D)

Section 1

~~2nd 1st~~ Revised Sheet 28
Canceling
~~1st Revised~~ Original Sheet 28

INTRALATA TOLL SERVICES

DISCOUNT CALLING PLANS - Continued

UNLIMITED INTRALATA TOLL USAGE PLAN FOR BUSINESS

GENERAL

The Unlimited IntraLATA Toll Usage for Business plan is an optional, month-to-month calling plan available to business customers with Basic Business One-Party Calling Service including extended area service (EAS), Customized Multi-line Telephone Service or Custom Line Telephone Service. The plan provides unlimited intraLATA Toll voice usage for a flat monthly rate within the customer's intraLATA area, where facilities permit.

CONDITIONS

Monthly rates for Unlimited IntraLATA Toll Usage for Business apply per line in addition to Business One-Party including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service monthly line rates.

All regulations applicable to Business One-Party, Customized Multi-line Telephone Service or Custom Line Telephone Service apply to that service when offered with the Unlimited IntraLATA Toll Usage for Business plan.

Unlimited IntraLATA Toll Usage for Business is only available to business customers who subscribe to Frontier Northwest as their carrier for all local and intraLATA toll calls.

Unlimited IntraLATA Toll Usage for Business is available to business customers who subscribe to 25 or fewer Frontier Northwest lines (voice grade or voice grade equivalent) per customer location at the time service is initiated. Eligible business customers may subscribe to Unlimited IntraLATA Toll Usage for Business for a maximum of ten (10) lines per customer location.

Unlimited IntraLATA Toll Usage for Business plan is not available with the following services:

- Flexible Digital Channel Service
- ISDN Basic Service
- ISDN Primary Service
- Remote Call Forwarding Service
- Enhanced Call Forwarding Service – Personal Number
- Auto Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

(1)
(1)

Reference No. ~~1002040SPL~~

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Effective: ~~May 18, 2011~~ November 15, 2015

By ~~Kenneth Mason~~ Steve Crosby, Senior Vice President – Regulatory and Government Affairs

Section 2

~~2nd~~~~3rd~~ Revised Sheet 8
Canceling
~~1st~~~~2nd~~ Revised Sheet 8

PACKAGED/BUNDLED SERVICES

RESIDENTIAL CUSTOMERS

	Monthly Rate	
1. MULTI PACKAGE RESIDENTIAL OFFER		
Option A	\$16.00 ¹	
Anonymous Call Block/ <u>Rejection</u>		(T)
*66 Busy Number Redial		
*69 Call Return		
Call Block <u>Selective Call Rejection</u>		
Caller ID with Name		
Basic Call Forwarding		
Call Waiting/ <u>Cancel Call Waiting</u>		(T)
Call Waiting ID ²		
Cancel Call Waiting		(D)
Distinctive Ring		
Priority Call		
Special <u>elective</u> Call Acceptance		(T)
Selective Call Forwarding		
Speed Dialing Call 8 ³		(C)
Three <u>3</u> Way Calling		(T)
Option B	\$9.00 ¹	
*69 Call Return		(T)
Call Block <u>Selective Call Rejection</u>		
Basic Call Forwarding		
Call Waiting/ <u>Cancel Call Waiting</u>		(T)
Cancel Call Waiting		(D)
Speed Dialing Call 8 ³		(T)(C)
Three <u>3</u> Way Calling		(T)

¹ The Nonrecurring Charge per order does not apply to this service.

² Offered where facilities are available.

³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

Reference No. 03440SPL

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Effective: ~~October 1, 2014~~ November 15, 2015

Issued by Frontier Communications Northwest Inc.

By ~~Jack Phillips~~ Steve Crosby, ~~Director~~ Senior Vice President – ~~Government & External~~ Regulatory Affairs

Section 2

~~2nd~~3rd Revised Sheet 9
Canceling
~~1st~~2nd Revised Sheet 9

PACKAGED/BUNDLED SERVICES

RESIDENTIAL/BUSINESS CUSTOMERS

		RATES		
		<u>Residence</u>	<u>Business</u>	
1.	TWO FEATURE PACKAGES			
	Two feature packages ¹ same line	\$ 3.25	\$ 3.25	
	Call Waiting/Cancel Call Waiting, Basic Call Forwarding			(I)
	Basic Call Forwarding, Three <u>3</u> Way Calling			(I)

¹ Offered where facilities are available.

Section 2

~~1st~~2nd Revised Sheet 10
Canceling
~~Original~~1st Revised Sheet 10

PACKAGED/BUNDLED SERVICES

RESIDENTIAL/BUSINESS CUSTOMERS - Continued

		RATES		
		<u>Residence</u>	<u>Business</u>	
2.	THREE FEATURE PACKAGES			
	Three feature packages ¹ same line	\$ 3.50	\$ 3.50	
	Speed Dialing - Eight Number Capacity <u>Call 8</u> ² , Call Waiting/Cancel Call Waiting, <u>Basic</u> Call Forwarding			(T)(C) (T)
	Call Waiting/Cancel Call Waiting, <u>Three-3</u> Way Calling, Speed Dialing - Eight Number Capacity <u>Call 8</u> ²			(T) (T)(C)
	Call Waiting/Cancel Call Waiting, <u>Basic</u> Call Forwarding, <u>Three-3</u> Way Calling			(T) (T)

¹ Offered where facilities are available.

² This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

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By ~~Jack Phillips~~Steve Crosby, ~~Director~~Senior Vice President - ~~Government & External~~Regulatory-Affairs

Section 2

~~1st~~^{2nd} Revised Sheet 11
Canceling
Original^{1st} Revised Sheet 11

PACKAGED/BUNDLED SERVICES

BUSINESS CUSTOMERS

1. CONDITIONS

a. 150 SATELLITE CHANNEL PROGRAMMING PAC

This service offers a discount of 30% off the rates to business customers who subscribe to individual Calling Services as specified under Rates - Individual Services and Custom Local Area Signaling Service. This discount applies only when the customer subscribes to three or more of the following services:

- *~~66~~ Busy ~~Number~~ Redial
- *~~69~~ ~~Call Return~~
- ~~Call Block~~ ~~Selective Call Rejection~~
- ~~Basic~~ Call Forwarding
- Call Waiting/Cancel Call Waiting
- Caller ID ~~with Name~~
- Caller ID – Number Only
- Distinctive Ring
- Priority Call
- ~~Special~~ ~~Selective~~ Call Acceptance
- ~~Selective~~ Call Forwarding
- Speed ~~Dialing~~ ~~Call~~ 8 ¹ and 30
- ~~Three~~ ~~3~~ Way Calling

(T)

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(T)

(T)

(C)

(T)

If three or more eligible individual services are ordered per customer account, the discount will apply on rates of all eligible services. The threshold of three eligible services is figured on a per account basis instead of per line.

If the customer removes a service(s) such that the total subscription becomes less than three, the discount will be discontinued.

A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date and the discount will continue to apply.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

Section 2

~~1st~~^{2nd} Revised Sheet 12
Canceling
~~Original~~^{1st Revised} Sheet 12

PACKAGED/BUNDLED SERVICES

BUSINESS CUSTOMERS - Continued

1. CONDITIONS - Continued

b. FEATURES PLAN - BUSINESS

Features Plan - Business Basic, Complete, and Deluxe Packages offer business customers discount rates off the individual Calling Services based on selection of one of the following term agreement periods¹:

- One year commitment
- Two year commitment
- Three year commitment

PACKAGE FEATURES ²

Features Plan – Business A:

- Call Waiting/Cancel Call Waiting
- ~~Three~~³ Way Calling
- Caller ID with Name
- ~~Selective~~ Call Forwarding

Features Plan – Business B:

- Call Waiting/Cancel Call Waiting
- ~~Three~~³ Way Calling
- Caller ID with Name
- Enhanced Call Forwarding ~~Basic~~

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Features Plan – Business Complete:

- Call Waiting/Cancel Call Waiting
- ~~Three~~³ Way Calling
- Caller ID with Name
- ~~Basic~~ Call Forwarding

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(T)

Features Plan – Business Deluxe:

- Call Waiting/Cancel Call Waiting
- ~~Three~~³ Way Calling
- Caller ID with Name
- ~~Basic~~ Call Forwarding
- *~~69~~ Call Return
- Distinctive Ring

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¹ If service is terminated within the first 60 days, the customer will be liable for the applicable monthly and service order charges, but Termination Liability will be waived. If service is terminated after 60 days, but prior to completion of the initial term commitment, Termination Liability as outlined in General Regulations, P.U.C. OR No. 18, will apply. If the customer terminates Features Plan – Business to subscribe to Unlimited IntraLATA Toll Usage for Business with Feature Package One, Two or Three on the same line, no termination liability charges will apply.

² Features within a package may not be substituted for another feature and may not be available in all serving areas.

~~3rd 2nd~~ Revised Sheet 14
Canceling
~~2nd 1st~~ Revised Sheet 14

PACKAGED/BUNDLED SERVICES

BUSINESS CUSTOMERS - Continued

3. UNLIMITED INTRALATA TOLL USAGE FOR BUSINESS FEATURE PACKAGES

a. General Regulations

These features are only available to customers who subscribe to Unlimited IntraLATA Toll Usage for Business described in Statewide Price List – Oregon, IntraLATA Toll Services.

Feature Package One

Feature Package One is available to business customers' Basic Business One-Party Service including EAS that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package One includes Call Forwarding, Call Waiting/Cancel Call Waiting, and/or ~~Three~~3 Way Calling. The customer may choose any single feature, a combination of any two of the features, or all three features offered for the same rate. (1)

Feature Package Two

Feature Package Two is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Two includes Caller ID with Name and Voice Messaging¹. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

Feature Package Three

Feature Package Three is available to customers' Basic Business One-Party Service including EAS, Customized Multi-line Telephone Service or Custom Line Telephone Service that is subscribed to Unlimited IntraLATA Toll Usage for Business. Feature Package Three includes Caller ID with Name and One Point Voice Messaging². The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

¹ Voice Messaging is a non-regulated service.

² One Point Voice Messaging is a non-regulated service.

Section 2

~~4th~~ ~~3rd~~ Revised Sheet 16
Canceling
~~3rd~~ ~~2nd~~ Revised Sheet 16

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or REGIONAL CALLING EXTRA

1. GENERAL

These offerings are a combination of services available as a package to residential customers only.

2. SERVICES

Frontier Local Calling Plan and Frontier Local Calling Plan Plus include the following services:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited Local Directory Assistance
- d. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Each Network Access Line connected – Residence (P.U.C. OR No. 18).

Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR No. 18).

Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18).

- e. Frontier Local Calling Plan Plus - choice of any of the following Calling Services;
Local Calling - choice of any three of the following Calling Services:

Anonymous Call Block/~~Rejection~~
~~*66~~ Busy ~~Number~~ Redial
~~*69~~ ~~Call Return~~
~~Call Block~~ Selective Call Rejection
 Caller ID ~~with Name~~
 Call Waiting/-Cancel Call Waiting

~~Basic~~ Call Forwarding
 Distinctive Ring
~~Special~~ Selective Call Acceptance
 Selective Call Forwarding
 Speed ~~Dialing Call~~ 8 ¹
 Speed ~~Dialing Call~~ 30
~~Three~~ 3 Way Calling
 Priority Call

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¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

~~4th~~ ~~3rd~~ Revised Sheet 17
Canceling
~~3rd~~ ~~2nd~~ Revised Sheet 17

PACKAGED/BUNDLED SERVICES

FRONTIER LOCAL CALLING PLAN, FRONTIER LOCAL CALLING PLAN PLUS, FRONTIER REGION CALLING PLAN or
REGIONAL CALLING EXTRA - Continued

2. Services - Continued

Frontier Regional Calling Plan includes the following services:

- a. Flat-rated network access line
- b. Extended Area Service
- c. The following nonrecurring charges for the initial order or for any subsequent change to this service are included in the package price:

Each Network Access Line connected – Residence (P.U.C. OR No. 18).

Miscellaneous – Change of class, type or grade of service, each Network Access Line (P.U.C. OR No. 18).

Calling Services – Nonrecurring Charge, per order (P.U.C. OR No. 18).

- d. Caller ID Name and Number, Speed ~~Dialing~~Call 8¹ and 30, Call Waiting/~~Cancel~~ Call Waiting, and ~~Three-3~~ Way Calling (T)(C)
(T)
- e. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)

Regional Calling Extra includes the following services:

- a. The services listed above under Local Calling
- b. Unlimited IntraLATA Toll (only 1+ direct-dial station-to-station)
- c. Anonymous Call Block/Rejection (T)

1 This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

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Section 2

~~3rd 2nd~~ Revised Sheet 19
Canceling
~~2nd 1st~~ Revised Sheet 19

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS

1. General

Unlimited DTL and Custom Line Telephone Service are optional business flat-rated usage packages with a network access line, calling features and Voice Messaging¹ offered for a one-year or three-year term commitment. Customers must purchase at least one (1) Expansion Line for each Basic Package. Expansion Lines are offered on a monthly basis per each additional line ordered.

2. Services

The following two (2) options are available:

Unlimited DTL Basic Package includes the following:

- a. Flat-rated network access line
- b. Extended Area Service (EAS)
- c. Unlimited IntraLATA toll calling
- d. Choice of one to five (1 - 5) of the following calling features:

Call Waiting/~~Cancel Call Waiting~~, ~~Three-3~~ Way Calling, Basic Call Forwarding and Caller ID with Name. (T)

Unlimited DTL Expansion Lines

At least one (1) Expansion Line is required with each Unlimited DTL Basic Package. The following two (2) options are available:

- (1) Expansion Lines with unlimited calling

DTL Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one to five (1 to 5) of the following calling features:

Call Waiting/~~Cancel Call Waiting~~, ~~Three-3~~ Way Calling, Basic Call Forwarding, Caller ID with Name and Voice Messaging¹. (T)

Section 2

~~3rd 2nd~~ Revised Sheet 20
Canceling
~~2nd 1st~~ Revised Sheet 20

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

2. Services - Continued

The following two (2) options are available: - Continued

Unlimited DTL Basic Package includes the following: - Continued

Unlimited DTL Expansion Lines - Continued

(2) Expansion Lines without unlimited calling¹

DTL Expansion Lines are available for a monthly rate, per line, with EAS and choice of one to five(1 to 5) of the following calling features:

Call Waiting/~~Cancel Call Waiting~~, ~~Three-3~~ Way Calling, Basic Call Forwarding and Caller ID with Name. (T)

Custom Line Telephone Service includes the following:

- a. One (1) Custom Line Telephone Service
- b. Extended Area Service (EAS)
- c. Unlimited IntraLATA toll calling
- d. Choice of one or both of the following calling features:

Caller ID with Name and Voice Messaging². (T)

¹ IntraLATA toll usage rates apply in addition to the monthly rate.

² Voice Messaging is a non-regulated service and listed for informational purposes only.

Section 2

~~3rd 2nd~~ Revised Sheet 21
Canceling
~~2nd 1st~~ Revised Sheet 21

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

2. Services - Continued

The following two (2) options are available: - Continued

Custom Line Telephone Service Expansion Lines

At least one (1) Custom Line Telephone Service Expansion Line is required with each Unlimited Custom Line Telephone Service Package. The following two (2) options are available:

(1) Expansion Lines with unlimited calling

Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and IntraLATA toll usage calling and a choice of one or both of the following calling features:

Caller ID with Name and Voice Messaging¹.

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(2) Expansion Lines without unlimited calling²

Custom Line Telephone Service Expansion Lines are available for a monthly rate, per line, with EAS and choice of one or both of the following calling features:

Caller ID with Name and Voice Messaging¹.

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¹ – Voice Messaging is a non-regulated service and listed for informational purposes only.

² – IntraLATA toll usage rates apply in addition to the monthly rate.

~~3rd 2nd~~ Revised Sheet 22
Canceling
~~2nd 1st~~ Revised Sheet 22

PACKAGED/BUNDLED SERVICES

UNLIMITED DIAL TONE (DTL) PACKAGE FOR BUSINESS AND BASIC CUSTOM LINE TELEPHONE SERVICE FOR BUSINESS - Continued

3. Conditions

Unlimited DTL and Internal Communications, System and Call Management Features Basic Custom Line Telephone Service are available only where facilities and conditions permit.

Unlimited DTL and Custom Line Telephone Service are available only on a one-year or three-year term agreement. Expansion Lines are available on a month-to-month basis only.

Unlimited DTL and Custom Line Telephone Service are only available with subscription to a business unlimited nationwide long distance calling plan through the Company and Frontier high speed internet service. Each Expansion Line must also subscribe to a business long distance calling plan through the Company's Long Distance.

Unlimited DTL and Custom Line Telephone Service are available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) per customer location at the time service is initiated.

Customers are allowed up to 24 Expansion Lines per customer location. A maximum of nine (9) such lines per customer location can have Unlimited Calling either with this plan or any other toll product offered by the Company.

Unlimited DTL and Custom Line Telephone Service are not available with the following services:

- Flexible Digital Channel Service
- ISDN Service
- Remote Call Forwarding Service
- Enhanced Call Forwarding Service – Personal Number
- Auto Universal Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

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~~1st Revised Original Sheet 28~~
~~Canceling~~
~~Original Sheet 28~~

PACKAGED/BUNDLED SERVICES

Business Single Line Pack

1. General

Single Line Business Pack is an optional business flat-rated usage package with a network access line, calling features and specified non-regulated services offered for a one-year or three-year term commitment:

Single Line Business Pack includes the following:

- One (1) Dial Tone Line with touch-tone
- Unlimited local voice usage
- Unlimited intraLATA direct distance dialed unassisted toll calling
- Choice of zero to five (0 - 5) of the following calling features:
Call Waiting/~~Cancel Call Waiting~~, ~~Three-3~~ Way Calling, Basic Call Forwarding and Caller ID with Name. (T)

(Additional credit will apply if provisioned with Frontier Broadband Service, Frontier High Speed Internet or Frontier FIOS Service.)

2. Regulations

1. Single Line Business Pack is available only where facilities and conditions permit.
2. Single Line Business Pack is available only to customers who subscribe to Frontier for their local usage and intraLATA toll calls.
3. Single Line Business Pack is available only on a one-year or three-year term agreement.
4. Single Line Business Pack is only available to business customers who agree to subscribe to a business unlimited nationwide long distance calling plan through Frontier Communications Online and Long Distance and Frontier High-Speed Internet service or Frontier FIOS Internet service.
5. Single Line Business Pack is available to business customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.
6. Customers may only have one Single Line Business Pack per account. A maximum of ten lines may have Unlimited Calling either with this plan or any other Unlimited Local or Unlimited Local and Toll Usage product offered by Frontier. Customers may not combine this package with the Unlimited Dial tone Line and Unlimited Flexible Telephone System.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

~~(D)~~

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Section 2

~~1st Revised~~Original Sheet 29
Canceling
Original Sheet 29

PACKAGED/BUNDLED SERVICES

Business Single Line Pack - Continued

2. Regulations - Continued

7. Single Line Business Pack is not available with the following services:

- Centrex or Flexible Telephone System
- Flexible Digital Channel Service or Flexible Digital Channel Service
- ISDN Service
- Remote Call Forwarding Service
- Enhanced Call Forwarding Service – Personal Number
- Auto Universal Call Distribution (ACD/UCD)
- PBX Trunks
- Foreign Exchange Service
- Foreign Central Office Service
- Customer Owned Pay Telephone (COPT)
- Optional Measured Service
- Premium Calling Plan
- Toll Block

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8. Single Line Business Pack is not available in combination with other optional calling plans or virtual private network services.

9. Single Line Business Pack does not apply to the following calls or services:

- Collect Calls
- Time, Lottery and Weather
- 555,700, 900, 976 Service
- Third Number Billed
- Intercept Call Completion

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18-~~

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Section 2

~~1st Revised~~Original Sheet 30
Canceling
Original Sheet 30

PACKAGED/BUNDLED SERVICES

Business Single Line Pack - Continued

2. Regulations - Continued

9. Single Line Business Pack does not apply to the following calls or services: - Continued

- Mass Announcement Services
- Directory Assistance
- Group Bridging Service
- Directory Assistance Calls/Directory Assistance Call Completion
- Call Routing Deluxe
- Emergency Interrupt
- Repeat Calls, Return Calls (per activation)
- Person-to-Person
- Busy Line Verification
- All other operator Handled Calls
- ~~Three-3~~ Way eCalling (per activation)
- *66 Busy Number Redial, *69 Call Return, Call ~~t~~Trace (per activation)

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10. Single Line Business Pack may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. These services may not be used for autodialing. The Company reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Company may suspend, restrict or cancel the service.
11. Details on calls made will not be available for this service.
12. Service Connection Charges will be waived in the event a class of service change is required in order to have the Single Line Business Pack.
13. Applicable Service Charges will be waived for customers subscribing to a three-year agreement.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

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~~1st Revised Original~~ Sheet 34
~~Canceling~~
~~Original Sheet 34~~

PACKAGED/BUNDLED SERVICES

FRONTIER SIMPLY UNLIMITED SERVICE-LEADER

1. Applicability

Applicable to Single-party Business Flat rate service.

2. Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Simply Unlimited Service-Leader as said exchanges are defined on the maps contained in the Exchange Maps tariff.

3. General

Frontier Simply Unlimited Service-Leader is a bundle offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the End User Common Line Charge and the Access Recovery Charge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

a. Basic Bundle

Flat Rate Business Line

Call Forwarding Busy/Don't No Answer (T)

Unlimited Extended Area Service

Caller ID w/ith Name (T)

Eight features from the feature package listed below

b. Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting

~~Three-3~~ Way Calling

Speed Dialing ~~Eight~~¹ or ~~Thirty Number Capacity~~³⁰

Distinctive Ringing

Multiline Hunt Service

Anonymous Call Block/Rejection

Call Forwarding Don't No Answer

Priority Call

~~Special~~ Selective Call Acceptance

*69 (Call Return) (T)

Call Transfer

Caller ID Blocking (T)(C)(D)

*66 Busy Number Redial

Basic Call Forwarding

Call Forwarding Busy Line

Call Waiting ID

Selective Call Forwarding

Selective Call Rejection Call Block (T)

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

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~~1st Revised~~Original Sheet 36
Canceling
Original Sheet 36

PACKAGED/BUNDLED SERVICES

FRONTIER SIMPLY UNLIMITED SERVICE-CHALLENGER

1. Applicability

Applicable to Single-party Business Flat rate service.

2. Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Simply Unlimited Service-Challenger as said exchanges are defined on the maps contained in the Exchange Maps tariff.

3. General

Frontier Simply Unlimited Service-Challenger is a bundle offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the End User Common Line Charge and the Access Recovery Charge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

a. Basic Bundle

Flat Rate Business Line

Call Forwarding Busy/Don't Answer

Unlimited Extended Area Service

Caller ID with Name

Four features from the feature package listed below

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b. Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting

~~Three-3~~ Way Calling

Speed ~~Dialing-Call Eight~~⁸ ¹ or ~~Thirty Number Capacity~~³⁰

Distinctive Ringing

Multiline Hunt Service

Anonymous Call Block/Rejection

Call Forwarding ~~Don't~~ No Answer

Priority Call

~~Special~~ Selective Call Acceptance

*69 ~~(Call Return)~~

Call Transfer

~~Caller ID Blocking~~

*66 Busy Number Redial

~~Basic~~ Call Forwarding

Call Forwarding ~~Busy~~ Line

Call Waiting ID

Selective Call Forwarding

~~Selective Call Rejection~~ Call Block

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(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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~~1st Revised Original~~ Sheet 38
~~Canceling~~
~~Original Sheet 38~~

PACKAGED/BUNDLED SERVICES

FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II

1. General

Frontier Business Nationwide Unlimited Service II is a package offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The package includes the following components: one Basic Flat Rate Access Line, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Package

Flat Rate Business Line

Call Forwarding Busy/~~Don't~~No Answer

Unlimited Extended Area Service

Caller ID w/~~ith~~ Name

Six features from the feature package listed below

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Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting

~~Three-3~~ Way Calling

Speed ~~Dialing-Call Eight~~¹ or ~~Thirty-Number Capacity~~³⁰

Distinctive Ringing

Multiline Hunt Service

Anonymous Call Block/Rejection

Call Forwarding ~~Don't~~No Answer

Priority Call

~~Special~~Selective Call Acceptance

*~~69~~ Call Return

Call Transfer

Caller ID Blocking

*~~66~~ Busy Number Redial

Basic Call Forwarding

Call Forwarding ~~Busy-Line~~

Call Waiting ID

Selective Call Forwarding

~~Call Block~~Selective Call Rejection

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2. Regulations

a. The package is available only where facilities and operating systems are available and technically feasible.

b. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.

c. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.

d. Frontier Business Nationwide Unlimited Service includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the package may result in disconnection of your basic local service.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

~~¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.~~

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~~1st Revised~~Original Sheet 40
Canceling
Original Sheet 40

PACKAGED/BUNDLED SERVICES

FRONTIER BUSINESS LOCAL UNLIMITED II

1. General

Frontier Business Local Unlimited II is a package offering available to Business customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, Unlimited Extended Area Service, certain designated non-regulated services and price-listed services.

Basic Package:

Flat Rate Business Line
Unlimited Extended Area Service
Two features from the Frontier Business All in Feature package listed below

Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting

~~*69~~ Call Return

~~Three~~ 3 Way Calling

Call Transfer

Speed ~~Dialing~~ ~~Eight~~ Call 8 1 or ~~Thirty Number Capacity~~ 30

~~Caller ID~~ Blocking

Distinctive Ringing

~~*66~~ Busy Number Redial

Multiline Hunt Service

~~Basic~~ Call Forwarding

Anonymous Call Block/~~Rejection~~

Call Forwarding Busy Line

Call Forwarding ~~Don't~~ No Answer

Call Waiting ID

Priority Call

~~Selective~~ Call Forwarding

~~Special~~ ~~Selective~~ Call Acceptance

~~Call Block~~ ~~Selective~~ Call Rejection

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2. Regulations

- a. The package is available only to customers who are served from a central office in which all services in the package are offered and can be provided by the Company to the customer.
- b. The package is offered on a month-to-month basis.
- c. The package rate includes Extended Area Service (EAS). The call detail for EAS calls will not be displayed on the bill.
- d. All applicable surcharges and taxes will be billed separately from and in addition to the package rate.
- e. The package cannot be used in association with a Residential Line, PBX Service, or ISDN service.
- f. Customers may select any two of the features in the Frontier Business All In Feature Package for no extra charge
- g. Customers purchasing the Frontier Business All In Feature Package may select any or all of the features listed in that package.

~~(M)~~ Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

~~1~~ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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~~1st Revised Original~~ Sheet 42
~~Canceling~~
~~Original Sheet 42~~

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE ESSENTIALS

1. General

The Frontier Digital Phone Essentials is a package offering available to residential customers that subscribe to flat rate service. The package includes one Residential Local Exchange Network Access Line, a combination of local features and Unlimited Extended Area Service. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Package

One-Party Network Access Line	Call Waiting ID
Unlimited Extended Area Service	Caller ID -Number e Only
Call Waiting/Cancel Call Waiting	

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Feature Package

Three-3 Way Calling	<u>Basic</u> Call Forwarding
*66 Busy <u>Number</u> Redial	Speed Dialing - Eight Call 8 1 or Thirty Number Capacity 30
*69 (Call Return)	Distinctive Ring
Anonymous Call Block/ <u>Rejection</u>	Call Forward Busy- Line/Don't Answer
Fixed -Call Forwarding <u>No Answer</u>	Call Block Selective Call Rejection
Selective Call Forwarding	Priority Call
Selective Call Acceptance	

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2. Regulations

- A. The package is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.
- C. When the customer disconnects any component of the package, the remaining components of the package will be billed at their individually tariffed and/or Price Listed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the regulated services that are included in the package in accordance with existing tariff rules.
- E. Customers may add or delete any features offered in the package without a service order charge.
- F. No discounts will be given to subscribers that do not use all the features or have some features turned off.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

(D)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

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~~1st Revised~~Original Sheet 45
Canceling
Original Sheet 45

PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED

1. General

The Frontier Digital Phone Unlimited Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Package

One-Party Network Access Line	Call Waiting ID	
Unlimited Extended Area Service	Speed Dialing Eight Number Capacity ^{8 1}	(T)(C)
*66 Busy Number Redial	*69 (Call Return)	
Caller ID- Number e Only	Call Waiting/Cancel Call Waiting	(T)

Feature Package

Basic Call Forwarding	Three 3 Way Calling	(T)
Distinctive Ring	Speed Dialing Thirty Number Capacity ³⁰	
Priority Call	Anonymous Call Block/ Rejection	
Call Forwarding Busy- Line/Don't No a Answer	Fixed Call Forwarding No Answer	
Call Block Selective Call Rejection	Selective Call Forwarding	(T)
Select Call Acceptance		

2. Regulations

- A. The package is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.
- D. Customers may add or delete any features offered in the package without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

~~¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.~~

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PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED (Challenger)

1. General

The Frontier Digital Phone Unlimited (Challenger) Service is a package offering available to residential customers. The package includes one Residential Local Exchange Network Access Line, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Package

Local Exchange Network Access Line
Unlimited Extended Area Service Call Waiting ID

Caller ID —Number ~~e~~Only
Call Waiting/Cancel Call Waiting

(T)

Feature Package

~~*66 Busy Number Redial~~
~~*69 (Call Return) Capacity~~
~~Blocked Call Block Anonymous Call Block/Rejection~~
~~Fixed Call Forwarding No Answer~~
~~Selective Call Forwarding~~
~~Selective Call Acceptance~~
Priority Call

~~Basic Call Forwarding~~
~~Speed Dialing — Eight Call 8 ¹ or Thirty Number~~
Distinctive Ring
~~Three-3 Way Calling~~
Call Forward Busy ~~line/Don't~~No Answer
~~Call Block Selective Call Rejection~~

(T)

(C)

(T)

2. Regulations

- A. The package is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of this Price List.
- C. When the customer disconnects any component of the package, the remaining components of the package will be billed at their individually tariffed and/or Price Listed rates.
- D. Non-payment or partial payment of the bill may result in the removal of the services that are included in the package in accordance with existing tariff rules.
- E. Customers may add or delete any features offered in the package without a service order charge.

No discounts will be given to subscribers that do not use all the features or have some features turned off.

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¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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PACKAGED/BUNDLED SERVICES

FRONTIER DIGITAL PHONE UNLIMITED PLUS (Challenger)

1. General

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two flat-rate residential one-party service access lines, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines
Unlimited Extended Area Service
Call Waiting ID
Caller ID -Name Only
Call Waiting/Cancel Call Waiting

(T)
(T)

Feature Package

Call Waiting/~~Cancel Call Waiting~~
~~*66 Busy Number Redial~~
~~*69 Call Return~~
Anonymous Call ~~Block~~-Rejection
~~Fixed~~-Call Forwarding ~~No Answer~~
Selective Call Forwarding
~~Special~~Selective Call Acceptance

Basic Call Forwarding
Speed ~~Dialing~~ ~~Eight~~ Call 8 ¹ or ~~Thirty Number Capacity~~30
Distinctive Ring
~~Three~~3 Way Calling
Call Forwarding Busy
Anonymous Call ~~Block~~/Rejection
Priority Call

(T)
(C)
(D)
(T)

2. Regulations

- A. The Frontier Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.
- B. The features and services are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- D. Customers may add or delete any features offered in the bundle without a service order charge.
- E. No discounts will be given to subscribers that do not use all the features or have some features turned off.
- F. The bundle is offered on a month-to-month basis.
- G. The bundle will appear as a single line item on the bill.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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SECTION 5

~~1st Revised~~Original Sheet 47
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Original Sheet 47

GENERAL SERVICES

BUSINESS TRAFFIC STUDY SERVICE

GENERAL

Business Traffic Study Service provides performance reports of call capacity for originating and terminating traffic on access lines or hunt groups. The traffic study report enables business customers to determine how many calls terminate successfully as opposed to the number of calls that reach a station-busy condition.

DESCRIPTION OF SERVICE

Traffic studies are performed, at the customer's request, on Company access lines or hunt groups with local exchange numbers.

For customers with access lines or hunt groups at more than one location, a separate Service Establishment Charge would apply for traffic studies at each location.

Traffic study reports may be requested for more than one access line or hunt group at a single customer location. A separate traffic study report is required for each access line or hunt group. Following is a list of possible access lines or hunt groups that would constitute one traffic study report:

Individual Access Line	DCS trunk group
Multiline Hunt Group	Features plan - Business group
PBX trunk group	Flexible Telephone System group
DID trunk group	Remote Call Forwarding
DOD trunk group	Customized Multi-line Telephone Service single line station
ISDN BRI	Customized Multi-line Telephone Service multiline hunt group
ISDN PRI trunk group	Customized Multi-line Telephone Service Attendant
Central Office Located Trunk/ business group or other trunk group	Customized Multi-line Telephone Service – RCF/ACD

Traffic study reports can be requested on a weekly, bi-weekly or monthly basis. The monthly rate is determined by the number of traffic study reports provided within a 4-week billing cycle.

Along with the reports, the Company provides a recommendation of required lines to accommodate the studied call traffic based on industry standards for call traffic handling. Calculations for the recommendation are derived from traffic engineering tables. The recommendation is a close estimate and cannot be guaranteed.

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STATEWIDE PRICE LIST - OREGON
FRONTIER COMMUNICATIONS NORTHWEST INC.

SECTION 6

~~1st Revised Original~~ Sheet A
Canceling
Original Sheet A

CALLING SERVICES

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SECTION 6

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Original Sheet 2

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

2. CALL FORWARDING, FIXED CALL FORWARDING, AND REMOTE CALL FORWARDING (RCF) (T)

Outgoing calls can be made from a line arranged with Call Forwarding while forwarding incoming calls to another number. (T)

~~Fixed~~ Call Forwarding Busy-Line-Fixed, ~~Fixed~~ Call Forwarding Don't No Answer-Fixed, and ~~Fixed~~ Call Forwarding Busy-Line/Don't No Answer-Fixed services will be available on trunk-line service. (T)

Message or measured charges may be incurred in addition to the Remote, Fixed, or Call Forwarding Charge as follows: (T)

- The calling party will be responsible for message toll or measured charges between the rate center of the originating telephone number and the rate center of the called number.
- The called party will be responsible for message toll or measured charges between the rate center of the called number and the rate center for the call forwarding location.
- The message or measured charges billed to the customer will be those specified in the applicable tariffs for the type of call involved.

Fixed Call Forwarding is provided from electronic and digital central offices where facilities permit. Fixed Call Forwarding from non-electronic and non-digital central offices is found under Transfer Service, Section 5. (T)

Remote Call Forwarding (RCF) may be provided on a flat rate or measured usage service basis. When RCF is provided on a flat rate basis, the customer will pay the RCF rate, plus any appropriate message toll charges. When RCF is provided on a measured basis, the customer will pay the RCF rate, local usage rates listed in the Network Access Services Tariff P.U.C. OR No. 18, Section IV, plus any appropriate message toll charges. (T)

Message toll or measured charges may occur in addition to the RCF charge. The same charges as identified in the conditions for Call Forwarding will apply.

Listings in the directory serving the exchange in which the RCF is located will be furnished by the same regulations governing the providing of business and residence listings found in Directory Services, Section 4 of this Price List.

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SECTION 6

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Original Sheet 3

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

2. CALL FORWARDING, FIXED CALL FORWARDING, AND REMOTE CALL FORWARDING (RCF) - Continued (T)

The RCF number may not terminate on:

- a line equipped with any other form of call forwarding or RCF feature.
- DID station numbers terminating on a private branch exchange system, Centrex, or Customized Multi-line Telephone Service
- Public Access Line (PAL) or Coin Line Service
- A number to be used in conjunction with data transmission

The use of RCF for toll by-pass is not allowed.

Each RCF service allows for forwarding one call at a given time. Additional RCF service is necessary for each individual call to be forwarded simultaneously.

The use of RCF to forward calls to international locations is not allowed.

RCF service may not be furnished for use in the resale of telephone service.

The telephone number to which the RCF calls are forwarded will determine whether the business or residence local service rates will be charged.

The Company cannot provide customers who subscribe to RCF with the telephone number of the originating call.

The Company cannot guarantee transmission of the forwarded calls because of the distance and routing necessary to complete the connection.

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SECTION 6

~~1st Revised Original~~ Sheet 4
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CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

2. CALL FORWARDING, FIXED CALL FORWARDING, AND REMOTE CALL FORWARDING (RCF) - Continued (T)

A change of the telephone number to which RCF or Fixed Call Forwarding calls are forwarded must be made in the central office. Nonrecurring Charges will apply to number changes for individual-line and trunk-line services arranged for Fixed Call Forwarding and for all Remote Call Forwarding services. (T)

The customer must order sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If, in the Company's opinion, additional Remote Call Forwarding features are required at the call forwarding location or if facilities are needed at the terminating station, the subscriber will be required to subscribe to additional features and facilities. Should the customer refuse to subscribe to additional features and/or facilities, the customer's RCF service will be subject to termination. (T)

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SECTION 6

~~1st Revised Original~~ Sheet 5
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CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

3. ENHANCED CALL FORWARDING (ECF) (T)

General

Enhanced Call Forwarding (ECF) is an Advanced Intelligent Network (AIN) based call forwarding service designed to provide/enhance personal mobility. (T)

Enhanced Call Forwarding Service is furnished only from Central Offices, which have been arranged to provide this service. ECF is provided subject to the availability of facilities. (T)

Enhanced Call Forwarding is available to Business Individual Line and Customized Multi-line Telephone Service customers. (T)

Description of Service

ECF customers will be able to forward their number from any touch call phone via a toll-free number. They will be able to forward to any dialable pager, mobile phone, work phone, or home phone.

ECF can be provided on the customer's existing telephone number as long as the customer's existing line resides behind an AIN capable switch, or via a personal number. This number is referred to as a default number.

A personal number is a telephone number that does not have any actual line equipment tied to the number. This is a new number that is provided to the customer at subscription. At subscription, the customer must designate what number his calls will route to, then the customer may program ECF to route his number to any location at any given time.

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SECTION 6

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Original Sheet 6

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

3. ENHANCED CALL FORWARDING (ECF) - Continued (T)

ECF will be offered as follows:

- The customer's existing number or a personal number can be used
- 3 Speed Forward Numbers
- Timed Forwarding

Enhanced Call Forwarding with Call Manager (T)

- Includes services for ECF plus
- Automatic Forwarding
- Two schedules (normal and alternate)
- Two call acceptance lists with 20 number capacity each
- Two four-digit Caller Codes

Enhanced Call Forwarding is provided subject to the availability of technology and facilities. (T)

ECF will not be available on nondedicated trunks equipped with DID, DOD or DIOD service; or available to Public Access Line Service (PAL), or Coin Line Service.

The ECF customer is responsible for any applicable long distance, Extended Area Calling Service, and/or Local Calling Plan charges, including applicable local measured usage charges when calls to the ECF number are redirected. Local measured usage rates can be found in Section IV of Tariff No. 18.

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SECTION 6

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~~Original Sheet 7~~

CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

3. ENHANCED CALL FORWARDING (ECF) - Continued (T)

When a Caller Code is entered and if the call acceptance list(s) is activated, a call to the ECF subscriber is considered complete if the ECF subscriber utilizes answer supervision, even if the forwarded call is not answered. Applicable long distance and/or outside the local calling area charges will apply to the caller.

ECF will not be offered on lines equipped with Special Call Forwarding or Remote Call Forwarding. Special Call Forwarding and Remote Call Forwarding must be removed from the customer's line before adding ECF. ECF is not available as a substitute for Remote Call Forwarding. (T)

Except where facilities permit, ECF cannot be used to forward to locations requiring an international dialing format. (T)

ECF cannot be used to forward to "charged for access numbers", such as 900/976/700. These numbers will always be blocked to the ECF subscriber.

Where ECF is provided on a service also subscribing to Call Restriction Service (CRS), which prevents 1+ dialing, the ECF feature can be programmed to forward to a 1+ location at the customer's request. ECF will take precedence over the CRS service in such circumstance, and the subscriber will be responsible for the appropriate long distance and/or outside the local calling area charges for such calls.

Customers who select a personal number will be provided one directory listing without charge in the exchange of the ECF central office. Additional directory listings may be obtained as specified under Directory Services, Section 5 of this Price List.

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SECTION 6

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CALLING SERVICES

INDIVIDUAL SERVICES

A. CONDITIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

Custom Local Area Signaling Service is a group of Calling Services offered to individual line residential and business customers.

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability, and content of that information. **Note:** The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Frontier Calling Services.

Operator assisted calls will override these services for emergency purposes.

Nonrecurring charges are not applicable when Custom Local Area Signaling Service is provided at the same time as the business or residence individual line service is established.

When services are added or rearranged on an existing line, the nonrecurring charge will apply.

All customer lines in Caller ID – Number Only serving areas will automatically be provisioned with Caller ID – Number Only - per call service unless the customer orders Caller ID – Number Only - per line service.

The nonrecurring charge will not apply to Complete Blocking - per line.

Customer provided equipment may be required for some of the described services. The Company assumes no responsibility for the customer provided equipment or its compatibility to the Company's network.

~~*69~~

~~*69 can only announce the telephone number associated with the last incoming call if it is available from the network and the calling party has not blocked that information. When a telephone number is announced, it does not always identify the calling party and, in some cases, cannot be used to return the call to the calling party, either automatically or by manual dial back.~~

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(M) ~~Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18. *69 also on Sheet 17.~~

(T)

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SECTION 6

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~~Original Sheet 11~~

CALLING SERVICES

INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS

1. INDIVIDUAL SERVICES

~~Call Waiting - A service that notifies the customer with a tone that a call is waiting. (Callers hear a normal telephone ring.) The customer can terminate a call to receive the incoming call, or can place a call on hold and answer the second call. The customer can alternate conversation between two calls. Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties.~~

~~Cancel Call Waiting - A service, which allows the customer with call waiting to inhibit the operation of call waiting for one call. Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.~~

~~Distinctive Ring - A service which provides the customer with two separate telephone numbers on one line, each with its own distinct ring for call differentiation. One conversation can be conducted at a time because the two telephone numbers are associated with one line. A directory listing may be established on the second number at no charge. Distinctive Ring is limited to business and residence one party class of service. Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.~~

~~Speed Dialing - Eight or Thirty Number - A service, which allows a customer to place calls to another telephone number by dialing a one digit or two digit code rather than the complete telephone number. The service is available with an eight number capacity or a thirty number capacity and any of the numbers may be changed by the customer.~~

~~Speed Call 8¹ - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity.~~

~~Speed Call 30 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity.~~

~~Three-Way Calling - A service, which allows a customer to place a call on hold and call a third party. The customer may add the held call for a three-way conversation.~~

~~This service is offered on a per line or per activation basis. When Three Way Calling is activated on a per activation basis, the charge applies each time the service is invoked. The per activation option is limited to where facilities are available. Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls.~~

~~The pay per use charge is activated irrespective of whether the call is completed or not.~~

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CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

2. ~~CALL FORWARDING, FIXED CALL FORWARDING, AND REMOTE CALL FORWARDING~~ (RCF) (T)

~~Call Forwarding - A service, which enables the customer to forward all incoming calls to another telephone number by dialing a code, plus the telephone number to which calls are to be referred. The service may be deactivated by dialing a code. This service may be provided to a group of individual lines arranged for rotary hunting, where network switching facilities will permit.~~

~~Call Forwarding Busy Line/Don't Answer - A customer activated service which forwards incoming calls if the called number is busy or is not answered. The number to which calls are forwarded can be changed by the customer.~~

~~Fixed Call Forwarding - A service, which enables the customer to have all calls placed to his number transferred to another number by facilities programmed in the Company's central office. The customer activates or deactivates the transfer by dialing a code.~~

~~Call Forwarding Busy Line Fixed - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number, if the caller encounters a normal busy line condition.~~

~~Call Forwarding Don't Answer Fixed - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number, if the caller encounters a no answer condition after a specified number of rings.~~

~~Call Forwarding Busy Line/Don't Answer Fixed (Series Completing) - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number if the caller encounters either a no answer condition after a specified number of rings or a normal busy line condition.~~

~~Basic Call Forward - This feature provides an arrangement for transferring incoming calls to another telephone number within the local area by dialing a code and the number of the service to which calls are being transferred. Enables the customer to forward incoming calls to another telephone number by dialing *72 and the number to which calls are being forwarded to.~~

~~Call Forward Busy - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.~~

~~Call Forward No Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.~~

~~Call Forward Busy/No Answer - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition.~~

~~Fixed Call Forward - With this option, a forwarded to number (selected by the customer) is permanently programmed by the Utility at the serving Central Office. The customer's forward to number is programmed at the time service is established and can only be changed via a service order.~~

~~Remote Call Forwarding (RCF) - A central office provisioned call forwarding service requiring the assignment of a RCF telephone number from which calls to it are forwarded to the subscriber's designated service. Allows customer to activate and deactivate Call Forward from any access line, remotely, rather than only from the~~

base station. Call forward remote activation can be accessed from any touch tone telephone simply by dialing the access code and a personal identification number (PIN) assigned by the Company. If call forward is already in effect, the forward-to number can be changed by dialing the access code, the PIN, and the new forward-to destination. This service is especially useful to persons who frequently change locations and desire to have their communications follow them.

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CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

3. ENHANCED CALL FORWARDING (ECF) (T)

Automatic Forwarding - This service allows calls to be automatically routed to the number the customer is calling from. The Company switching network identifies the Calling Party's Number (CPN) from the calling telephone line. By using a two-digit feature code, the customer may route calls to the number currently being used.

Note: If no CPN is provided, the caller will need to manually enter the number. Calls placed from PBXs and key systems will not activate Automatic Forwarding correctly if DID, or DIOD trunks are utilized.

Call Acceptance List - This service allows calls from customer designated telephone numbers only. Two call acceptance lists, each with 20 number capacity, are included with ECF. (Example: A customer has a meeting from 1:00 p.m. to 3:00 p.m. and has routed his number to the conference room. He is expecting some figures from an associate that need to be discussed at the meeting. By activating the call acceptance list and adding the associate's number to the list, the associate's number will be forwarded. The customer receives calls from the people with whom he wishes to speak, and all other calls will be routed to the default number.)

Caller Codes - This service is provided as a way to bypass the call acceptance list. If the customer does not want to add every number to the list, he can give out one of two four-digit codes to his callers. The caller enters the code for the call to be routed to the customer. This also allows for an alternative access in case a caller is not calling from his usual number or the CPN is not carried through the call.

Three Speed Forward Numbers - Customers can preprogram up to three numbers to allow for easier redirecting later. (Example: A customer preprograms (1) as home, (2) as office and (3) as cellular. When the customer calls the administration number and selects 1#, 2# or 3# , calls are routed to either home, office or cellular phone.)

Time of Day/Day of Week Scheduling - Customers can route all incoming calls based on their daily activities. Example: A customer can have all calls to the personal number routed to work from 8:00 a.m. to 5:00 p.m., then to a cellular from 5:00 p.m. to 6:00 p.m. The customer can call the administrative number at any time to route calls elsewhere if needed. Two Time of Day/Day of Week schedules are included with ECF for more flexibility.)

Time Forwarding - This service allows the customer to route calls to another location for a specified time period. (Example: A customer may route calls to his cellular phone until 3:00 p.m. At 3:00 p.m., the ECF service will return to the previous routing option.)

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

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CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

~~Anonymous Call Block/Rejection (ACR) is an arrangement that allows a called party to reject calls from parties that have activated Complete or Selective Blocking to prevent the display of their telephone numbers to Caller ID customers. When Anonymous Call Block is activated, such calls will be routed to an announcement which tells the calling party that the called party will not accept calls from callers who have chosen to prevent the display of their telephone numbers. The calling party will be instructed to hang up, remove their blocking, and place the call again. Customers may activate or deactivate this arrangement by dialing a preassigned activation code. Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.~~

(1)

~~*66 Busy Number Redial - Allows a customer to activate automatic later placement of their call. When a busy signal is reached, the call is queued for up to 30 minutes and is automatically retried until both parties are available.~~

~~————— This service is offered on a per line or per activation basis. When Busy Redial is activated on a per activation basis, the charge applies each time the service is invoked. This service is invoked by dialing *66. When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.~~

~~The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.~~

~~*69 Caller ID --Allows a customer to obtain information about the last incoming call when the service is activated by dialing *69, whether or not the call was answered. Upon dialing *69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. The telephone number associated with the last incoming call does not always identify the calling party. Depending on the serving central office, the date and time of the call may also be announced.~~

~~When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. *69 cannot automatically return all calls for which it can announce a number. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts~~

~~to set up the call.~~

~~This feature is offered on a monthly subscription or pay per use basis. Pay per use customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the announced telephone number identifies the calling party or the call is or can be returned automatically or by manual dial back. The customer is billed for any call placed by means of this service. This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.~~

~~The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.~~

(T)

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

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SECTION 6

~~1st Revised Original~~ Sheet 18
Canceling
Original Sheet 18

CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) - Continued

~~Call Block - Allows a customer to block calls from certain numbers (maximum of 12) known to the customer. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement, which specifies that the called party is not accepting calls. Subject to technical availability, this service may also provide anonymous call block so that calls delivered without Caller ID Number Only will be blocked.~~

(M)

(M)

~~Call Waiting ID - is a service that will allow a Caller ID/Call Waiting subscriber who is offhook on an existing call to receive caller identification information on a new incoming call. Once the customer receives the Caller ID data, he or she may decide whether to ignore the waiting call, interrupt the current call and flash to answer the waiting call, or end the current conversation in order to be connected to the new caller. These options are the same as for the existing call waiting features except that the subscriber has the ability to identify the waiting caller. The customer must be using Call Waiting ID compatible equipment and not have activated Cancel Call Waiting.~~

(T)

~~Caller ID with Name is an arrangement that is provided as an enhancement to Caller ID Number Only and permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's Local Exchange Service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Selective Blocking. When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed.~~

(T)

~~A maximum of 15 characters is allowed for transmission of the calling party Directory Name. Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.~~

~~Caller ID -Number Only-- Provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built in display screen. Caller ID Number Only will forward the calling number from the appropriately equipped central office to the customer provided display device. The Company will forward all telephone numbers (including Nonpublished and Nonlisted telephone numbers) subject to technical limitations.~~

~~All customer provided equipment used to interface with Caller ID Number Only must be connected in accordance with the provisions of the Federal Communications Commission's Registration Program. Any intent to resell name(s) and or number(s) that is a result of Caller ID Number Only service is prohibited. Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict~~

activation code.

(M) ~~Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~ Material relocated to Sheet 19 and renamed to Selective Call Rejection.

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CALLING SERVICES

III. INDIVIDUAL SERVICES

B. FEATURE DESCRIPTIONS - Continued

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) - Continued

Complete Blocking - Per Line - Provides free per-line blocking in exchanges where Caller ID-Number Only is offered by the Company. This service is offered free of monthly and NRC charges. This service prevents the delivery of customer's telephone number to the called party. A Complete Blocking - Per Line customer has the option of deactivating this feature and forwarding their telephone number on a per call basis by dialing the code *82 prior to placing a call.

~~Priority Call - Allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone. Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone.~~

(T)

~~Special Selective Call Acceptance - Allows a customer to select specific telephone numbers (maximum of 12) from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Screens incoming calls and only allows access to those telephone numbers on a customer determined list (up to a maximum of 12 telephone numbers). All others will be directed to a pre-recorded message.~~

~~Selective Call Forwarding - Is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12), from which calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from one of the pre-specified numbers will be forwarded. Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.~~

~~Selective Call Rejection - Allows a customer to reject call attempts from up to 15 telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing "*60" for "1160" form a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement.~~

(M)

(T)(M)

~~Multiple Simultaneous Call Forward - This feature provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI.~~

(N)

(N)

(M)

C. APPLICATION OF RATES

~~1. INDIVIDUAL SERVICES~~

~~See applicable conditions and feature descriptions for these services beginning on Sheet 4 in this section.~~

~~2. CALL FORWARDING, FIXED CALL FORWARDING, AND REMOTE CALL FORWARDING (RCF)~~

~~See applicable conditions and feature descriptions for these services in this section.~~

~~3. ENHANCED CALL FORWARDING (ECF)~~

~~See applicable conditions and feature descriptions for these services in this section.~~

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18. Selective Call Rejection relocated from Sheet 18.~~

~~(M) Item C. Application of Rates relocated to Sheet 20.~~

(M)

(T)

(N)

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SECTION 6

~~1st Revised~~Original Sheet 20
Canceling
Original Sheet 20

CALLING SERVICES

III. INDIVIDUAL SERVICES

C. APPLICATION OF RATES ~~Continued~~

1. INDIVIDUAL SERVICES

See applicable conditions and feature descriptions for these services beginning on Sheet 4 in this section.

2. CALL FORWARD, FIXED CALL FORWARD, AND REMOTE CALL FORWARD (RCF)

See applicable conditions and feature descriptions for these services in this section.

3. ENHANCED CALL FORWARD (ECF)

See applicable conditions and feature descriptions for these services in this section.

4. RE DIRECT SERVICE

Monthly Charge Per Feature

There will be a monthly charge per feature activated for each exchange access line, Customized multi-line Telephone Service line, ISDN-BRI line, and/or when the line terminates in a hunting arrangement.

Rearrangement Charges

A nonrecurring charge will apply to each rearrangement performed by the Company in addition to applicable Nonrecurring Charges in Section IV of Tariff No. 18. Each change to a directory number will result in a nonrecurring charge. For example, (215) 555-1354 is presently programmed to redirect to (215) 555-1234, but is changed to redirect to (717) 555-6767. A number that is moved by the Company from one group to another group will also incur a nonrecurring charge. Each number added by the Company will incur a nonrecurring charge.

Personal Identification Number Charge

This charge applies each time, after service establishment, the customer requests the Company to change the Personal Identification Number. A service order will be generated after the initialization takes place and a PIN change charge will apply.

Group Charges

There will be no additional charges for the first group ordered. A nonrecurring charge will apply to each additional group.

5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)

See applicable conditions and feature descriptions for these services in this section.

(M) ~~Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18-Item C. Application of Rates relocated to Sheet 20.~~

Reference No. 03440SPL

(T)

(M)

(T)

(T)

(M)

(T)

SECTION 6

~~1st Revised~~Original Sheet 21
Canceling
Original Sheet 21

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES	<u>Monthly Rate</u>		<u>Pay Per Use</u>		(N) (N)
	<u>Residence</u>	<u>Business</u>	<u>Residence</u>	<u>Business</u>	
1. INDIVIDUAL SERVICES					
Call Waiting/Cancel Call Waiting, each line	\$ 2.12 <u>62</u>	\$ 2.12 <u>62</u>			(I)
Distinctive Ring, each line	3.05 <u>0</u>	3.05 <u>0</u>			
Speed Dialing Eight Number Capacity <u>Call 8</u> ³ , each line	2.05 <u>0</u>	2.05 <u>0</u>			(T)(C)
Speed Dialing Thirty Number Capacity <u>Call 30</u> , each line	3.05 <u>0</u>	3.05 <u>0</u>			(T)
Three <u>3</u> Way Calling, per line basis	3.50 <u>4.00</u>	3.50 <u>4.00</u>	<u>1.25</u> ^{1,2}	<u>1.25</u> ^{1,2}	(I)(T)
per activation basis ^{1,2}	.75	.75			(M)

¹ Offered where facilities are available.

~~² Per activation rate not to exceed \$9.00 per month. The maximum monthly pay per use charge is \$15.00 for residential and business customers, regardless of the number of times the service is activated within a month.~~

~~³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.~~

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

(T)(I)
(T)
(N)
(D)

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SECTION 6

~~1st Revised Original~~ Sheet 22
~~Canceling~~
~~Original Sheet 22~~

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES - Continued

	<u>Monthly Rate</u>		<u>(N)</u>
	<u>Residence</u>	<u>Business</u>	
2. CALL FORWARDING, FIXED CALL FORWARDING , AND REMOTE CALL FORWARDING ¹			<u>(T)</u>
<u>Basic</u> Call Forwarding	2. <u>050</u>	2. <u>050</u>	<u>(I)</u>
Call Forwarding Busy Line/ Don't <u>No</u> Answer	3. <u>050</u>	<u>3.504.00</u>	
Fixed Call Forwarding			
Call Forwarding	2. <u>050</u>	2. <u>050</u>	
Call Forwarding Busy Line	1. <u>275</u>	1. <u>275</u>	
Call Forwarding Don't <u>No</u> Answer	1. <u>275</u>	1. <u>275</u>	<u>(T)(I)</u>
Call Forwarding Busy Line/Don't Answer (Series Completing)	<u>1.50</u>	<u>1.50</u>	<u>(D)</u> <u>(D)</u>
Remote Call Forwarding (RCF)			<u>(T)</u>
Flat Rated			
Initial Path	\$12. <u>050</u>	\$12. <u>050</u>	<u>(I)</u>
Additional Path, each	12. <u>050</u>	12. <u>050</u>	
Measured Rated			
Initial Path	12. <u>050</u> ²	12. <u>050</u> ²	
Additional Path, each	12. <u>050</u> ²	12. <u>050</u> ²	<u>(I)</u>
3. ENHANCED CALL FORWARDING			<u>(T)</u>
Enhanced Call Forwarding			<u>(T)</u>
Existing Number		\$7. <u>500</u>	<u>(I)</u>
Personal Number		12.50	
Enhanced Call Forwarding plus Call Manager			<u>(T)</u>
Existing Number		\$9.50	
Personal Number		15.00	

¹ Call forwarding rates are per line or telephone number.

² Plus applicable Network Access usage charges for Basic Calling Service when RCF is provided on a measured usage service basis.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

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SECTION 6

~~1st Revised Original~~ Sheet 24
~~Canceling~~
~~Original Sheet 24~~

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES - Continued	Monthly Rate		Pay Per Use		(N) (N)
	Residence	Business	Residence	Business	
5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS)					
Anonymous Call Block/ Rejection , each line	\$ 2 75	\$ 2 75			(T)(I)
*66 Busy Number Redial , per line basis	2.0 50	2.0 50	\$1.25 ¹	\$1.25 ¹	(D)
or					(D)
per activation basis ¹	.75	.75			(M)
*69 Call Return ³ , per line basis ²	2.9 53.45	2.9 53.45	\$1.25 ¹	\$1.25 ¹	(T)(I) (D)
or					(D)
per activation basis ¹	.75	.75			(M)
Call Block, each line	3.00	3.00			(M)

¹ ~~Per activation rate not to exceed \$9.00 per month. The maximum monthly pay per use charge is \$9.00 for residential and business customers, regardless of the number of times the service is activated within a month.~~ (T)
(T)

² Offered where facilities are available

³ Pay-per-use customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the announced telephone number identifies the calling party or the call is or can be returned automatically or by manual dial back.

(M) Material ~~has been moved from the Network Access Services Tariff P.U.C. OR No. 18~~ relocated to Sheet 25. (T)

SECTION 6

~~1st Revised Original~~ Sheet 25
~~Canceling~~
~~Original Sheet 25~~

CALLING SERVICES

III. INDIVIDUAL SERVICES

D. RATES - Continued

	<u>Monthly Rate</u>		<u>(N)</u>
	<u>Residence</u>	<u>Business</u>	
5. CUSTOM LOCAL AREA SIGNALING SERVICE (CLASS) - Continued			
Call Waiting ID	\$.40	\$.40	
Caller ID <u>with Name</u> , each line	6.50 <u>7.00</u>	8.050	<u>(T)(I)</u>
Caller ID <u>-Number Only</u> , each line	5.95 <u>6.45</u>	7 8.50	<u>(T)(I)</u>
Complete Blocking, per line	-	-	
Priority Call <u>each line</u>	2.05 <u>0</u>	2.050	<u>(T)(I)</u>
Special <u>elective</u> Call Acceptance <u>each line</u>	3.050	3.50 <u>4.00</u>	
<u>Selective</u> Call Forwarding, each line	2.050	3.050	
<u>Selective Call Block/Rejection</u> , each line	<u>3.050</u>	<u>3.050</u>	<u>(T)(I)(M)</u>
<u>Multiple Simultaneous Call Forward</u>		<u>11.00</u>	<u>(N)</u>
6. NONRECURRING CHARGES			
		<u>Nonrecurring Charge</u>	<u>(N)</u>
Nonrecurring Charge - per order	\$10.00	\$12.00	

(M) Material ~~has been moved from the Network Access Services Tariff P.U.C. OR No. 18~~ relocated from Sheet 24. (T)

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SECTION 7

~~1st Revised Original~~ Sheet 2
~~Canceling~~
~~Original Sheet 2~~

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES

Customized Multi-line Telephone Service offers Feature Series 1000, 2000, 3000 or Customized Multi-line Telephone Service CLASS at rates and charges set forth in the Company's Price List. Feature capabilities may vary depending on the host central office equipment.

Features provided via Customized Multi-line Telephone Service from host central office interface equipment and software include:

Basic Operating Features

Automatic Identification of Outward Dial
Direct Inward Dialing/Direct Outward Dialing (DID/DOD)
Distinctive Ringing
Station-to-Station Calling.
Touch Call

(T)

Series 1000

Call Alternation
Call Forwarding - All, Busy-Line, Don't Answer - Fixed/Variable
Call Hold
Call Pick-Up (Extended, Direct, and Group)
Call Waiting Originating
Call Waiting Terminating/Cancel Call Waiting
Call Transfer
Consultation Hold
Dial Call Waiting
Hunting (Pilot Number, Directory Number and Secretarial)
*66 Last Busy Number Redial
Speed Dialing Call 6 or 8_1 (Individual)
Station Restriction
Three-3 Way Calling
Toll Restriction

(T)

(T)

(T)
(T)(C)

(T)

Series 2000 - Series 1000 plus the following features:

Automatic Callback (Camp-On)
Call Park (Multiple)
Circular Hunting
Data Line Security
Multiple Classes of Service
Saved Number Redial
Speed Dialing 30 (System)
Uniform Call Distribution.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18-

(D)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

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SECTION 7

~~1st Revised Original~~ Sheet 3
~~Canceling~~
~~Original Sheet 3~~

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

Series 3000 - Series 1000 and 2000 plus the following features:

Executive Busy Override

Incoming Call Forward

Off-Hook Queuing

Ringback Queuing

Speed ~~Dialing~~Call 30 (Individual)

Within-Group Call Forward, and

(T)

Customized Multi-line Telephone Service CLASS

*66 Busy Number Redial

*69 Call Return

Anonymous Call Block/Rejection

SpecialSelective Call Acceptance

Selective Call Forwarding

Special Call Waiting/Cancel Call Waiting

(T)

(T)

BASIC OPERATING FEATURES

Automatic Identification of Outward Dial - Identifies all calls leaving the customer group by the station number from which calls are placed.

Direct Inward Dialing - Allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing - Allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing - Permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

(T)

Station-to-Station Calling - Allows station users to call each other using intercom dialing.

Touch Call - Equips all station lines for touch call dialing.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

SERIES 1000

Call Alternation - Allows a station user to place one call on hold, make a second call, and talk alternately between the two parties.

Call Forwarding - Provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Fixed forwarding is established and changed by the Company. Variable forwarding is established and changed by the station user. This feature will forward all calls, or only those calls reaching a busy or no answer condition, to a predetermined number. Forwarding for hunt groups is available. (T)

Call Hold - Allows a station user to place a call in progress on hold.

Call Pick Up - Direct - Permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick-up group.

Call Pick Up - Extended - Permits a station user to dial a code to extend call pick-up to groups other than its own.

Call Pick Up - Group - Permits a station user to dial a code to answer a call that is ringing at another station within the call pick up group.

Call Waiting/Cancel Call Waiting - Allows a station user to cancel the Call Waiting feature for the duration of a single call. (D)

Call Waiting Originating - Allows a station to send a Call Waiting tone when calling a busy station. Call Waiting Originating is restricted to calls both placed and received within the same central office.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

SERIES 1000 - Continued

Call Waiting Terminating - Alerts the called party, with a beep, that an incoming call is waiting.

Call Transfer - Allows a station user to transfer a call to another party.

Consultation Hold - Allows the initiator of a three-way call or transfer to speak privately with the third party before completing the connection.

Dial Call Waiting - Allows a station user to send a Call Waiting tone when calling a busy station, even if the called station does not have the Call Waiting feature. Dial Call Waiting is restricted to calls both placed and received within the same central office.

Hunting (Directory Number) - Activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If the called line is busy, hunting will start with the called line and continue to the end of the list.

Hunting (Pilot Number) - Searches for an idle line beginning with the first member of the hunt group and ending with the last member.

Hunting (Secretarial) - Searches for an idle line beginning with the group member dialed and ending with the last member in the group.

Speed Dialing Call 6 (Individual) - Allows a station user to dial an individual list of up to 6 telephone numbers by dialing an access code and one digit. (Available on 5-ESS central office switching equipment only). (T)

Speed Dialing Call 8¹ (Individual) - Allows a station user to dial an individually selected list of up to 8 telephone numbers by dialing one or two digits. (Available on GTD-5 central office switching equipment only). (T)(C)

Station Restriction - Prevents a station user from making or receiving calls outside the business group. Calls cannot be routed beyond this restriction by an attendant or through any indirect means such as Call Transfer, Call Forwarding or Call Pick-Up.

*66 Last Busy Number Redial - Allows a station user to redial the last number dialed by dialing a code instead of redialing the entire telephone number. (T)

Three Way Calling - Permits a station user to put one party on hold, reach a third party, and bring all three parties together in a three-way connection. (T)

Toll Restriction - Prevents customer designated stations from placing chargeable toll calls.

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~~¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.~~

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

SERIES 2000

The features listed below are provided in addition to Series 1000 features.

Automatic Callback - Enables a station user encountering a busy station to request the system to call back when both stations are idle.

Call Park-Multiple - Enables a station user to place multiple calls on hold and later retrieve the held calls from any station in the business group.

Circular Hunting - Searches for an idle line beginning with the number dialed, proceeding to the last member in the hunt group, wrapping around to the first member, and ending with the member preceding the one that was dialed.

Data Line Security - Protects data being transmitted on a telephone line from being disturbed by tones generated by system features such as Call Waiting, Executive Busy Override, etc.

Multiple Classes of Service - Enables the customer to assign each station a class of service which defines the station's calling privileges and restrictions.

Saved Number Redial - Permits a station user to store a number in memory and later redial the number using a code. (Not available on 5-ESS central office switching equipment.)

Speed Dialing Call 30 (System) - Allows members of a business group to share a list of up to 30 telephone numbers, each of which may be dialed using an access code and one or two digits. (D)

Uniform Call Distribution (UCD) Hunting - Provides for call distribution in a hunt group by connecting to the line, which has been idle the longest. (Applies to circular hunt only).

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

SERIES 3000

The features listed below are provided in addition to Series 1000 and 2000 features.

Call Forwarding/Incoming - Forwards incoming calls from outside the business group to a predetermined alternate number within the business group when the called station is busy. (T)

Call Forwarding/Within Group - Forwards calls originating from within the business group to a predetermined destination. Calls originating from outside the business group are completed as if Call Forwarding were not in effect. (T)

Executive Busy Override - Allows a station user, upon reaching a busy station within the same business group, to "break-in" to the existing conversation. The system sends an alert tone to the conversing parties and creates a three-way call controlled by the party breaking in.

Off-Hook Queuing - Allows a station user to remain off-hook and wait for an idle trunk in order to complete a dialed call.

Ringback Queuing - Permits a station user with activated queuing to hang up and wait for a trunk to become idle. When a trunk is available, the station user is notified by a distinctive ringing tone.

Speed DialingCall 30 (Individual) - Allows a station user to dial an individually selected list of up to 30 telephone numbers by dialing two to four digits. (T)

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE CLASS

~~*66 Busy Number Redial~~ allows the customer to redial automatically the last number dialed. If the called line is found to be busy, a 30 minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle, the customer cancels the request, or the queuing process expires. If both lines are found to be idle, the calling party is alerted with a distinctive ring signifying that the call can now be completed. When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.

(T)

~~The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.~~

~~*69 Call Return~~ allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.

If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set up the call. Once the customer answers the distinctive ring, the network attempts to set up the call.

This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service. Enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.

~~The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.~~

(T)

General Disclaimer/Conditions

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or

provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information. **Note:** The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Frontier Calling Services.

Rates & Charges

Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - BASIC OPERATING FEATURES - Continued

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE CLASS - Continued

~~Anonymous Call Block/Rejection allows a customer to block calls from certain numbers (maximum of 12) known to the customer. The customer also can block incoming calls placed from the last calling number even if the number is unknown to the customer. Blocked calls are routed to a recorded announcement that specifies that the called party is not accepting calls. Subject to technical availability, this service may also provide anonymous call rejection so that calls delivered without Caller ID—Number Only will be blocked. Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.~~

(T)

~~Special Selective Call Acceptance - allows a customer to select up to 12 customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally. Screens incoming calls and only allows access to those telephone numbers on a customer determined list (up to a maximum of 12 telephone numbers). All others will be directed to a pre-recorded message~~

~~Selective Call Forwarding is an arrangement which permits a customer to pre-specify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Select Call Forwarding is activated, only calls from the pre-specified numbers will be forwarded. Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.~~

(T)

~~Special Call Waiting allows a customer to choose up to 12 numbers that can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customers may not subscribe to Call Waiting and Special Call Waiting on the same line.~~

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - OPTIONAL SYSTEM FEATURES

Optional System Features:

Additional Console	Pseudo Numbers
Attendant Data Link Console Interface	Recorded Announcement (Custom)
Attendant Flexible Night Answer	Speed Dialing – 30 (Additional System)
Attendant Identification-Multiple Directory Numbers	Stop Hunt
Attendant Mixed Night Answer	Terminal Make Busy
Attendant Non-Data Link Console Interface	Tie Facility Access
Attendant Pre-determined Night Answer (PNA)	T-1 Access
Attendant Universal Night Answer (UNA)	WATS Access
Authorization Codes (per group of 10)	800/866/877/888 Service Access
Automatic Route Selection (ARS)	
Expensive Route Warning (part of ARS)	
Facilities Restriction Level (part of ARS)	
Time of Day Routing (part of ARS)	
Call Trace	
Caller ID <u>with Name</u>	
Caller ID —Number Only	
Cancel Caller ID —Number Only – Per Call	
Cancel Caller ID —Number Only – Per Line	
Code Calling Access	
Conference Calling (8-16-24 Port)	
Customer Moves and Changes (CMAC)	
Dictation Access	
Instant Call Accounting (ICA)	
ISDN PRI Customized Multi-line Telephone Service Access	
ISDN PRI Voice over IP (VOIP) Customized Multi-line Telephone Service Access	
Limited Automatic Call Distribution	
Music-On-Hold	
Paging/Public Address Access	
Pilot Number of Hunt Groups	
Preferential Hunting	
Priority Call	
Priority Queuing	
Proprietary Set Interface	
Unlimited IntraLATA Toll Usage for Business ¹	
Unlimited IntraLATA Toll Usage for Business Feature Package Two ²	
Unlimited IntraLATA Toll Usage for Business Feature Package Three ²	

¹ For rates see Statewide Price List – Oregon, IntraLATA Toll Services, Unlimited IntraLATA Toll Usage for Business.

² For rates see Section 2 of this Price List.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - OPTIONAL SYSTEM FEATURES - Continued

Automatic Route Selection (ARS) - Provides an automatic means of low cost route selection. ARS provides up to 10 routes and allows customers to prioritize these routes based on cost.

Expensive Route Warning - Provides a warning tone indicating an expensive route has been selected.

Facilities Restriction Level - Allows each station and each facility access in the business group to be assigned a restriction level for use with ARS.

Time of Day Routing - Provides for route selection based on the most economical path for a particular time-of-day or day-of-week.

~~Call Trace allows the customer to immediately and automatically trace the last incoming call received from a local service area in which Custom Local Area Signaling Service features are offered. Upon the customer's request, the trace information will be provided to law enforcement agencies by the Company, but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Trace performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that the Company shall not be liable for damages due to an inability to trace the call(s). - Allows a customer to automatically activate (*57 or 1157 from a rotary phone) a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system.~~

(T)

~~Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature~~

~~Caller ID with Name is an arrangement that is provided as an enhancement to Caller ID - Number Only and permits a customer to receive the name, as well as the telephone number, associated with the calling party for calls placed to the customer. The calling telephone name and number will be forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's Local Exchange Service. If the calling telephone name and number is not available for forwarding to the called party, a message indicating that unavailability will be forwarded. The calling party can prevent the Caller ID customer from seeing the calling telephone name and number display by activating Cancel Caller ID - Number Only - Per Call. When the calling party uses this blocking capability, the Caller ID customer will receive an indication on the Caller ID equipment that the display of the calling telephone name and number has been suppressed.~~

~~A maximum of 15 characters is allowed for transmission of the calling party Directory Name. - Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.~~

~~Caller ID - Number Only provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built in display screen. The Caller ID - Number Only feature will forward the calling number from the appropriately equipped central office to the customer provided display device. The Company will forward all telephone numbers (including Non-published and Non-listed telephone numbers) subject to technical limitations.~~

(T)

~~All customer provided equipment used to interface with Caller ID - Number Only must be connected in accordance with the provisions of the Federal Communications Commission's Registration Program. Any intent to resell name(s) and or~~

number(s) that is a result of Caller ID— Number Only service is prohibited. - Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

DESCRIPTION - OPTIONAL SYSTEM FEATURES - Continued

Cancel Caller ID – Number Only – Per Call - Provides free per call blocking in exchanges where Caller ID – Number Only is offered by the Company. Customers may prevent the delivery of their telephone number to the called party. This is accomplished on a per call basis when the customer dials the Cancel Caller ID – Number Only – Per Call activation code prior to placing the call. (T)

Cancel Caller ID – Number Only – Per Line - Provides free per line blocking in exchanges where Caller ID – Number Only is offered by the Company. This service prevents the delivery of customer's telephone number to the called party. A Cancel Caller ID – Number Only – Per Line customer has the option of deactivating Cancel Caller ID – Number Only and forwarding their telephone number on a per call basis by dialing the code *82 prior to placing a call. (T)

Code Call Access - Provides access to customer provided code calling signaling devices.

Conference Calling - Permits a station user or attendant to form a conference with a maximum of eight parties, including other stations and/or parties reached over trunks.

Dictation Access and Control - Provides for station access to customer provided dictation equipment.

ISDN PRI Customized Multi-line Telephone Service Access¹ - Provides the interface between the ISDN PRI Tie Channel Services and the Customized Multi-line Telephone Service. ISDN PRI Access and Tie Channel Service are required for this application.

ISDN PRI Voice over IP (VOIP) Customized Multi-line Telephone Service Access¹ - Provides additional Customized Multi-line Telephone Service to integrate Customized Multi-line Telephone Service service with VOIP applications. The VOIP NRC rate applies. PRI's that only require Tie Channel Intercom functionality do not require this NRC. ISDN PRI Access and Tie Channel Service are required for this application.

Limited Automatic Call Distribution - Allows incoming trunk calls to be directed to and distributed among a select group of stations using distributive hunting.

Music-on-Hold - Provides access to a common music source for use with call hold, transfer, park and queuing features.

Paging/Public Address Access - Provides a central office interface to a loudspeaker at the customer premises for paging and/or public address.

Pilot Number of Hunt Groups - A directory number used to access a hunt group. (No associated cable pair required.)

Preferential Hunting - Assigns hunting for an individual group of hunt group members to a pilot number of another circular hunt group.

~~Priority Call - Allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone. Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "**61" or "1161" on a rotary telephone.~~ (T)

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CONDITIONS - Continued

Customized Multi-line Telephone Service CLASS

Custom Local Area Signaling Service (CLASS) is a group of Customized Multi-line Telephone Service features offered to customers subscribing to Customized Multi-line Telephone Service local exchange service.

The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices offering the service.

Operator assisted calls will override these features for emergency purposes.

Nonrecurring charges are not applicable when Custom Local Area Signaling Service features are provided at the same time as the Customized Multi-line Telephone Service is initially established.

When features are added or rearranged on an existing line, the nonrecurring charge will apply.

All customer lines in Caller ID –Number Only serving areas will automatically be provisioned with Cancel Caller ID –Number Only – Per Call service unless the customer orders Cancel Caller ID –Number Only – Per Line service.

Cancel Caller ID –Number Only – Per Line, will be provided without nonrecurring charge to law enforcement, domestic violence agencies, and crisis intervention agencies and volunteers certified by those agencies.

In order to subscribe to Customized Multi-line Telephone Service CLASS, the customer must also subscribe to at least Feature Package Series 1000.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

SERVICE OPTIONS

Basic Standard Services¹ – Services included with a Custom Line Telephone Service line:

Assume Dial "9"
Call Transfer – (All Calls)
Call Hold
Consultation Hold
Direct Inward/Outward Dialing
Distinctive Ringing (Inside/Outside)²
Intercom Dialing
~~Three-3~~ Way Calling
Touch Tone

(T)

(T)

Selectable Services¹ – Services listed below are available for each Custom Line Telephone Service line at no additional charge. A customer may customize his initial service by selecting as many of the following services as desired for each individual Custom Line Telephone Service line:

Automatic Callback (within system only)
Call Forwarding Busy Line
Call Forwarding Don't No Answer
Basic Call Forwarding (All Calls)
Call Restrictions:³
 Call Restriction One
 Call Restriction Two
 Call Restriction Three
 Call Restriction Four
 Call Restriction Five
 Call Restriction Six
 Call Restriction Seven
 Call Restriction Eight
Call Waiting/Cancel Call Waiting
Call Pick-up Directed
Call Pick-up Group
Dial Call Waiting-Originating
Hunting-Series
Hunting-Multi-line
Speed Dialing (6 or 8)

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¹ Offered where facilities are available.

² This feature is specific to Custom Line Telephone Service. See Feature Descriptions.

³ No call restrictions are required with Custom Line Telephone Service. Call Restrictions One through Eight are specific to Custom Line Telephone Service.

⁴ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

SERVICE OPTIONS - Continued

Optional Services ¹ are also available for each Custom Line Telephone Service line at an additional monthly recurring charge per feature:

~~*66 Busy Number Redial~~ ³

~~*69 Call Return~~

~~Anonymous Call Block/Rejection~~

Call Park

Call Park Directed

Caller ID with Name

Caller ID -Number Only

Call Trace ²

Executive Busy Override

~~Last Number Redial~~ ³

Priority Call

Selective Call Forwarding

Enhanced Call Forwarding-Existing Number ²

Enhanced Call Forwarding-Existing Number with Call Manager ²

Unlimited IntraLATA Toll Usage for Business ⁴

Unlimited IntraLATA Toll Usage for Business Feature Package Two ⁵

Unlimited IntraLATA Toll Usage for Business Feature Package Three ⁵

Unlimited Custom Line Telephone Service Package for Business⁶

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¹ Offered where facilities are available.

² See Calling Services, Section 6.

³ This feature is specific to Custom Line Telephone Service.

⁴ See Statewide Price List – Oregon, IntraLATA Toll Service, Unlimited IntraLATA Toll Usage for Business for rates.

⁵ See Section 5 of this Price List for Unlimited IntraLATA Toll Usage for Business Feature Packages rates.

⁶ See Section 5 of this Price List for Unlimited Custom Line Telephone Service Package for Business rates.

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

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SECTION 7

~~1st Revised~~Original Sheet 33
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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS

CUSTOM LINE TELEPHONE SERVICE BASIC STANDARD SERVICES

The services listed here are automatically included on every Custom Line Telephone Service line, and are the backbone of the Custom Line Telephone Service offering:

Assume Dial "9" - Allows the customer to place calls outside the group without having to dial the access code "9".

Call Hold - The ability to place an established call on hold for an extended period of time by dialing a feature code (*01). This frees the line to place or receive another call. Only one call can be put on hold at a time per line.

Call Transfer – (All Calls) - The ability for a Custom Line Telephone Service line to transfer an established incoming call to another line. The "transfer to line" location may be inside or outside the group. Calls forwarded outside the area subject to local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.

Consultation Hold - A temporary or soft hold activated by a hook-switch flash or link button that places an existing call in progress on hold and activates dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

Direct Inward Dial (DID) - The ability of each member of the Custom Line Telephone Service group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) - The ability of each member of the Custom Line Telephone Service group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Distinctive Ringing (Inside/Outside) - Allows the user to distinguish external calls from calls originating within the Custom Line Telephone Service group. A double ring will signify external calls and a single ring will identify calls from within the group.

Intercom Dialing - Allows the user to communicate between lines within the Custom Line Telephone Service group by dialing a two-digit code. The intercom codes are assigned by the Company at the time of the initial service order.

Three-3 Way Calling - Allows the user to add a third party. Calls from within the group or outside the group may be added to establish a ~~three-3~~ way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Custom Line Telephone Service customer.

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(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE BASIC STANDARD SERVICES - Continued

The following services may be selected with no monthly recurring charge and placed on any Custom Line Telephone Service line. These services may also be available for application to Hunt Groups with no monthly recurring charge.

Automatic Call Back (within system only) - Allows the user who reaches a busy line within the Custom Line Telephone Service group to dial a code (*52), and be connected when both lines are idle. This feature is for use inside the Custom Line Telephone Service group only, and only one request at a time from a line is permitted. The request will remain active for a period of time up to 30 minutes unless it is deactivated, by dialing a code (#52).

Call Forwarding Busy Line - A fixed feature, provisioned by the Company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is busy. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges. (T)

Call Forwarding Don't No Answer - A fixed feature, provisioned by the Company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges. (T)

Basic Call Forwarding (All Calls) - Allows the customer to route all incoming calls to a number of their choosing. The user also has the ability to modify the forward-to telephone number and turn the feature off and on as needed. Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges. (T)

Call Waiting/-Cancel Call Waiting - When a busy Custom Line Telephone Service line receives an incoming call, a tone announces the waiting call. The user has the option of answering or disregarding the incoming call. The user may terminate the Call Waiting feature by dialing the Cancel Call Waiting Code (*70). If the user does not wish to be interrupted by the call waiting tone, the Cancel Call Waiting code (*70) must be redialed prior to each call. (T)

Dial Call Waiting-Originating - Allows members of the Custom Line Telephone Service group to signal each other with a call waiting tone by dialing the code *54 upon reaching a busy signal. The called member, upon hearing the tone, may terminate or place on hold the call in progress, or disregard the call waiting tone.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE SELECTABLE SERVICES

Call Pick-Up Directed - Allows a user to answer (pick-up) calls ringing on any other line within the Custom Line Telephone Service group by dialing a code (*18) plus the number of the ringing line. If more than one user attempts to pick-up the call, the first user will receive the call; others will receive a busy tone.

Call Pick-Up Group - Allows the user to answer (pick-up) a ringing line within the users Pick-Up Group by dialing a Call Pick-Up Code (*17).

Hunting (Series and/or Multi-line) - Allows the customer to increase accessibility by reducing busy signals for incoming callers. Hunting arrangements are predetermined upon initial order. Hunting for Custom Line Telephone Service Customers will be provided in a Series or Multi-line arrangement only ¹, and must be programmed by the Company from data provided by the customer.

Series Hunting - when a call attempts to terminate to a Custom Line Telephone Service line with Series Hunting and the line is busy, the incoming call is directed to the line designated as next in the hunting series. When the last number in the series is busy, the caller receives a busy tone. Call Forwarding-Variable and Special Call Forwarding will override series hunting.

Multi-line Hunting - enables hunting by utilizing a pilot directory number (DN). Hunting starts at the first line assigned to the hunting group and ends at the last line.

Speed Dialing (6 or 8 2) - Allows the user to make calls to frequently dialed numbers by using an abbreviated code for each number. The short list consists of 8 numbers in all switch types except the 5ESS, which will only provide 6. This is a customer programmable feature.

(T)(C)

¹ No other type hunting sequence (Rotary, Directory Number, Pilot Number or Secretarial) is available to Custom Line Telephone Service customers.

² This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.
(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE OPTIONAL SERVICES

The optional services listed below may be added to any line or hunt group for additional charges.

~~*66 Busy Number Redial --Allows the user who attempts a call to a busy line within his defined calling area to dial a code (*66) and be automatically connected to that line when both lines are idle. Once activated, a 30-minute queuing process begins, with a voice prompt which advises the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned. When activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.~~

(1)

~~The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature~~

~~*69 Call Return --Allows a customer to obtain information about the last incoming call when the service is activated by dialing *69. Upon dialing *69, the telephone number associated with the last incoming call is announced if it is available from the network and the calling party has not blocked the calling information. Depending on the serving central office, the date and time of the call may also be announced. The announced telephone number does not always identify the calling party and, in some cases, cannot be used to return the call automatically or by manual dial back.~~

~~If possible, the service may also allow a customer to return the call automatically by dialing "1". *69 cannot return all calls for which it can announce a number. When a telephone number is announced, the customer is instructed to dial "1" to return the call automatically. If the customer dials "1" and the line associated with the called number is busy, the call is queued for up to 30 minutes or until both lines are idle. When both lines are idle, the customer is given an indication with a distinctive ringing pattern that the network will attempt to set-up the call. Once the customer answers the distinctive ring, the network attempts to set-up the call.~~

~~This feature is offered on a monthly subscription or per activation basis. Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back. The customer is billed for any call placed by means of this service. This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.~~

~~The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.~~

(1)

Custom Local Area Signaling Service features are applicable to calls placed to/from compatible central offices or within a compatible central office offering the service. These services are offered based on information stored within the switch or provided to the switch through call setup signaling and are subject to limitations associated with the availability and content of that information. **Note:** The family of services to which *69 belong is typically referred to as "CLASS" services, but the name may vary between states, e.g., Phone Smart Service, Frontier Calling Services.

Rates & Charges

Per activation customers are charged upon announcement of the telephone number associated with the last incoming call. The charge applies regardless of whether the customer attempts to return the call by dialing "1" and regardless of whether the announced number identifies the calling party or can be used to return the call automatically or by manual dial back.

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SECTION 7

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE OPTIONAL SERVICES - Continued

The optional services listed below may be added to any line or hunt group for additional charges.

~~Anonymous Call Block/Rejection - Allows the user to block up to twelve customer defined telephone numbers from terminating a call to the user's line. Operator calls cannot be blocked. Once activated, any calls from these twelve numbers will be routed to an intercept message. Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.~~

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Call Park - Allows the user to "park" a call on his number, and then retrieve the call from any other station in the group. Only one call can be parked at a time per line.

Call Park Directed - An enhanced call park feature that enables the user to "park" a call on any other number within the Custom Line Telephone Service group. The call can then be retrieved from the parked location. Only one call can be parked at a time per line.

~~Caller ID with Name - Allows the user to view the telephone number and listed name of the incoming call. Customer provided equipment is required. Permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.~~

(T)

~~Caller ID -Number Only - Allows the user to view the telephone number of the incoming call. Customer provided equipment is required. Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.~~

(T)

Call Trace - Allows the user to trace the number of the last call received from within his defined calling area, and have the number automatically reported to the Company.

Executive Busy Override - Allows the user to dial a code (*40) to gain access to a busy line within the group, and establish a Three- Way call. The called number will receive a warning tone prior to the establishment of the three-way conference call.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

FEATURE DESCRIPTIONS - Continued

CUSTOM LINE TELEPHONE SERVICE OPTIONAL SERVICES - Continued

Last number redial¹ - Enables the user to redial the last called number by dialing a code (#77).

~~Selective Call Forwarding² - Allows the user to define and program up to twelve numbers to be call forwarded. When any of the numbers on the user defined list calls, the call will be forwarded to the number programmed to receive the call. Calls from all other numbers will be handled in the normal manner. Call Forwarding All Calls will override this feature. Allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.~~

(T)

~~Priority Call - Allows the user to define up to twelve numbers for special notification. A unique ring will notify the user of a call from any of the defined numbers. This feature is not available for hunt group Pilot numbers. Is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone.~~

(T)

Enhanced Call Forwarding (ECF)² - Existing Number - Using a toll-free number, subscribers can forward calls to a number of their choice. The subscriber is required to provide the Company a default destination number at the time of subscription. Override flexibility is allowed through a dial-up administrative system. Please refer to SECTION 6 in this tariff for other details and rates for ECF.

(T)

Enhanced Call Forwarding (ECF)² - Existing Number w/Call Manager - Call Manager adds four additional services. Please refer to SECTION 6 in this tariff for other details and rates.

(T)

Unlimited IntraLATA Toll Usage for Business - Allows a customer to subscribe to unlimited intraLATA toll voice usage for a flat monthly rate within the customer's intraLATA area. See Statewide Price List - Oregon under Discount Calling Plans.

Unlimited IntraLATA Toll Usage for Business Feature Package Two - Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

Unlimited IntraLATA Usage for Business Feature Package Three - Allows a customer that is subscribed to Unlimited IntraLATA Toll Usage for Business to choose Caller ID with Name and One Point Voice Messaging. The customer may choose either or both features. If the customer selects Caller ID with Name and has Call Waiting, the customer can choose to have Call Waiting ID at the same rate.

Unlimited Custom Line Telephone Service Basic Packages - Optional business flat-rated usage package with a Custom Line Telephone Service line, calling features and Voice Messaging³ offered for a one-year or three-year term commitment.

¹ This feature is not available in the 5ESS.

² Calls forwarded outside the Custom Line Telephone Service group are subject to local and/or long distance charges.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

RATES - Continued

CUSTOM LINE TELEPHONE SERVICE SELECTABLE SERVICES ¹
(See Feature Descriptions in this section)

	<u>Monthly Rate</u>	
Automatic Callback (within system only)	--	
Call Forwarding Busy Line	--	(T)
Call Forwarding Don't No Answer	--	
Call Forwarding (All Calls)	--	(T)
Call Restrictions: ²	--	
Call Restriction One	--	
Call Restriction Two	--	
Call Restriction Three	--	
Call Restriction Four	--	
Call Restriction Five	--	
Call Restriction Six	--	
Call Restriction Seven	--	
Call Restriction Eight	--	
Call Waiting/Cancel Call Waiting	--	
Call Pick-up Directed	--	
Call Pick-up Group	--	
Dial Call Waiting-Originating	--	
Hunting-Series	--	
Hunting-Multi-line	--	
Speed Dialing Call (6 or 8 ³)	--	(T)(C)

¹ Offered where facilities are available.

² No call restrictions are required with Custom Line Telephone Service. Call Restrictions One through Eight are specific to Customized Multi-line Telephone Service & Flexible Telephone System.

³ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18-

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

CUSTOM LINE TELEPHONE SERVICE

RATES - Continued

CUSTOM LINE TELEPHONE SERVICE OPTIONAL SERVICES ¹
(See Feature Descriptions in this section)

	Additional MRC Per Month	
* 66 Busy Number Redial	\$2.00 see Section 6	(T)
* 69 Call Return	2.95 see Section 6	
<u>Anonymous</u> Call Block/ <u>Rejection</u>	3.00 see Section 6	(T)
Call Park	3.00	
Call Park Directed	4.00	
Caller ID <u>with Name</u>	7.50 see Section 6	(T)
Caller ID — Number Only	8.00 see Section 6	(T)
Call Trace ²	--	
Executive Busy Override	4.00	
Last Number Redial ³	4.00	
Priority Call	2.00 see Section 6	(T)
Selective Call Forwarding	3.00 see Section 6	
Enhanced Call Forwarding-Existing ²	— see Section 6	
Enhanced-Existing <u>with</u> Call Manager ²	— see Section 6	(T)
Unlimited IntraLATA Toll Usage for Business ⁴		
Unlimited IntraLATA Toll Usage for Business Feature Package Two ⁵		
Unlimited IntraLATA Toll Usage for Business Feature Package Three ⁵		
Unlimited Custom Line Telephone Service Package for Business ⁶		

¹ Offered where facilities are available.

² ~~See Calling Services, SECTION 6~~ Located in the Network Access Service Tariff P.U.C. OR. No. 18, Section VI General Services. (T)

³ This feature is specific to Custom Line Telephone Service.

⁴ For rates see Statewide Price List – Oregon, IntraLATA Toll Services, Unlimited IntraLATA Toll Usage for Business.

⁵ See Section 2 of this Price List for Unlimited IntraLATA Toll Usage for Business Feature Packages rates.

⁶ See Unlimited Custom Line Telephone Service Package for Business rates in this Section.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

VERSALINE CENTREX SERVICE ARRANGEMENTS - Continued

(T)

2. Service Features

A. System and Station Features

System Features

- Automatic Identification of Outward Dialing (AIOD)
- Direct Inward Dialing (DID)
- Direct Outward Dialing (DOD)
- Equal Access
- Intercept Announcements - Common
- Intercom Dialing (Station to Station 4 digit)
- Local Exchange Calling *
- Off Premises Stations **
- Touch Calling
- 911 Emergency Service
- Blind Transfer Recall
- Busy/No Answer Split
- Call Forward Busy, fixed, variable, No Answer Variable, and No Answer (30 Seconds)
- Caller ID Name and Number
- Call Hold – Code Dialed
- Call Park Directed or Multiple
- Call Pick Up – Directed, Directed Any Station, Directed Barge In or Directed Exempt
- Call Transfer
- Call Waiting – All Calls, Cancel, Dial, Inhibit or Originating
- Consultation Hold
- Data-Call Protection
- Direct Line – Hot Line, Manual Line, Or Warm Line
- Directed Call Pickup
- Distinctive Call Waiting Tones
- Distinctive Ringing
- Do Not Disturb
- Executive Busy Override
- Executive Busy Override – Exempt
- Group Intercom (dependent on customer Equipment)
- Hunting (Customer Specific) – Circular, Stop, Uniform Call Distribution (UDC) or Sequential

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* Refer to the Calling Plan as specified in the Local Exchange Calling scope.

** Applicable only to Off Premises Stations within the exchange and served from the same Central Office.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

VERSALINE CENTREX SERVICE ARRANGEMENTS - Continued

2. Service Features - Continued

A. System and Station Features - Continued

System Features - Continued

- ~~*66 Busy Last~~ Number Redial (T)
- Line Restriction – Fully, Semi, Toll, Code or Multi-level
- Make Busy
- Remote Activation – Variable or Of Call Waiting Call
- ~~Ring Again~~*66 Busy Number Redial (T)
- Speed Call – ~~Short List (8), Long List (30) or Group List~~ (T)(C)
- Station-to-station Dialing (4 digit)
- ~~Three~~3 Way Calling (T)
- Touch Tone

B. Optional Add-On Features

- Authorization Codes (AC)
- Automatic Call Distribution (ACD)
- Automatic Route Selection (ARS)
- Conference Calling - Six Port
- Custom Intercept Announcements
- Customer Data Changes (CDC)
- Delay Announcements for Queued Calls
- FX Facilities Access
- Meet-Me-Conference (Up to 30 ports)
- Multiple Appearance Directory Numbers (MADNs) – Single Call or Multiple Call Arrangement
- Music On Hold
- OutWATS Access
- Paging Access – Loadspeaker Access, Code Access or Radio Access
- Private Line Facilities Access
- Queuing for Multiline Hunt Groups
- Special Service Facilities Access
- Station Message Detail Recording (SMDR)
- Tie Facility Access
- 800 Service Access

~~(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.~~

~~1 This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.~~

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions- - Continued

Call Waiting All Calls - allows an incoming call encountering a busy station to receive audible ringing, while the busy station receives a call waiting tone. The station user may put the existing caller on hold and acknowledge the incoming caller, then alternate between the calls, or abandon one of the calls.

Call Waiting (customer specific) - informs a busy Main Station Line, when the Main Station Line is so equipped, that an incoming call is waiting (burst of tone), and permits holding the connection while answering the new call and return to the original connection. This can be on all calls or inter-business group calls only.

~~Cancel Call Waiting-Cancel~~ - permits a station user to prevent interruption, either from inside or outside the customer group, by suspending the Call Waiting feature for the duration of any telephone call. (I)

Call Waiting Dial - allows a station user to selectively (by a dial code) impose Call Waiting on a called station when the called station is busy.

Call Waiting Inhibit - prevents a calling line with Call Waiting Originating or Call Waiting Dial from imposing Call Waiting on the line.

Call Waiting Originating - allows a station user to impose Call Waiting tones on a called station within the customer group.

Consultation Hold - permits the transferring party to talk privately with the destination before transferring the call.

Data - Call Protection - allows the assignment to individual lines within the customer group of No Double-Connect. This option does not allow the connection of test or busy-verification circuits to the line while the line is busy. This option protects data calls from interruption.

Direct Line - Hot Line - allows a station user to automatically place a call to a pre-selected DN by lifting the receiver.

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SECTION 7

~~1st Revised~~Original Sheet 54
Canceling
Original Sheet 54

CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions - Continued

Direct Line - Manual Line - automatically places a call to an operator when the station user goes off hook.

Direct Line - Warm Line - is a time delayed automatic line. If a station user commences dialing within the time delayed period, the call will proceed normally. If dialing commences before the end of the time delay period, the call is treated as a Hot Line.

Distinctive Call Waiting Tones - permits station user to determine whether an incoming Call Waiting call is internal or external to the customer group by providing different tone cadences for the two situations.

Distinctive Ringing - provides a different and distinct ringing cadence for intragroup and DID calls allowing the station user to identify the type of call. (T)

Do Not Disturb - allows station users to prevent incoming calls from ringing their station. Calls can be diverted to an attendant, another station, a busy tone or a recorded announcement.

Executive Busy Override - allows a single-line set user to gain access to a busy station by flashing the switchhook (during busy tone), and dialing a feature code.

Executive Busy Override Exempt - will not allow Executive Busy Override to be activated against the line by a station user within the customer group.

Hunting (customer specific) - is a call completion feature that increases the likelihood of an incoming call being completed within a customer-defined group of lines. Three types of hunting are available.

Directory Number Hunting (DNH) - may be either circular or sequential.

- Circular hunting hunts all lines in the group regardless of the starting point.
- Sequential hunting starts at the number dialed and ends with the last number in the group.

Multi-Line Hunting - Only the pilot number of the hunt group may be dialed to access the hunt group. Hunting proceeds from the pilot number to the last number in the group.

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SECTION 7

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions - Continued

Distributed Line Hunting (DLH) - Only the pilot number of the hunt group may be dialed to access the group. Hunting starts after the first idle line found by the previous hunt and continues until the starting point of the hunt is reached. DLH provides an equal distribution of calls within the hunt group. DLH is used in conjunction with the uniform call distribution feature.

~~*66 Busy Last Number Redial~~ - allows a station user to redial the last number dialed by utilizing an access code rather than dialing the entire number. (I)

Line Restriction Fully - permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It also prevents the customer from making calls to and/or receiving calls from the attendant, thereby denying it indirect access to/from outside the customer group.

Line Restriction Semi - permits the customer to restrict certain stations from making calls to and/or receiving calls from stations outside the customer group. It may, however, make and/or receive calls via the attendant, Call Forwarding, Call Transfer, and Call Pick-Up features.

Line Restriction Toll - permits the customer to block certain stations from the completion of calls that are directed to an outside operator or to numbers outside the local calling area. The Toll Restriction list may be assigned to either an individual line or shared by multiple lines.

Line Restriction Code - allows the customer to restrict the completion of calls that are directed to specified area codes (NPAs) and/or central office codes (NXXs). A Code Restriction list may be assigned to either an individual line or shared by multiple lines.

Line Restriction Multi-Level - allows the subscriber to define those codes that stations may dial. This can be done on a three-digit office code basis (NXX) or a six-digit area code (NPA) and (NXX) basis.

Make Busy - allows a station user to temporarily make a particular station appear busy to incoming callers. Make Busy causes the hunt feature to skip over a station during the search for an idle station. Make Busy can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.

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CUSTOMIZED MULTI-LINE TELEPHONE SERVICE

VERSALINE CENTREX SERVICE

DEFINITIONS - Continued

2. System and Station Features - Continued

B. Station Features Definitions - Continued

~~Ring-Again~~~~*66 Busy Number Redial~~ - allows a station user when encountering a busy station within the customer group to be notified when the busy station becomes idle and to be placed automatically in a ring-again mode. (T)

~~Speed Calling Short List 8~~¹ - provides a Versaline line user with abbreviated dialing. It is limited to single digit codes and can be accessed by only one user. (T)(C)

~~Speed Calling Long List 30~~ - provides a station user with abbreviated dialing. The individual long list provides two digit codes and is dedicated to one station user. (T)

~~Speed Calling Group List~~ - allows two or more station users within a customer group to have access to the same Speed Calling list. The list can be from 10 up to 69 numbers and can only be updated from a specified line, called the controller. (T)

~~Stop Hunt~~ - allows a station user to stop the normal hunting process at a predetermined point. Activating this feature at a predetermined point. Activating this feature at a particular station in a Multiline Hunt Group will stop the search for an idle line at that station. Stop Hunt can be activated by dialing a feature code or by a key operated feature. The key operated feature requires additional hardware.

~~Touch Tone~~ - equips all station lines for touch call dialing.

~~Three~~~~3 Way Calling~~ - permits a station user using the consultation hold feature to put one party on hold, reach a third party, and bring all three parties together in a ~~three-3 way~~ connection. (T)
(T)

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SERVICE DESCRIPTIONS - Continued

NETWORK FUNCTIONS AND FEATURES - Continued

Data Closed User Group permits partitioning a Circuit Switched Data Channel into groups. Calls within a group are allowed, but calls between groups are denied.

Data Direct Connect provides an automatic connection between a calling line that goes off hook and a predetermined telephone number.

Data Group Speed Dialing 30 permits sharing a list of speed call numbers among a group of lines. The list may be updated by a service order. The function permits up to thirty stored numbers.

Data Multi-Line Hunt Group provides sequential hunting among lines in a hunt group for calls to a pilot number.

Data Speed ~~Dialing Long List~~ Call 30 allows speed calling over a Circuit Switched Data Channel. ~~A long list~~ Speed Call 30 allows storing up to thirty numbers. (T)

Data Speed ~~Dialing Short List~~ Call 8 ¹ allows speed calling over a Circuit Switched Data Channel. ~~A short list~~ Speed Call 8 allows storing up to eight numbers. (T)(C)

Data Toll Restriction denies toll calls attempted from Circuit Switched Data Channels.

Drop allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

Flex Calling allows a user to arrange a conference call. Conference calls can include parties within and outside the group. Up to nine parties can be connected simultaneously.

Hold allows a user to place a call on hold.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

SERVICE DESCRIPTIONS - Continued

NETWORK FUNCTIONS AND FEATURES - Continued

Intercom Function allows a station user to call another station user, both within the same customer group, usually with abbreviated dialing. Connection to another station for priority conversations while permitting incoming calls or connection of active calls.

Key System Coverage for Analog Lines allows an analog station set to share calls with an ISDN station set.

Manual Exclusion allows a user to inhibit other stations from picking up calls on hold or from bridging onto calls. (See Privacy Release.)

Multiple Directory Number provides the end user with access to more than one telephone number.

Privacy Release allows a user to inhibit other stations from answering a call on hold or from bridging onto calls. (See Manual Exclusion.)

~~*66 Busy Number Redial Ring Again~~ allows a user to arrange for Automatic Callback on Busy when a busy number is encountered. When the busy station becomes idle, a distinctive ring alerts the caller. When the station set is taken off-hook, the call is placed. (T)

Shared Call Appearances of a Directory Number allows several stations to share one or more directory numbers. Calls originating or terminating at one station will affect all stations sharing a directory number. (T)

~~Speed Dialing - Individual Short List Call 8~~¹ permits the customer to dial selected telephone numbers using fewer digits than normally required. Access to a Speed Calling list is limited to an individual user, and a list can not be shared by other users.

Transfer allows a user to transfer a call to another directory number in the customer group.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES

Circuit Switched Data (CSD) 1000 Package

Data Call Forwarding

Data Multi-Line Hunt Group

Data Speed ~~Dialing Short List~~ Call 8¹

Data Toll Restriction

(T)(C)

Circuit Switched Data (CSD) 2000 Package

Data 1000 Package plus

Data Circular Hunting

Data Speed ~~Dialing Long List~~ Call 30

(T)

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Feature Matrices - Continued

Voice and Circuit Switched Data (CSD) Services Feature Matrices

<u>Network Function and Feature Name</u>	<u>MULTIBUTTON KEY SET (MBKS)</u>		
	<u>BASIC</u>	<u>Deluxe</u>	<u>Optional</u>
Call Appearance Call Handling/Multiple Directory Number Appearances		X	
Hold/Retrieve		X	
Intercom Calling		X	
Manual Bridged Call Exclusion		X	
Membership in a Multiline Hunt Group		X	
Multiple Directory Numbers per Terminal		X	
Flexible Calling			
Add On	X	X	
Add Previously Held Call to Conference	X	X	
Conference Hold and Retrieve	X	X	
Consultation Hold	X	X	
Drop Last Call on Conference	X	X	
Implicit and/or Explicit Transfer	X	X	
Six party Conference Calling			X
Three 3-way Conference Calling	X	X	
Multiline Hunt Groups			
Analog Members in Hunt Group		X	
Circular Hunting		X	
Linear Hunting		X	
Make Busy			X
Stop Hunt			X
Uniform Hunting		X	

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Feature Matrices - Continued

Voice and Circuit Data Switched (CSD) Services Feature Matrices - Continued

Network Function and Feature Name - Continued	MULTIBUTTON KEY SET (MBKS)		
	<u>BASIC</u>	<u>Deluxe</u>	<u>Optional</u>
Terminal Management - (5E Custom)			
Display for Ringing Call Appearance		X	
Feature Function Buttons	X		
Feature Inspect	X	X	
Inspect for ISDN terminals		X	
Multiple Directory Number Buttons	X	X	
Terminal Management	X	X	
Time and Date Display	X	X	
Additional Call Offering			
ACO Unrestricted	X	X	
Notification Busy Limit	X	X	
Additional Numbers			X
Automatic Callback Intra-Switch	X	X	
Access to Analog Features			
Speed Dialing - short list <u>Call 8</u> ¹	X	X	(T)(C)
Call Forwarding			
Call Forwarding Don't No Answer	X	X	
Call Forwarding Busy Line	X	X	(T)
Call Forwarding	X	X	
Courtesy Call	X	X	
Privacy of Redirecting Number	X	X	
Redirecting Number	X	X	
Redirecting Reason	X	X	
Reminder Notification	X	X	

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Feature Matrices - Continued

Data Packages Feature Matrices

<u>Feature Name</u>	<u>CSD1000</u>	<u>CSD2000</u>	
Data Speed Dialing - Short List <u>Call 8</u> ¹	X	X	(T)(C)
Data Call Forwarding	X	X	(T)
Data Toll Restriction	X	X	
Data Multi-Line Hunt Group	X	X	
Data Circular Hunt		X	(T)
Data Speed Dialing - Long List <u>Call 30</u>		X	

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Automatic Callback Intra-switch

Automatic Callback - Allows the user to press a function button or dial a code when a busy number is dialed. When the busy station becomes idle, a distinctive ring alerts the calling party so that if the calling party goes off-hook, the call is placed. This feature is only available when the called number and the calling number are served by the same switch.

Access to Analog Features

Speed Calling (6 or 8¹ member list) - Allows a user to dial selected numbers using less digits than normally required. Each list can have up to six or eight numbers, depending on the serving Telephone Company switch.

(T)(C)

Call Control

Directory Number (DN) Sharing over Multiple Call Types on an Integrated Terminal - Allows an integrated terminal (i.e., a terminal that supports more than one call type, such as speech and circuit-switched data) to have only one DN that can be used for all call types and can simultaneously access both B-Channels.

More Than Two B-Channel Terminals on a BRI - Allows the user to place more than two B-Channel terminals on an interface. Because there are only two B-Channels on a BRI, only two terminals can use the B-Channels simultaneously. The maximum number of terminals that can share each BRI is eight. If there are two users on an interface, each user is allowed access to one B-Channel at any particular time. Both users are allowed access to the D-Channel.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Call Forwarding

Subfeatures:

Call Forwarding - Allows the user to forward all calls to another Directory Number (DN), regardless of whether the user's terminal status is busy or idle. The user also is able to deactivate Call Forwarding so that calls terminate normally. The user that activated Call Forwarding may receive a reminder notification, which indicates to the user that the feature is active and that a call has just been forwarded. (T)
| (T)

The following options are available for activating Call Forwarding:

For Circuit-Mode Voice:

- Courtesy Call with Answer Required
- Courtesy Call with No Answer Required
- No Courtesy Call

For Circuit-Mode Data:

- No Courtesy Call

Call Forwarding Busy Line - Allows the user to forward to another DN all incoming calls when his terminal is busy. The user also is able to deactivate Call Forwarding Busy Line so that calls will not be forwarded when the terminal is busy. Courtesy Call is not available for either Circuit-Mode Voice nor Circuit Mode Data. (T)
(T)

Call Forwarding Don't No Answer - Allows the user to forward calls to another DN when the user does not answer the call within a specified period of time, usually the equivalent of four rings. The user can also deactivate Call Forwarding Don't No Answer so that calls will not be forwarded. Courtesy Call is not available for either Circuit-Mode Voice nor Circuit Mode Data. (T)
(T)

Courtesy Call - Allows the user to talk with the party at the remote (forwarded-to) DN when Call Forwarding is activated to inform them that calls will be forwarded. (T)

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INTEGRATED SERVICES DIGITAL NETWORK

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Call Forwarding - Continued

(T)

Subfeatures: - Continued

Redirecting Number - When a call is forwarded, both the calling number and one or more numbers from which the call was redirected will be forwarded for display. If a call is redirected multiple times, both the first and the last redirecting number will be delivered for display.

Redirecting Reason - On calls forwarded, the Redirecting Reason indicates to the user why a call was forwarded (e.g. because the CFV, CFB, or CFDA feature was active). When multiple forwardings occur, both the first and the last Redirecting Reasons will be delivered.

Privacy of Redirecting Number - On calls that are forwarded, the Redirecting Number is provided by the network. When the number that is doing the forwarding (redirecting) has requested privacy on a subscription basis, the privacy will be respected, and the redirecting number will not be delivered.

Reminder Notification - Indicates to the CFV user that the feature is active and that a call has just been forwarded. The reminder is typically one short ring as the call is being forwarded.

Call Hold

Subfeatures:

Hold and Retrieve - Allows a user to place a call on hold and make a B-Channel available for another call. After placing the call on hold, the user can: (1) retrieve the held call, or (2) drop the held call.

B-Channel Reservation (Excluding Release) - Used to insure that a user who places a call on hold will always have a B-Channel available to reconnect to the call on hold.

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INTEGRATED SERVICES DIGITAL NETWORK

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Flexible Calling

Add On - This feature defines the process for adding new calls to a conference. The controller can request conferencing while (1) connected to a call and/or after one or more calls have been placed on hold or (2) while not associated with any existing calls. Either way, once the conference is established, additional calls can be added to the conference, up to the maximum allowed for that customer.

Add Previously Held Call to Conference - Allows the user to put a call on hold and then add the held call to a conference call.

Conference Hold and Retrieve - Allows a user to put a previously formed conference on hold while the establisher of the conference call dials the DN of the user to be added. Once dialing is finished, the user can retrieve the original conference from hold and merge the new user into the conference.

Consultation Hold - Allows the user that is establishing a three- or six port conference to speak with the user on the current call being established prior to adding that user to the conference.

Drop Last Call on Conference - Allows the user to remove the last user who was added onto the conference.

Implicit and/or Explicit Call Transfer - Allows the user to drop from an existing conference call and maintain the connection between the users remaining on the conference call. When transferring a non-conference call, however, the transferring user must remain on the call until the distant party answers. This is known as Explicit Call Transfer.

Six Party Conference Calling - Allows a user to add up to five other users together on a single bridge.

~~Three 3 Way Conference Calling~~ - Allows a user to add a third user to an already established call.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

SERVICE DESCRIPTIONS AND FEATURES - Continued

Definitions - Continued

Digital (ISDN) SL Voice & CSD Services - Continued

Terminal Management

Subfeatures:

Display for Ringing Call Appearance - Will activate displays on a multibutton keyset only for ringing call appearances. This eliminates displays that a call coverage person (usually a secretary) has no need and no desire to see. The feature is intended for applications where keysets have large numbers of secondary call appearances to provide shared back up coverage among a group of secretaries, and where abbreviated and delayed ringing is used.

Feature Function Buttons - This feature on the station set can be assigned to activate various features, eliminating the need to dial an activation code. Indicator lights show the activation/deactivation status of the features. The following features can be assigned to feature function buttons:

- Automatic Callback
- Call Forwarding
- Call Pickup
- Conference Calling
- Drop
- Hold
- Manual Exclusion
- Multiple Directory Number Buttons
- Transfer

Feature Inspect - Provides service providers and end users who have display terminals with a method of determining the features and call appearances that are assigned to the buttons on a terminal. Inspecting a button is a two-step procedure. (1) the Inspect Feature button is depressed, and (2) the feature or call appearance button to be inspected is pressed. The feature assigned or, for call appearances, call related information is displayed.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

MBKS BASIC SERVICE

MBKS Basic Service consists of the following:

Analog Shared Directory Number (DN) - This capability allows an analog user to share an MBKS DN with ISDN MBKS users. The analog user can originate, receive, or bridge onto a call on the shared MBKS DN. If an MBKS DN is shared by an analog user and if there are multiple appearances of that shared DN on the ISDN MBKS terminals, the analog user can be associated with any one call appearance of that shared MBKS DN, with the default being the first call appearance.

Call Alternation - This feature allows a station user to hold one call, make another call and then talk alternately between the two parties.

Call Forwarding - This feature provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Includes all calls or any calls reaching a busy or no answer condition (Fixed Forwarding is established and changed by the Company, whereas variable forwarding is established and changed by the station user).

(T)
(T)

Conference Calling - Allows a user to set up a conference call. Conference calls can include individual Digital ISDN-SL users and outside users. Three or more parties can be connected depending on the system.

Drop - Allows a user to disconnect the last party added to a conference call, or the other party if only two parties are conferenced.

Feature Inspect - Provides service providers and end users who have display terminals with a method of determining the features and call appearances that are assigned to the buttons on a terminal. Inspecting a button is a two-step procedure: (1) The Inspect Feature button is depressed, and (2) The feature or call appearance button to be inspected is pressed. The feature assigned or, for call appearances, call related information is displayed.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

DIGITAL (ISDN) SINGLE LINE SERVICES

MBKS BASIC SERVICE - Continued

MBKS Basic Service consists of the following: - Continued

Hold - Allows the MBKS set user to place a call on hold by pressing the function button. Any MBKS set with the call appearance for call on hold can pick up the call by pressing the call appearance button.

Key System Coverage for Analog Lines - Allows an analog station set to share calls with the ISDN station set.

Multiple DN Buttons - Provide access to more than one Directory Number (DN) on the MBKS set. Indicator lights show the status of the DN (idle, call on hold, call in progress, etc.)

Shared Call Appearances of DN - Allows several MBKS station sets to share one or more DNs. Originating and terminating events on one station set affect all stations sharing that DN. The shared DNs can have multiple call appearances, multiple calls can exist on one DN, and more than one station sharing the DN can have a call active on that shared DN.

Speed ~~DialingCall~~ - permits the customer to dial selected numbers using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. One and two-digit speed ~~dialingcall~~ lists are available. The Speed ~~DialingCall~~ Feature is available to individual lines and members (some or all) of a multiline hunt group. Speed ~~DialingCall~~ lists assigned to individual lines can be shared by other lines at the customer's request.

(T)

(T)

Time and Date Display - Is a subscription feature for ISDN attendants and ISDN station set users. The 5ESS Switch provides the time and date to the ISDN station set.

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INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

ISDN-BASIC RATE INTERFACE SERVICES (BRI)

SERVICE DESCRIPTIONS AND FEATURES - Continued

Packaged Services

Customized Multi-line Telephone Service 1000, 2000, 3000
See PRICE LIST - OREGON.

ISDN Basic Station Service

Automatic Callback on Busy

Bridging

Call Forwarding (T)

Call Pickup

Conference Calling

Drop

Flex Calling

Hold

Intercom Function

Key System Coverage for Analog Lines

Manual Exclusion

Multiple Directory Number

Privacy Release

~~Ring Again*66 Busy Number Redial~~ (T)

Shared Call Appearances of Directory Number

Speed ~~Dialing - Individual Short List~~ Call 8¹ (T)(C)

Transfer

ISDN Deluxe Station Service

ISDN Basic Station Service

Delayed Ringing

Initiated Priority Calling

Inspect

Intercom Alerting

Originating Priority Calling

Called Lines Identification

Incoming Priority Calling

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Original Sheet 45

INTEGRATED SERVICES DIGITAL NETWORK

ISDN-BASIC RATE INTERFACE SERVICES (BRI)

SERVICE DESCRIPTIONS AND FEATURES - Continued

Packaged Services - Continued

Data 1000 Feature Package Functions (for CSD)

- Data Call Forwarding
- Data Multi-Line Hunt Group
- Data Speed ~~Dialing Short List~~Call 8¹
- Data Toll Restriction

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Data 2000 Feature Package Functions (for CSD)

- Data Call Back
- Data Circular Hunting
- Data Group Speed Calling 30
- Data Speed ~~Dialing Long List~~Call 30

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Individual Services

- Data Direct Connect
- Data Closed User Group

Data Base Change

¹ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

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(M) Material has been moved from the Network Access Services Tariff P.U.C. OR No. 18.

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