Oregon
Tina Kotek, Governor

Public Utility Commission
201 High St SE Suite 100
Salem, OR 97301-3398
Mailing Address: PO Box 1088
Salem, OR 97308-1088
503-373-7394

October 16, 2024

BY EMAIL
CenturyTel of Oregon, Inc., dba CenturyLink
Robyn.M.Crichton@centurylink.com

RE: Advice No. 24-002

Staff of the Oregon Public Utility Commission reviewed the sheets in the filing docketed as PL 239. A receipted copy of the acknowledged sheet(s) in your price list filing is attached.

/s/ Alison Lackey
Alison Lackey
Chief Administrative Law Judge
Public Utility Commission of Oregon
(503) 400-2861

DIRECTORY ASSISTANCE SERVICE

6.3. LOCAL DIRECTORY ASSISTANCE

A. CONDITIONS

1. Directory Assistance Service provides the calling party with the telephone number(s) or the information that the requested is not in service. This information is obtained from the records of the Directory Assistance operator.

2. There are no call allowances or exemptions for Directory Assistance. A maximum of two requests per call are allowed. If two telephone numbers are requested in a single directory assistance call, Directory Assistance Call Completion described in Section 6.5 is available only for the second telephone number provided. **[1]** (C)

3. When a customer requests the assistance of a long distance operator to obtain a listing from the directory assistance operator, a surcharge of $4.25 per listing requested will apply. This is in addition to charges listed under Rates following.

B. RATES **Charge** (T)

1. Each call dialed directly by customer $4.50

2. The rate does not apply to requests originated from telephone services which the Company has determined are used on a continuing basis by a person or persons incapable of using a published Telephone Company directory because of a physical or functional handicap.

[1] Effective October 3, 2024, Directory Assistance Call Completion Service is grandfathered and will no longer be available. (N) (N)

Received
Filing Center
OCT 2 2024

DIRECTORY ASSISTANCE SERVICE

6.5 DIRECTORY ASSISTANCE CALL COMPLETION **- GRANDFATHERED** (C)

Effective October 3, 2024, Directory Assistance Call Completion Service is grandfathered and will no longer be available. (C) (C)

Where facilities permit, a customer calling for directory assistance may request the completion of local, intraLATA calls to the telephone number that was provided to that customer on the directory assistance call.

A. TERMS AND CONDITIONS

1. Directory Assistance Call Completion is available to residence, business, and Public Access Line customers.

2. Directory Assistance Call Completion can be blocked at the originating customer's request.

3. All Operator Service charges apply as appropriate.

4. There are no call allowances; however, the charges and call allowances for Directory Assistance are not affected.

B. RATES

The following rate is in addition to the Directory Assistance charge and any charge for intraLATA toll or any local message charge, if applicable.

	Charge
Each call completed	$1.57

Received
Filing Center
OCT 2 2024