



Oregon

Kate Brown, Governor

Public Utility Commission

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December 7, 2021



BY EMAIL

CenturyTel of Oregon, Inc., dba CenturyLink

Robyn.M.Crichton@centurylink.com

RE: Advice No. 21-009

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 189. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

/s/ Nolan Moser

Nolan Moser

Chief Administrative Law Judge

Public Utility Commission of Oregon

503-689-3622

**CenturyTel of Oregon, Inc. d/b/a CenturyLink and
CenturyTel of Eastern Oregon, Inc. d/b/a CenturyLink
Price List**

Section 5
1st Revised Page 7

CUSTOM CALLING SERVICE

5.6 CONDITIONS

- A. These rates are in addition to all other rates and charges for business and residence telephone service.
- B. These features are furnished with one party line service only, excluding Payphone Services. They are provided subject to the availability of suitable facilities.
- C. Call Forwarding provides for the transfer to another telephone of incoming calls by dialing a code and the telephone number of the service to which the calls are to be transferred. Any message toll charges applicable to the forwarding are assessed to the customer with the call forwarding feature. Call Forward No Answer allows a customer to have an incoming call forwarded if the customer does not answer within a pre-determined number of rings. Call Forward Busy allows a customer to have an incoming call forwarded if the called number is busy. Call Forwarding Service may not be used in any manner in which the customer could evade payment of toll charges normally charged to the calling party.
- D. Speed Call permits a customer to place calls by dialing an abbreviated code instead of the normal directory number. The customer may change his speed call repertory of frequently called numbers.
- E. 3-Way Calling provides for holding an existing call and, by dialing a prefix code and the telephone number of a third telephone, extending the call to that telephone. This feature provides that only one of the three telephones may be outside the local service area of the telephone establishing the 3-way call.
- F. Distinctive Ring (**a.k.a. Custom Ring**) provides a distinctive ringing code on incoming calls to an access line. This code is achieved by assigning an additional telephone number to the access line. This number must be billed to the primary number. **The second telephone number does not include a directory listing.** Additional listings can be provided per rates in Section 6. (T)
(N)
(N)
- G. Call Waiting enables a customer to be aware of another incoming call while talking on a call. The called party hears a tone indicating that another caller is waiting. The existing call can be put on "hold," or disconnected, and the waiting call can be received. This feature is not available on central office lines arranged for trunk hunting. Call Waiting Cancel is a feature that eliminates Call Waiting during periods the customer does not want to have tone operative.
- H. Intercom calling allows customers to use their standard access line to provide an intercom system between their primary telephone and any extension telephone. This is accomplished by dialing an access code, hanging up, letting the telephone ring, and allowing both primary phone and extension to talk to each other. The ringing supplied to the line is a special ringing circuit, which allows the customer to distinguish between a normal incoming call and an intercom call.

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Section 5
5th Revised Page 9

CUSTOM CALLING SERVICE

5.6 RATES (Cont'd)

Applicable to business and residence one party line service.

- A. No Nonrecurring Charge applies for the installation or change of the following Custom Calling Service Features.

	<u>Monthly Rate</u>
Call Forwarding, each line equipped	\$4.75
Call Forward No Answer, each line equipped	3.00
Call Forward Busy, each line equipped	3.00
Call Forward Busy/No Answer	6.00
Speed Call, each line equipped	
Speed Call 8	5.00
Speed Call 30 ^[1]	6.00
3-Way Calling (a.k.a. Three-Way Calling), each line equipped	5.00
Call Waiting, each line equipped ^[1]	6.75
Call Waiting and Call Waiting Cancel	7.00
Distinctive Ring (a.k.a. Custom Ring), each number assigned	6.00
Intercom Calling ^[1]	4.50
Outbound Call Block Feature	5.00

(T)

^[1] Grandfathered to existing customers. No new service will be offered.

CUSTOM CALLING II

5.7 FEATURES (Cont'd)

A. Custom Calling II Services include one or more of the following features: (Cont'd)

Call Waiting ID

Call Waiting ID, also called Spontaneous Call Waiting Identification, when added to an access line that also has Call Waiting and Caller ID, allows the customer to view the name and directory number of a waiting call. The display appears between the first and second tones alerting the customer that another call is coming in. The charge for Call Waiting ID is in addition to those for Call Waiting and Caller ID.

Call Waiting Deluxe (DSCWID)

Call Waiting Deluxe, also called Deluxe Spontaneous Call Waiting Identification (DSCWID), is a stored program control feature. Subscribers receive calling party information and can control treatment of incoming calls with disposition options available on softkeys on the customer premise equipment. Incoming calls to the line, while idle, receive normal terminating treatment. When the line is busy, the system provides audible ringing to the calling party and alerts the called party that a call is waiting. The charge for Call Waiting Deluxe is in addition to those for Call Waiting and Caller ID.

VIP Alert (a.k.a. Priority Call)

(T)

Allows a customer to assign a maximum of 32 callers' telephone numbers to a special list. The customer will hear a distinctive ring, or distinctive call waiting tone if the line is equipped with call waiting, at his/her location when calls are received from callers' telephone numbers on that list.

Selective Call Accept *64 – **GRANDFATHERED** ^[1]

(C)

Allows the customer to store up to 32 telephone numbers that the customer wishes to receive calls from. An incoming call from a telephone number that is not on the list is routed to an announcement that the called party does not wish to receive the call.

Selective Call Forward *63

Allows a customer to specify a special list of up to 32 telephone numbers. Incoming calls placed to the customer from telephone numbers on that list will automatically be forwarded to a predefined telephone number. All other calls will be handled normally.

Selective Call Rejection *60

Enables a customer to reject call attempts from up to 32 numbers of calling parties by dialing a code and the telephone numbers of calls to be rejected. Any call attempts to the customer from these numbers will be prevented from terminating to the customer and will instead be connected to an announcement informing the caller that the call is not presently being accepted by the called party. A customer may also reject future calls from the most recent call received by dialing a code after completing the call.

^[1] **Effective October 22, 2021, this service is grandfathered. Availability to current customers is limited to lines in service at existing locations.**

(N)
(N)

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Section 5
4th Revised Page 13

CUSTOM CALLING II

5.7 RATES AND CHARGES

	<u>Monthly Rate</u>	
Anonymous Call Reject *77	\$5.00	
Busy Redial *66	5.00	
Call Return *69	5.00	
Caller ID ^[1]	10.00	
Call Forward Remote Access	3.00	
Call Waiting ID ^[2]	5.00	
Call Waiting Deluxe (DSCWID) ^{[2] [3]}	5.00	
VIP Alert (a.k.a. Priority Call)	5.00	(T)
Selective Call Accept *64 ^{[3] [4]}	5.00	(C)
Selective Call Forward *63	5.00	
Selective Call Rejection *60	5.00	
Casual Calling Features ^[4]	<u>Per Activation or Use</u>	
Busy Redial *66	\$ 1.50	
Call Return *69	1.50	
Call Trace *57	See Tariff No. 6	
Selective Call Accept *64 ^[3]	1.50	(C)
Selective Call Forward *63 ^[3]	1.50	
Selective Call Rejection *60 ^[3]	1.50	(C)

^[1] Name Delivery is dependent upon facilities availability.

^[2] Requires Caller ID and Call Waiting.

^[3] Grandfathered to existing customers. No new service will be offered.

^[4] Casual Calling Features do not carry a monthly rate. The customer is charged each time the feature is activated. For all Casual Features except Customer Originated Trace, the total monthly charge for Casual Calling Feature activation will not exceed two times the monthly charge for the service.

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CUSTOM CALLING II

5.7 RATES AND CHARGES

A. Custom Calling II Discounts

1. Multiple Line Caller ID, per line

	<u>Monthly Rate</u>
3 - 20 Lines	\$6.00
21 - 50 Lines	6.00
51+ Lines	6.00

2. The following discounted monthly rates will apply for any of the features if they are ordered in addition to any packages listed previously under Custom Calling I. If multiple Custom Calling II features are ordered without any Custom Calling I package, then the first feature will be billed at the regularly price listed rate and each subsequent feature will be billed at the discounted price.

	<u>Monthly Rate</u> ⁽¹⁾	
Anonymous Caller Reject *77	\$5.00	
Busy Redial *66	5.00	
Call Return *69	5.00	
Caller ID	10.00	
Call Forward Remote Access	3.00	
Personal Ringing (a.k.a. Custom Ring) ⁽²⁾	6.00	(C)
VIP Alert (a.k.a. Priority Call)	5.00	(T)
Selective Call Accept *64 ⁽¹⁾	5.00	(C)
Selective Call Forward *63	5.00	
Selective Call Rejection *60	5.00	

⁽¹⁾ Grandfathered to existing customers. No new service will be offered.

⁽²⁾ **Effective October 22, 2021, only one additional number may be assigned to a single line. Lines to which multiple numbers were assigned prior to that date are grandfathered and limited to lines in service at existing locations.** (N)
|
(N)

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