



October 1, 2021

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 374 for CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC No. 6 Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the CenturyTel of Oregon, Inc. d/b/a CenturyLink and CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink OR PUC No. 6 Tariff. The following revisions are being submitted with a proposed effective date of November 17, 2021.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
3	4	4th
5	15	3rd
5	15.1	1st

This filing deletes the residential Emergency Line Service option. This service was introduced as an option for residential customers desiring to restrict outbound calling from their line while allowing incoming calls. During its availability there have been no requests for the service and there is no anticipated demand. Elimination of this service option therefore does not impact customers.

Also, under this filing, the Copy of Bill name is being standardized for consistency across all CenturyLink ILECs.

If you have any questions regarding this filing, please contact me at (913) 884-1131.

Sincerely,

A handwritten signature in cursive script that reads "Robyn Crichton".

Robyn Crichton

cc: Mr. Peter Gose, CenturyLink

OR 2021-20

ROBYN CRICHTON
Government Operations Manager
robyn.m.crichton@centurylink.com
voice: (913) 884-1131

NONRECURRING CHARGES

3.2 RESTORAL CHARGES

Non-recurring service charges will apply as required to restore the service of a customer, which has been temporarily denied for nonpayment in accordance with the terms of this tariff. In case service has been denied for nonpayment of charges due, in addition to the charges for restoration, the customer will be required to pay all the last past due current exchange bill at the time of restoration of service. The charges for restoration will also apply in instances when payment is offered to an installer who is on the premises to disconnect a service for nonpayment.

3.3 RETURNED CHECK CHARGE

- A. A service charge will be billed to any customer whose check is not honored by a bank or other financial institution because the account is closed or does not have sufficient funds to cover such check, or for any other reason.
- B. Charge per each returned check incident: \$16.75

3.4 LATE PAYMENT CHARGE

- A. A late payment charge will be applied to any amounts on a customer's bill not paid and carried over to the next bill.
- B. The late payment rate will be established by the Oregon Public Utility Commission in accordance with Oregon Administrative Rule (OAR) 860-021-0126.

3.5 COPY OF BILL (A.K.A. DUPLICATE BILL CHARGE)

(T)

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

	<u>Residence</u>	<u>Business</u>
Charge per copy	\$ 4.00	\$ 7.00

BASIC EXCHANGE ACCESS SERVICE

5.9 **RESERVED**

(C)

(D)

(D)

BASIC EXCHANGE ACCESS SERVICE

(D)

(D)

5.10 VACATION NUMBER RESERVATION

GENERAL

Vacation Number Reservation provides for temporary suspension of service at customer request for a period of not less than one (1) month and not to exceed nine (9) months in a twelve (12) month period. Vacation Number Reservation applies only to residential and business access line rates. It does not apply to Key, PBX, Centrex lines, or Trunks, calling features or bundled services. The customer's account must be current to be placed on Vacation Number Reservation. After service has been restored, there will be a minimum of one (1) month's charge for full service before the service can again be put on Vacation Number Reservation.

CONDITIONS

- A. Telephone service will be completely disconnected during the period of Vacation Number Reservation; there will be no dial tone.
- B. If the customer has not requested that the service be restored after nine (9) months of Vacation Number Reservation, the service will revert back to the standard rate; however, full service (dial tone) will not be restored until the customer requests such by contacting the Telephone Company. The customer will be notified of the date of the discount expiration in advance.
- C. There will be no charge to activate Vacation Number Reservation. Applicable nonrecurring charges will apply each time Vacation Number Reservation is restored to full service.

RATES

The charge for Vacation Number Reservation is Fifty (50) percent of the regular flat rated monthly access line rate.