



November 18, 2019

Public Utility Commission of Oregon
201 High Street, SE, Suite 100
Salem, Oregon 97301-3398

RE: Advice No. 19-05 for United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC No. 4
Tariff

Dear Commissioners:

Attached for electronic filing are the following revisions to the United Telephone Company of the Northwest d/b/a CenturyLink, OR PUC No. 4 Tariff. The following revisions are being submitted with a proposed effective date of December 20, 2019.

<u>Section</u>	<u>Page</u>	<u>Revision</u>
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This tariff filing deletes references to Wide Area Telecommunications Services (WATS). There are no customers currently subscribed to this service, and there is no anticipated demand.

If you have any questions regarding this filing, please contact Phil Grate at (206) 345-6224.

Sincerely,

A handwritten signature in black ink that reads "Robyn Crichton".

Robyn Crichton

cc: Phil Grate, CenturyLink

OR 19-14

ROBYN CRICHTON
Tariff Manager
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DEFINITIONS

Out-Only Trunk

One-way trunk which only allows traffic originating in the customer's CPE to be transmitted to the central office switch.

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Pay Telephone Access Line

An exchange line, using a measured rate, to which a customer-provided instrument is connected, to provide pay telephone service.

Permanent Disconnect

A service is permanently disconnected when both incoming and outgoing service is denied by the Company and a final bill is prepared and rendered to the customer.

Permanent Hold

This feature allows a 500/2500 set to hold an active call against its own directory number. The held call can then be retrieved from this same station.

Personal Alert Line

Personal Alert Line allows the Central Office to automatically call a predetermined number by taking the telephone off hook for 10 seconds without dialing activity. If the customer begins to dial, this feature will not function. Prior permission must be obtained from the owner of the pre-determined number. The pre-determined number cannot be 911 or other emergency numbers.

Premises

The customer's premises will include building or buildings occupied by one customer on continuous property.

Privacy Release Conference Control

This feature enhances the Multiple Appearance Directory Number feature by providing more flexibility for conferencing capabilities. This feature is provided on an Individual Case Basis.

Private Branch Exchange Service (PBX)

Service furnished by means of trunk lines directly connected from a Company central office to a branch switchboard on a customer's premises from which connection is made to stations located at various locations of the customer's operations. Private branch exchange service is for the exclusive use of the customer or the customer's authorized agents.

Private Branch Exchange Station Termination

A station line which originates at a PBX and is terminated at a station that is not on the same premises as the originating PBX.

Private Line

A line consisting of dedicated communication channels connecting two or more locations.

Provider

Provider in this context is any entity that furnishes answering and/or voice messaging services.

Public Roadway

"Public roadway" is any roadway that is dedicated to public use and does not include roads on state or federal lands intended primarily for the use of government or private interests.

DEFINITIONS

Two-Way DID Trunk

Two-way trunk with Direct Inward Dialing (DID) feature. Additional charges apply for the DID feature and numbers.

Two-Way Trunk

Trunk which allows for the traffic to be transmitted from either the central office or the PBX.

Uniform Call Distribution

Allows for an even distribution of incoming calls to a listed directory number over a group of stations.

Uniform Call Distribution (UCD) Queue-Status Lamp

When assigned to a UCD group, the lamp option provides an indication at the customer premises of how long the first call in the incoming queue has been waiting for a UCD agent.

Unrestricted Service

Unrestricted stations are allowed to access the exchange network, the toll network, or any service accessible by dialing.

U-Touch Service

Where central office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone parts for signaling directly over a circuit.

Virtual Collocation

A service which provides for placement and installation of customer selected equipment, software, and databases on LEC premises. Premises include central offices, remote network facilities, or any other similar location owned by the LEC. The equipment, software, and databases are owned and maintained by the LEC.

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RULES AND REGULATIONS

AUTOMATIC DIALING AND ANNOUNCEMENT DEVICES (cont'd)

Conditions on All Other ADADs

1. A human operator or a recorded message, within 30 seconds of the called party answering the call, must identify the individual making the call and the entity for whom the call is being made, state the purpose and length of the call, give a telephone number at which a person can be consulted, describe in plain language the terms of any goods or services offered for sale, and inquire whether the called party is interested in listening to a recorded message.
2. The ADAD must immediately disconnect, releasing the called party's telephone line, if the called party gives a negative response to the inquiry. If this negative response is to be indicated by hanging up or silence, the instructions must say that an audible response of any kind will cause the recorded message to play.
3. During the course of the solicitation, the operator or recorded message must state the total cost of the goods or services offered for sale and the number, timing, and amount of installment payments if installment payments are offered as an option.
4. The ADAD may not be used to call unlisted, unpublished, **or emergency numbers**, or to call more than one number held by a called party. (D)
5. The ADAD may not be used before 9 a.m. nor after 9 p.m.
6. The ADAD must disconnect and release the line when the called party is using an answering machine.

Enforcement

Service may be discontinued, at the direction of the Commissioner, to anyone violating these provisions after the Company has notified the offending party and the Commissioner. The Company will notify the offending party of its right to a hearing before the Commissioner. Other appropriate regulatory and enforcement authorities will be notified as warranted.