



**Portland General Electric**  
121 SW Salmon Street • Portland, OR 97204  
portlandgeneral.com

December 27, 2023

Public Utility Commission of Oregon  
Attn: Filing Center  
201 High Street, S.E.  
P.O. Box 1088  
Salem, OR 97308-1088

**RE: Supplemental Filing of Advice No. 23-28, Schedule 18, Income Qualified Bill Discount (Operational Schedule)**

Portland General Electric Company (PGE) submits this supplemental filing pursuant to Oregon Revised Statutes 757.205 and 757.210, and Oregon Administrative Rule (OAR) 860-022-0025, for filing proposed tariff sheets associated with Tariff P.U.C. No. 18. PGE initially filed Advice No. 23-28 on November 9, 2023, with a requested effective date of January 1, 2024, which remains as filed. PGE is submitting this Supplemental Filing at the request of Staff, reverting Special Condition 7 with the previous language of “*post-enrollment verification of need from a randomly selected 3% of enrolled Customers*” instead of the proposed 10%.

Enclosed is the following replacement sheet.

Second Revision of Sheet No. 18-2

The other sheet remains as previously filed.

A redline version is included as a courtesy.

To satisfy the requirements of OARs 860-022-0025(2), PGE provides the following responses:

Beyond the bill discounts provided to participating Residential Customers, there are no price impacts to PGE Customers associated with this Schedule 18 update.

Please direct questions to Ashleigh Keene at [ashleigh.keene@pgn.com](mailto:ashleigh.keene@pgn.com). Please direct all formal correspondence and requests to the following email address [pge.opuc.filings@pgn.com](mailto:pge.opuc.filings@pgn.com).

Sincerely,

*\s\ Robert Macfarlane*

Robert Macfarlane  
Manager, Pricing and Tariffs

Enclosures

**SCHEDULE 18 (Concluded)**

**SPECIAL CONDITIONS**

1. Program participants must be the accountholder. (T)
2. Household size reflects all permanent residents in the home, including adults and children. (M)
3. Qualifying income refers to total gross annual income, both taxable and nontaxable, from all sources for all persons in the applicant's household.
4. The discount applies only to bills associated with the Customer's permanent primary residence and only to new charges billed after enrollment.
5. PGE Customers who have qualified for the federal Low-Income Home Energy Assistance Program (LIHEAP) or the Oregon Energy Assistance Program (OEAP) will be automatically enrolled into the appropriate tier. Those who also have a verified Emergency Medical Certificate on their PGE account will automatically be enrolled into the next highest tier, unless they are already eligible for Tier A.. Customers who do not wish to receive the discount can contact PGE to be unenrolled. (C)  
(C)
6. Customers not otherwise automatically enrolled may participate in the program after the approval of an application that includes a declaration of household size and income. Applications can be submitted directly by the Customer or a third-party on behalf of the Customer. Re-enrollment will be required every two years.
7. PGE will require post-enrollment verification of need from a randomly selected 3% of enrolled Customers annually to continue receiving this discount. Those identified for post-enrollment verification will be randomly selected among participants who were not automatically enrolled based on their verified eligibility for LIHEAP/OEAP. If a Customer's discount is discontinued due to non-responsiveness or ineligibility, they may re-enroll upon providing verification of eligibility. Customers who were automatically enrolled based on LIHEAP or OEAP eligibility are exempt from post-enrollment verification. (C)  
(C)

### SCHEDULE 18 (Concluded)

#### SPECIAL CONDITIONS

1. Program participants must be the accountholder.
2. Household size reflects all permanent residents in the home, including adults and children.

#### ~~SPECIAL CONDITIONS (Continued)~~

3. Qualifying income refers to total gross annual income, both taxable and nontaxable, from all sources for all persons in the applicant's household.
4. The discount applies only to bills associated with the Customer's permanent primary residence and only to new charges billed after enrollment.
5. PGE Customers who have qualified for the federal Low-Income Home Energy Assistance Program (LIHEAP) or the Oregon Energy Assistance Program (OEAP) will be automatically enrolled ~~into the appropriate tier Tier 3. Those who also have a verified Emergency Medical Certificate on their PGE account will automatically be enrolled into the next highest tier, unless they are already eligible for Tier A. Tier 2. Automatically enrolled Customers who believe they qualify for a larger discount are encouraged to submit an application and upon approval, will be moved to the appropriate tier. Should PGE be provided with detailed Customer eligibility information, automatically enrolled Customers will be placed directly in the appropriate tier.~~ Customers who do not wish to receive the discount can contact PGE to be unenrolled.
6. Customers not otherwise automatically enrolled may participate in the program after the approval of an application that includes a declaration of household size and income. Applications can be submitted directly by the Customer or a third-party on behalf of the Customer. Re-enrollment will be required every two years.
7. ~~Annually, beginning April 2023,~~ PGE will require post-enrollment verification of need from a randomly selected 3% of enrolled Customers annually to continue receiving this discount. Those identified for post-enrollment verification will be randomly selected among participants who were not automatically enrolled based on their verified eligibility for LIHEAP/OEAP. If a Customer's discount is discontinued due to non-responsiveness or ineligibility, they may re-enroll upon providing verification of eligibility. Customers who were automatically enrolled based on LIHEAP or OEAP eligibility are exempt from post-enrollment verification.